

Learning Conversation Notes

Name of Partner: North Tahoe Family Resource Center	Date: January 6, 2009
Conversation Participants: Janice LeRoux, Nancy Baggett, Cathy Ferron, Heidi Kolbe, Judy Marston, Eileen Driscoll , Maria Bernal, Analia Batson, Amy Kelley, Colleen Williams, Emilio Vaca	
Outcome: Children prenatal through 5, whose parents/caregivers receive services from North Tahoe Family Resource Center (NTFRC), are safe, healthy, and well-nourished.	
Performance Measures: <ul style="list-style-type: none"> • Demographics – broken down by age, gender, ethnicity, and when services were provided utilizing the First 5 Placer Demographic Tool including number of children served directly, number of parents/caregivers served, and the number of children served indirectly. • Early Childhood Outcome Screens to measure the children’s health, nourishment and safety. • Preventative Health Form to measure children’s health. • Parent Survey to measure parent/caregiver’s views of their children’s health, nourishment and safety. 	
Number of Children Served:	
When served:	
Gender:	
- Male	
- Female	
- Unknown	
Ages:	
- Prenatal	
- < 1 year	
- 1 year	
- 2 years	
- 3 years	
- 4 years	
- 5 years	
- Unknown	
Ethnicity:	
- Alaskan Native/ American Indian	
- Asian	
- Black/African American	
- Hispanic/Latino	
- Pacific Islander	
- White	
- Multiracial	
- Other	

What is this data telling us about achievement of outcomes?

Demographics (full report attached)

- The children are distributed throughout the age groups.
- The majority of the children are prenatal to two years.
- There is an increase of new prenatal mothers.
- The majority of the community members surveyed are Hispanic/Latino.
- More Anglos are coming in some through differential response (DR).
- The majority of the people in the program come from Kings Beach, but this reporting period there were new families from Tahoma, Tahoe City, Tahoe Vista and Truckee.

Parent Demographics (full report attached)

- Mostly mothers in the program, but working on bringing in more males.
- The majority of the parents are in the 20-29 age group.

Early Childhood Outcome Screens (full report attached)

- Thirty-two children needed comprehensive services.
- Sixteen children are continuing and 16 are new.
- Of the 32 children that are being case managed, the majority came in at a level 3 on the safety indicator (#1) and the majority were at a level 4 or 5 after receiving services.
- On the free of disease indicator (#5) after receiving services all the children are 3 or higher with the majority at 4 or 5.
- Entry scores are in the 2-3 level with the majority in the 4 and 5 levels on the healthy indicator (#6).
- On the participating in a formal or informal support network indicator (#17), the majority are scoring at the 4 and 5 levels after receiving services. This indicator shows that the majority of the parents are participating in a formal or informal support network.
- On the living in a safe, stable and nurturing environment indicator (#11) the majority of the families, after receiving services, are at the 4 and 5 levels. The data shows that they are helping families come up with solutions to meet their housing needs.
- On average for the entire group receiving 2 or more screens scores increased across all 20 indicators.

Preventative Health Form Data (full report attached)

- Of the 118 children 78% have either Medi-Cal, Healthy Families or Healthy Kids and 72% receive WIC when surveyed.
- There were 74 Platicas (small educational sessions), 35 nutrition and 39 dental. Sixty-five parents received Platicas and 9 parents received both nutrition and dental Platicas.
- Recruited and trained new staff in both health and nutrition which resulted in a large increase in Platicas.
- Thirty-five nutrition surveys were completed.
 - The surveys indicate parents are coming in with a broader range of nutrition knowledge.
 - The survey data shows that the caregivers are receiving information about nutrition and feel more knowledgeable.
 - The majority of the responses show intent to have their children well nourished.
- Thirty-nine oral health surveys were completed.
 - Seeing the same trends as in the nutrition survey outcomes.
 - The surveys show that the parents needed the oral health information.

- The surveys show that the parents are receiving the information they need about oral health in order to achieve the outcome.
- The majority of the parents show the intent, gained through an increase in knowledge and understanding, to change habits and implement what they have learned.

Parent Survey (full report attached)

- Twenty-five pre and post surveys were completed by phone and in person.
- Based on the last Learning Conversation the first question was modified.
- The data shows that they are having some success around making the parents aware of the need for a car seat and using it properly.
- The data shows that the parents knowledge of health, safety and nutrition has increased by the post survey.
- After receiving services more families adopted safer practices with their children.
- The NTFRC serves an important role in obtaining health insurance for families and children.
- The data shows that more children are connected with health services after utilizing NTFRC services and more parents report that their children are free of illness and do not need medical attention when surveyed.
- The NTFRC is helping families achieve knowledge about nutrition and referring families to resources to get their children nutritious food.

In what ways will we apply what we have learned from our data?

- Consider presenting some anecdotal data related to the Early Childhood Outcome screens.
- Consider looking into what gateway programs are bringing people in to the NTFRC.
- Consider expanding the client list/demographic tool to code for specific factors.

Next Steps:

- Data should begin July 1, 2008, as that is the start of the 2008-09 fiscal year. The data needs to be revised prior to posting on the First 5 website.
- Separate out the data for the DR families.
- From the Preventative Health Form data show all children's health insurance status (if uninsured, why).
- Next Learning Conversation: Thursday, July 16, 10 AM – 2 PM