FREQUENTLY ASKED QUESTIONS OF ADULT SYSTEM OF CARE (ASOC)

How do I access Adult Services?

If you are NOT currently receiving Adult Services and would like to, call our Adult Crisis and Intake Line at 1-888-886-5401 or 916-787-8860.

How do I qualify for Adult Services?

To qualify to receive our services, you must:

- Be a Placer County resident
- Not have Private Medical Coverage
- Be in the low income bracket
- Show proof of residency
- Meet our priority population

What is ASOC's Priority Population?

Our Priority Population is:

- Schizophrenia
- Schizoaffective Disorder
- Bipolar Disorders
- Major Depression
- Delusional Disorder
- Psychotic Disorder not Otherwise Specified

What if I have a concern about my medication?

If you have a concern about your medication, please call 916-784-6473.

Please speak clearly and leave the following information:

- First and Last Name (spelled out)
- Phone Number, include area code
- Detailed concern

A nurse will contact you.

What if I need a refill on my medication?

If you are currently receiving services and need a refill, please call 916-784-6473. Please speak clearly and leave the following information:

- First and Last Name (spelled out)
- Phone Number, include area code
- Medication needing to be filled

A nurse will contact you.

Is there a cost for services at Adult System of Care?

Yes, if you are not fully covered by Medi-Cal there is a sliding scale cost developed by the State of California to determine your share of costs.