MINUTES

Placer County Systems of Care
Network Provider Relations Committee Meeting
Facilitator: Michelle Johnson
December 14, 2011

Attendees: Michelle Johnson, Cami Burke, Wally Keller, Kevin Henry, Debbie Campbell, Dee Turner, Tracy Peters, Kathy Lazar, Mary Starr, Betty Readle

Announcements/Information:

- Network Provider Collaborative:
  The collaborative, originally scheduled for December 9th has been moved to January 20th and will feature Merrille Glover who will train on "Domestic Violence – Women against Men". Additionally, Steve Martinson of CSOC will be presenting on Outcome Screens. Free CEU's are offered.
  Location: Brandman University- 3001 Lava Ridge Court, Suite 250, Roseville, CA 95661
  Time: 9:00am to 12:00pm

Discussion/Action items:

- Updated Provider List:
  We currently have about 50 to 60 Network Providers. The provider list was recently reopened, however we will be accepting applications only from providers who are bilingual or have a needed specialty.

- Continued Collaboration with Community Based Organizations:
  There is an amazing alliance of community organizations which offer a whole array of services which are typically free. Providers can have a plan that goes beyond therapy to embrace these community resources.

  Kids First offers support groups for both adults and children. Their services include:
  Kinship Support Groups for adult care givers
  Parent/Child Interactive therapy
  Incredible Years parenting classes for parents of children 0-5 years of age
  The Homework Program offering free homework support to children struggling in school
  (Attached is the Kids First referral form)

  Parent Project is offered through the Latino Leadership Counsel and is typically for Spanish speaking families. They have mentors/Promotoras, they do home visits and offer parenting classes and free family therapy. (Attached is the Parent Project referral form)

  Chapa De is a whole person clinic offering medical, dental, optometry and behavioral health services and is not limited to Native Americans. They are able to bill Medi-Cal. In conjunction with Sierra Native Alliance they also offer drug and alcohol services.

Health Express is a free resource to transport clients to their health related appointments. It is funded through Seniors First. Their phone number is 530-887-7433.

- Termination Reports:
  Termination reports are a communication device used to notify the County that services are complete and we can close the case. Please use the CARE 009 form (Request for Authorization/Treatment Plan Report) as the termination report. It is extremely important for the county to be informed at the end of services.

- Assessments:
  The assessment tells us what the client needs so the more information you put in the assessment the more we understand what services to authorize. When a provider receives a new referral and an assessment is not authorized then typically one has already been done by the MCU. That assessment should be included with the authorization but if it is not please contact the case manager who will get it to you ASAP.

- Support your Diagnosis:
  It is important to tie the diagnosis to the assessment and to update the diagnosis when warranted using the CARE 009 form. Progress notes should support any change in diagnosis.

- Interventions: Writing measurable goals:
  Through our audits we have seen interventions on the Progress Note that are 2 or 3 words. To satisfy Medi-Cal regulations please write complete sentences that state the observable and measurable goals. We need to be able to see over time that the client is making progress.

- Other:
  - Sierra Family Services has a new name which is Sierra Mental Wellness Group. Their clinical director Nicole Paul is stepping down this spring and her replacement will be announced in the near future.

  - New Morning has obtained a grant through First Five to help perinatal mothers. They provide 12 free sessions to any mother carrying a child or mothers of children up to age 5 for maternal depression.

  - Community Recovery Resources formerly Sierra Council received a grant from First Five as well as a USDA grant for $10million. They will be maintaining their sites in Placer County and are building "The Center for Hope" in Nevada County so they can offer full wraparound services in both counties. There will be a medical doctor on staff as well as an MFT intern. They have a new program for Placer County called Mothers in Recovery.

  - Heritage Oaks has been staying extremely busy which Kevin believes may have to do with what is happening in Sacramento County. They have 3 outpatient settings besides the hospital itself for adults only.
    Heritage Oaks allows community non-profit groups to utilize their office space to have meetings. Contact Elaine Brown 916-830-2213 for information.

- Mary Starr announced that she has a new office located in the train station on Nevada St. in Auburn. She is open for new referrals.

- The Managed Care Unit: We still have resources in house for families with acute needs such as our Wrap Program, Therapeutic Behavioral Services and Functional Family Therapy. Our grief and loss group is continuing.
  We finished our annual Network Provider audits and will be working on developing the 2012 schedule.