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# MEMORANDUM

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RONALD SCOTT OWENS

PLACER COUNTY DISTRICT ATTORNEY

**To:** Honorable Board of Supervisors

**From:** R. Scott Owens, District Attorney 

**Date:** June 5, 2012

**Subject:** Approve Payment for Annual Maintenance on Damion Computer System

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## ACTION REQUESTED

Approve the annual payment to Constellation Justice Systems in the amount of \$68,776 to cover annual maintenance for Damion the case management system.

## BACKGROUND

On April 26, 2005, your Board of Supervisors approved an agreement for the purchase of the Damion Case Management System from Constellation Justice Systems, Inc. At that time, payment was for the implementation and first year of maintenance service. We have received from Constellation Justice System's the Damion Annual Maintenance invoice in the amount of \$68,776 for the period April 19, 2012 through April 18, 2013. The maintenance fee includes an increase of 3.2% from the prior year. Board approval is required each year before payment can be made for the maintenance fee.

The Damion silver support will include the following: 1-800 telephone support during normal business hours Monday through Friday 6 a.m. to 6 p.m., produce upgrades for licensed products, product documentation for licensed products, support new and improved features and functionality.

The contractor will provide technical support when loss of service occurs including: Data corruption, Internal software error, System hangs, System crashes, Critical functionality is not available.

## FISCAL IMPACT

No additional funds are being requested. These funds were budgeted in FY 2011/2012 budget.

