OFFICE OF PLACER COUNTY ASSESSOR

Kristen Spears, Assessor

2980 Richardson Drive Auburn, CA 95603-2640 E-mail: <u>assessor@placer.ca.gov</u>

Telephone (530) 889-4300 Fax (530) 889-4305 www.placer.ca.gov/assessor

Please Rate Our Customer Service

The Placer County Assessor's Office is asking its customers to help rate our services. We would appreciate your completion of the attached survey. Thank you!

		Very Satisfied			Very Dissatisfied			
1.	Were you helped in a timely manner?	0	0	0	0	0		
2.	Did we provide the information/services that you needed?	0	0	0	0	0		
3.	Was the information you received understandable?	0	0	0	0	0		
4.	Overall, were you satisfied with the quality of customer service you received?	0	0	0	0	0		
5.	How frequently do you contact the Assessor's Office?			aily Ionthly	WeeklyYearly			
	What method(s) have you used to access information from the Assessor's Office? O Phone O Lobby O Letter O Web Site O E-mail							
7.	○ Business Value○ Address Change○ Boat/Aircraft Va○ Change in Owne	e Value O Decline in Value less Value O Boat/Aircraft Value			○ Supplemental Notice/Bill○ Homeowners' Exemption○ Maps			
8.	Please identify Assessor staff that assisted you. Name(s)							
9.	9. What did you like best about your service?							
10.	What did you like least about your service?							
11.	Is there anything else we could do to better serve you?							
12.	Name:Telep	phone Nu	mber_					
	E-mail							

Thank you for participating in our customer service survey! The information that you have provided will help us to continue to provide quality service.

Kristen Spears

Assessor of Placer County 2980 Richardson Drive Auburn, California 95603-2640

Attn: Customer Service Survey

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