Learning Conversation Notes	
Name of Partner: North Tahoe Family Resource Center	**Date:** July 16, 2009
Conversation Participants: Janice LeRoux, Nancy Baggett, Cathy Ferron, Heidi Kolbe, Judy Marston, Mariela Ramirez, Maria Bernal, Ana Liz Servin, Analia Batson, Alison Schwedner, Emilio Vaca	
Outcome: • Children prenatal through 5, whose parents/caregivers receive services from North Tahoe Family Resource Center (NTFRC), are safe, healthy, and well-nourished.	
Performance Measures: • Demographics – broken down by age, gender, ethnicity, and when services ere provided utilizing the First 5 Placer Demographic Tool including number of children served directly, number of parents/caregivers served, and the number of children served indirectly. • Early Childhood Outcome Screens to measure the children's health, nourishment and safety. • Preventative Health Form to measure children's health. • Parent Survey to measure parent/caregiver's views of their children's health, nourishment and safety.	
Number of Children Served:	132
When served:	12/23/08 – 6/30/09
Gender:	
- Male	67
- Female	53
- Unknown	12
Ages:	
- Prenatal	12
- < 1 year	34
- 1 year	27
- 2 years	22
- 3 years	14
- 4 years	15
- 5 years	8
- Unknown	
Ethnicity:	
- Alaskan Native/ American Indian	
- Asian	
- Black/African American	
- Hispanic/Latino	121
- Pacific Islander	
- White	11
- Multiracial	
- Other	

What is this data telling us about achievement of outcomes?

Demographics

- There are 70 new children under the age of 3 years.
- A large number of the new children are coming through Mommy and Me.
- More parents are coming in for help and information. This could be related to the current economic situation.
- There were no continuing white children during this period. It appears that the white children reported at the last Learning Conversation were being served by the FRC as part of the Early Head Start Program. However, once these children turned 3 they went to preschool or Head Start rather than continuing with the NTFRC program.
- There were 101 parents served with the majority being females. However there is more male participation this period.
- The majority of the parents are between the ages of 25 and 34.

Early Childhood Outcome Screens

- A complete set of outcome data was not available.
- On average the group of 18 children who received at least two screens scored a 4 or 5 on intake and exit.

Preventative Health Form

- It appears that 48% and 40% of the children are achieving the outcome as they have access to health care and food.
- There has been 32% less children receiving WIC and 30% less receiving Medi-Cal, Healthy Families and Healthy Kids.
- This could be related to breast feeding, immigration, five year olds are not eligible for WIC.
- There are 33 children that do not fit the above reasons for not participating in the programs.
- The basic needs are the major areas of concern at intake.
- Thirty-nine Platicas were held and of the Platicas, 18 were nutrition and 21 were dental.
- There are data issues with the current set of data and the previous data set will be used for reference in evaluating the Platicas for nutrition.
- It appears that more people completed the final questions about using the information from the *Creating Healthy Families* Platica than the previous post questions.
- The data is showing that the parents are interested in receiving the information about keeping their children well-nourished and are more likely to implement what they have learned and very likely to recommend the Platica.
- There were 21 Oral Health Surveys completed.
- There was good improvement in parental knowledge around oral health for their children after completing the Platica.
- The oral health data reflects achievement of the outcome around the children being healthy and well-nourished.
- The data shows that the parents are very likely to change their habits around good oral health for their children after completing the Platica.

Parent Survey

- Twenty-five pre/post parent surveys were completed either in person or by phone.
- The data shows that the majority of the parents are keeping their children safe.

- With regards to the parent survey responses, it appears that the majority of the parents are keeping their children safe from home-based violence.
- The data shows that parents are increasing their use of bike helmets to keep their children safe.
- The data indicates the majority of the children are free of illness or are receiving treatment for ongoing conditions.
- Parents completing the survey have adequate health insurance or they have applied for it, and they are able to maintain it.
- The majority of the parents completing the survey indicate they have adequate resources to keep their children well nourished.
- Of those parents completing the survey many indicated they gained more knowledge around nutrition and meeting the needs of their family.

In what ways will we apply what we have learned from our data?

- Consider gathering information about the number of children being served through the NTFRC, the KidZone and the School Readiness Program. Could list other programs accessed such as the KidZone in the "Other" category on the Preventive Health Form.
- Consider adding a category for ESL in the Areas of Concern on the Preventive Health Form.
- On the Nutrition Surveys the N should represent the number of Pre/Post completed surveys.
- Work on strategies to improve the collection of data on the pre/post Preventative Health Form before changing the survey form or the format for the Nutrition Platicas.
- Work on training with the Promotoras around gathering information for the Preventative Health Pre/Post surveys.
- There will be monthly training meetings with the Promotoras on different topics.
- Make sure all the intake files have the Parent Survey in both English and Spanish.

Next Steps:

- Contact Safe Kids about receiving safety programs and connecting with the Safe Kids representative in Tahoe to obtain the free bike helmets, life jackets, car seats and other safety devices.
- The First 5 Placer Evaluator will work with program staff on rewording the Parent Survey questions.
- Know the story behind the data.
- The FRC will provide the Evaluator with a copy of The Family Development Matrix (FDM) to determine if it is an appropriate tool to use instead of the Early Childhood Outcome Screen.
- The Early Childhood Screen data for this reporting period will be sent to the Evaluator and to First 5 for posting.
- The First 5 Placer Evaluator will do a data check-in in advance with the FRC staff.
- Next Learning Conversation: Wednesday, December 9, 2009, 1:00 – 4:00 PM