Learning Conversation Notes	
Name of Partner: **Tahoe Truckee Dental Health Program**	**Date:** 1/17/07
Number of Families with Children 0-5 and Children 0-5 Served: ***Total Parents/Guardians:*** 137 ***Prevention Placticas:*** Total Children 0-5: 128 Prenatal: 15 ∠1: 25 Age 1: 19 Age 2: 16 Age 3: 20 Age 4: 23 Age 5: 10 ***Treatment Screenings:*** Total Children 0-5: 122 Prenatal: 3 ∠1: 0 Age 1: 8 Age 2: 13 Age 3: 39 Age 4: 42 Age 5: 96 Unknown: 1 * Additional demographics on survey, treatment tracking and follow-up participants captured in attachments. Demographics Surveys also capture continuing, new, unknown participants and zip code breakdowns. Parent demographics are included in attachments.	***Prevention Placticas:*** **Gender:** Girls: 51 Boys: 60 Unknown: 17 **Ethnicity:** Hispanic: 124 Anglo: 3 Unknown: 1 **Language:** English: 7 Spanish: 120 Unknown: 1 **Special Needs:** Eligible for Part B (619) of IDEA: 1 Eligible for Part C of IDEA: 1 Mental Health Diagnosis: 0 No special needs: 71 Unknown: 55 **Region:** Tahoe Area: 128

When Served:	*Treatment Screenings:*
4/17/2006 – 12/31/2006	**Gender:** Girls: 101 Boys: 96 Unknown: 5 **Ethnicity:** Latino: 168 Anglo: 26 Multiracial: 3 Unknown: 5 **Language:** English: 33 Spanish: 148 Unknown: 21 **Special Needs:** Eligible for Part B (619) of IDEA: 0 Eligible for Part C of IDEA: 0 Mental Health Diagnosis: 0 No special needs: 162 Unknown: 40 **Region:** Tahoe Area: 190 Other: 3

Conversation Participants: Don Ferretti, Placer First 5; Nancy Baggett, Placer First 5; Heidi Kolbe, Facilitator/Recorder Team; Alison Schwedner, CCTT/NTFRC; Sarah Coolidge, NTFRC, Paula Lauer, NTFRC; Cathy Ferron, Placer First 5; Sue Gaunt, Placer County Health; Stephanie Rogerson, CCTT; Martha Cerna, Truckee FRC; Brigette Soto, Truckee FRC; Ruth Hall, Truckee FRC; Olivia Palomino, North Tahoe FRC; Julie Gutstadt North Tahoe FRC, Gail Tondettar, Placer County HHS; Sylvia Ambriz, North Tahoe FRC; Seana Doherty (Facilitator); Kim Bradley (Recorder)

Outcomes:

- All children 0-5 who participate in the program will have good oral health
- All parents of children 0-5 served through the program will understand and demonstrate good oral health practices
- More dental capacity will exist locally to serve any oral health needs of children 0-5

Performance Measures:

- Demographics
- Records and Pre and Post Surveys from the “Sonrisitas” Program
- Tracking and Follow-Up visits
- Stories with pictures
- Increase in Dental Providers serving 0-5

What is this data telling us about achievement of outcomes?

Demographics (see attached powe rpoint for more information):

- The data is what we would expect – higher number of young children and Latino children being served.
- Seen an increase in <1 with children that are bottle feeding. (It's the age group you would expect babies to be bottle fed but it is not verified)
- Pregnant women are being referred for their own dental health needs as prenatal care.
- Experienced difficulties in offering services because of the dividing Placer and Nevada County lines.
- It is difficult and takes time to get children into treatment.
- Serving a high number of children in the treatment program – at staffing capacity.
- If there was an increase in staffing, the program could potentially serve more children. At the same time, there may not be that many more children in the Tahoe Area that need treatment.
- Need to continue to support the children that need services and link them with additional support services.
- Demographic data indicates that Outcome #1 is being achieved.
- There are a lot of children 0-5 that are participating in this program and improving their present and future oral health.
- The program is working!
- Parents know where to go because of an informal "word of mouth" network.
- The program successfully busted through the "Pine Cone Curtain" (Kings Beach to Carnelian Bay boundary) because of referrals and word of mouth network.
- Truckee Parents better understand the process of getting referred to the Kings Beach Dental Clinic.

Surveys: (please see attachment powe rpoint for more information)

- This is the highest number of surveys collected to date (67) – a 25% increase.
- The survey sample size doubled because of the hands-on, intensive efforts of the Promotoras.
- One reason the survey sample has increased is because of outreach strategies. In particular, by calling and contacting new families with children.
- The test scores have gone up because the post-survey is administered at the end of the Plactica and the Promotoras use it as a learning opportunity.
- By doing more screenings, more people have been touched by the program and have increased opportunities to spread the word in the community.
- Planning and outreach strategies have improved capture rate in the program.
- Response to Question #1 increased by 60% – participants know where to find the Kings Beach Clinic. This a big improvement since the last Learning Conversation!
- Increase in the # of participants taking fluoride supplements.
- Increase in the # of participants having dental insurance. This may due to the outreach efforts of the North Tahoe FRC.
- High responses to both #10 (dental insurance) and Question #9 (permanent teeth) speak to the program effectively achieving Outcome #2.
- Participants are starting the program with a higher knowledge base because they have been exposed to other education programs in different settings ex. Family Room.
- 2 hr plactica scores are high but 4 hr plactica scores are even higher.
- Parents are coming to the Placticas for their own dental health, as well as for their children's dental health. The program's focus is on the children 0-5. There is a need to serve the parents' oral health needs as well.
- There is a correlation between how participants take care of their teeth and what goes into their mouth (nutrition).
- Program was successful in getting the U.C. Davis Coop Extension come up and supporting the Placer 5 Partner Network.

Tracking and Follow-Up on Dental Visits (see attached powe rpoint for more information):

- Half of the children screened need assistance - seems like an effective way to reach the population.
- There has been a huge shift over the last 5 years in getting children treated in a timely manner.
- In just 8 months, 2/3 of children have completed their treatment!
- There are now 2 options for dental oral conscious sedation treatments.
- 64% of patients showing up to appointments indicate that they understand the importance of ongoing dental visits.
- Appointment Cancellations may be due to a number of factors such as, snow, sickness, distance and work "on-call" schedules.
- Approximately 50% of parents reschedule their dental visits after canceling.

In what ways will we apply what we have learned from our data?

- Not all demographic questions related to special needs translate well into Spanish. It takes explanation to the parents from the Promotoras.
- Track the percentage of children who need treatment over time – it would speak to the quality of outreach
- Look at the severity of treatment and relate it to outreach strategies.
- Look at continuing to do screenings only in the Fall.
- Need to clarify survey questions and decrease the amount of paperwork ex. registration form, pre-test, post-test and evaluation is overwhelming amount of paperwork during a short plactica.
- Be clear about the questions are asked ex. Dental insurance of the children vs. parents
- A 4 hr plactica would be more effective for families with higher needs.
- Question #8 – no one got it right in the pre-test and everyone got it correct in the post-test.
- Look into ways to support the parent's dental health needs.
- Continue to support the collaborative effort between the Clinic and FRC that results in better services and more children being served.
- Look at Sonoma County for an example of an Oral Sedation Project.
- For evaluation purposes, pick 4 or 5 children that have received treatment and track them over several years.
- It may be helpful in the future to track whether children were bottle fed or breast fed.

Other points that were made during the conversation:

- New opportunities are coming down the line to support this program. (Ruth comment?)
- Clear presentation of the demographic data.
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Next Steps:

- Next Learning Conversation is