

Placer County Systems of Care Network Provider Relations Committee Meeting MINUTES Facilitator: Wally Keller September 12, 2012

Attendees: Wally Keller, Cami Burke, Betty Readle, Jan Phillips, Janet Muehe-Hayward, Diane Kato, Courtney Kent, Jamie Lynn, Jeff Steer, Jerry Watkins, Linda Shahin

Announcements/Information:

- Approved Network Provider Rate Increase:
 Effective July 1, 2012 the new rate for individual Network Providers will be \$1.00 per minute. The group rate will remain the same.
- DHCS audit:
 - The Department of Health Care Services plans to audit Placer County the week of 11/05/12. Network Providers will be requested to provide charts for the audit. DHCS will give us a one week notice in order to gather provider charts.
- Current Managed Care groups:
 - The Managed Care Unit has recently started two new groups: 1) The Dina Dinosaur Group here in Auburn for children ages 4 8. 2) The Voices Group for teen girls ages 13 18. We also have a Moving Through Loss group which is offered several times a year for children ages 9 12.
 - Diane Kato shared the curriculum and presented the puppets used in the new Dina Dinosaur group therapy. We are hoping to add a Dina Dinosaur group in Roseville in the near future.
- New announcements from Providers and Community Partners:
 - ➤ Sierra Mental Wellness Group is looking for referrals for their new Adolescent Anger Management group for boys and girls aged 14 17. Additionally, they have ongoing Domestic Violence and Parenting groups as well as Adult Anger Management. An Adult Level 1 Drug Treatment group will be starting soon.
 - New Dawn reported that they have a new clinical director, Dr. June Ruse, for their chemical dependency programs.

 In November, they will have their first Day Symposium conference. Four topics will be covered in the symposium: Treating Adolescents, Addiction and Chemical Dependency, Co-Occurring Disorders, and Eating Disorders. They are not Medi-Cal providers.
 - ➤ Kessler, Brockhoff and Associates offer Level 1 and intensive Drug and Alcohol treatment programs as well as Domestic Violence, Anger Management, Parenting,

Co-Parenting, Step-Parenting, and Divorce classes. All are offered in English and Spanish.

Old Business:

- The results from the Network Provider Satisfaction Survey were reviewed.
- Managed Care Unit/Children's Mental Health move back to Enterprise was successful.
- Questions regarding the process and number of sessions/minutes authorized for client
 assessments were raised previously. In general there are three sessions authorized for an
 assessment two to meet with the client and one for writing up the assessment. If there is a
 situation where a provider feels more sessions are needed then the MCU case worker or
 CSOC worker should be contacted.

Discussion/Action items:

- Network Provider Quarterly Utilization Review Report:

 The results from the last quarter Network Provider chart audit were reviewed. In the period April 1 to June 30th five providers were audited. Since we began auditing in 2008, there has been consistent improvement in most indicators; however, providers still struggle in three areas which are: "Does Assessment contain all required elements", "Does Treatment Plan contain required signatures".
- Increased need for Spanish speaking, bilingual Network Providers:

 The County is actively recruiting bilingual providers to meet the State mandate to provide culturally competent bilingual services for any population that reaches threshold. The only population in Placer County that currently meets the criteria is Spanish. The transition of Healthy Families to Medi-Cal may also impact the need for more bilingual providers. Sierra Mental Wellness Group reported that they are contemplating recruiting for bilingual providers.
- Group List:

 The group list is in the process of being updated and not available for this meeting.
- Highlight:

The importance of using the CARE 009 form to communicate client status: One of our main communication forms is the CARE 009. This is the "Request for Authorization / Treatment Plan Report". The report is also a termination report, which allows Providers to indicate how a client's treatment ended. It is an opportunity for the caseworker to tract the client's progress and how they are responding to a particular type of treatment.

• Reminder:

Providers are required to complete the annual Billing, Documentation & Beneficiary Protection training. The training is available electronically from 09/05/12 through 10/07/12.

The Fall edition of Network Connections:
 Network Connections is the Provider Newsletter and offers a great opportunity to share with the larger community information about your practice. We welcome articles from providers. Please forward your articles to our Provider liaison Michelle Johnson at MMJohnso@placer.ca.gov by September 28th.

New Business:

- Questions and issues from attendees:
 - CPS Referrals: Is there any reimbursement for court and attorney time on a CPS case? Response: Twylla can you shed some light on this question?
 - Jan from Sierra Mental Wellness would be interested in feedback about what kinds of groups are needed, whether for County clients or general clients. Please email her if you have suggestions. She noted that for their Adolescent Anger Management groups they are doing outreach through PCOE and Probation.

Next Meeting:

Our next meeting will be December 12, 2012. All providers are welcome to attend.