

Learning Conversation Notes

Name of Partner: Lighthouse Counseling and Family Resource Center		Date: January 29, 2009
Conversation Participants: Janice LeRoux, Nancy Baggett, Cathy Ferron, Heidi Kolbe, Judy Marston, Daryl Morales, Angela Ficarra, Trish Gemulla		
Outcome:		
<ul style="list-style-type: none"> Parents/caregivers demonstrate positive parenting skills and are utilizing community resources so that their children prenatal through 5 are safe and healthy. 		
Performance Measures:		
<ul style="list-style-type: none"> Demographics according to the categories mandated in the First 5 Placer Demographic Tool. In addition the following will be required; number of children served directly, the number of children served indirectly and the number of parents/caregivers served. Results of the Early Childhood Outcome Screen completed by clinical staff to measure the degree to which children prenatal through 5 are safe and healthy (to be administered on intake and exit and in 3-month intervals as needed). Family Advocates will provide summary reports (number of families being referred to services broken down by agency/service compared with the number of families accessing those services) that measure the utilization of community resources as defined in the case management service plan. Pre/post and follow-up surveys to measure parent/caregivers demonstration of positive parenting skills for parents of children prenatal through 5. 		
Number of Children Served:	286 served directly (93 indirectly served – demographics are included in the attached tool)	
When served:	7/1/08 – 12/31/08	
Gender:		
- Male	150	
- Female	122	
- Unknown	14	
Ages:		
- Prenatal	18	
- < 1 year	26	
- 1 year	35	
- 2 years	39	
- 3 years	47	
- 4 years	47	
- 5 years	32	
- Unknown		
Ethnicity:		
- Alaskan Native/ American Indian		
- Asian	3	
- Black/African American		
- Hispanic/Latino	235	
- Pacific Islander	2	
- White	43	
- Multiracial	4	
- Other		

What is this data telling us about achievement of outcomes?

Demographics

- More males than females during this reporting period.
- In the demographic tool some children are in the over 5 column, but they were five when receiving services.
- There is a fairly even split between children less than 3 years and those 3 to 5 years.
- There has been a substantial increase in White children being served during this reporting period.
- The primary language spoken in the home is Spanish for the majority of children served.
- During this reporting period 12 children were identified as eligible for Part C of IDEA.
- Ninety-nine percent of the children come from the Western Placer area.
- More than 1/5 of the children from Western Placer Region, prenatal to five, are being served by the Lighthouse FRC.
- Twenty-six percent of the children from Lincoln are being reached according to the data in the demographic tool
- There is a new transportation service, Health Express, which should increase families from the Sheridan area accessing services in the future.

Parent Demographics

- There were 263 parents with children prenatal through 5 served.
- Ninety-three percent of the parents accessing services are female.
- Most of the parents are between 20 and 29 years of age.
- Race and ethnicity, language spoken in the home, and zip codes of the parents are reflective of the children's demographics.

Early Childhood Outcome Screens

- The parents included in this data set have been participating in the program one to 8 months.
- Have continued a Kids Involuntarily Inhaling Secondhand Smoke (KIISS) component to their education and awareness. As a result some of the scores on indicator 7 were lower because of increased awareness of the dangers of secondhand smoke.
- In screens 1 through 12, representing 42 children, the numbers start out high; this could be attributed to parents already receiving services prior to taking parenting classes at the Lighthouse FRC.
- Some of the families are coming to the classes without basic needs.
- Some of the lower scores on the first screen, around the safe indicator, are as a result of differential response referrals.
- The indicators around safe and healthy show improvement, but those indicators that do not show improvement could be related to the current economic situation or the short length of time the current parents have been participating in the program.
- There were no families included in the last screen scoring lower than a 3.

Family Advocate Summary Report

- Have added 10 new partnerships as community resource referrals during this reporting period.
- Have had an increase in adults with children prenatal through 5 needing counseling services during this reporting period.
- Lighthouse FRC has an ongoing waiting list for individual/family counseling services.
- Due to the current economic situation some referral services are not as readily available.

- With the new transportation service, Health Express, four of four families referred were provided services.
- Using some First 5 funded partners for community resource referrals.

In/Out Engagement Referrals – these are referrals made to families visiting the FRC that are not being case managed, utilizing counseling services or participating in parenting classes.

- Needed and received help for over 200 families during the holidays.
- The data shows that LCFRC is utilizing community resources to support parents and children.
- There is a waiting list for counseling services and efforts are being made to find ways to address this issue.
- In the area of legal services, families being referred are receiving the services needed.
- In most cases the reason families are not getting services is because they are not following up.
- Parents are utilizing community resources, both public and private, to keep their children safe and healthy.

Pre/Post Follow-Up Survey

English Parenting Class

- Still having a challenge getting enrollment.
- Have done advertising and posted flyers at schools, libraries, and other agencies.
- They will add outreach to preschools, kindergartens and doctors offices.
- Four parents signed up and only one completed the curriculum.
- The one parent who completed the class wrote a testimonial about the value of the class and how it benefited him and his children.

Spanish Parenting Class

- This is an ongoing, very successful class.
- There is a waiting list for the class.
- The survey represents 10 parents.
- Several of the responses to the questions indicate that parents are providing positive parenting to their children.

In what ways will we apply what we have learned from our data?

- Need to continue to expand their educational program in relation to safe and healthy issues such as smoking.
- Evaluate the English Parenting Class and what will best serve the community.
- Have the instructor look at rewording the Spanish Parenting Class Pre/Post Survey and share with First 5.
- Keys to getting and retaining community referral partners: don't be shy, go to First 5 functions and network, take advantage of opportunities, maintain contact with partners, do follow up, thank them, acknowledgement of partners in the LFRC newsletter. Being connected, present and involved in the community is an important element in obtaining and retaining partners.

Next Steps:

- Next Learning Conversation: Tuesday, July 28, 2009, 1:15 – 4:45 PM