

**MEMORANDUM
PLACER COUNTY HEALTH AND HUMAN SERVICES
Adult System of Care**

TO: Honorable Board of Supervisors

FROM: Richard J. Burton, M.D., M.P.H.
Placer County Health Officer and Director of Health & Human Services
Maureen F. Bauman, Director of Adult System of Care

DATE: July 10, 2012

SUBJECT: Agreement with Nevada County Behavioral Health for Telephone Triage Services

ACTION REQUESTED:

Approve an agreement with Nevada County Behavioral Health to provide mental health crisis triage services residents from July 1, 2012 through June 30, 2014 for a total amount not to exceed \$936,000, and authorize the Director of Health and Human Services to sign subsequent amendments up to \$49,999, consistent with the agreement's subject matter and Scope of Work.

BACKGROUND:

Since August 1, 2009, Nevada County Behavioral Health and Placer County have combined resources to provide a cost effective regional approach with Nevada County as fiscal agent to contract with a skilled provider that provides 24 hour per day, seven days per week telephone triage services for the residents of Placer County. This contract provides Placer County residents with trained mental health providers to respond to callers who are either in mental health crisis or requesting an array of mental health or other services. The services provided include Adult Protective Services (APS) referrals, In-Home Supportive Services (IHSS) referrals, adult mental health referrals, and 5150 psychiatric crisis referrals for adults.

This service has improved the coordination of the triage of over 2,300 persons per year in mental health crisis. Of this number over 1200 persons are assessed and admitted to hospitals (either the Placer County Psychiatric Health Facility or private hospitals for those with insurance). In addition, these trained professionals are able to assist persons requesting information on services for loved ones and themselves. They receive information about the next steps in the County process and/or receive referrals to local resources as appropriate. This service is the starting point for over 2,400 persons requesting In-Home Supportive Services, and for 800 elderly or disabled persons who may be in danger of abuse or neglect.

This Adult System of Care strategic redesign has been successful in developing partnerships and meeting the needs of County residents. This telephone triage line has received. This year Nevada County is expected to receive and respond to over 22,000 calls from Placer residents.

The Placer County Mental Health, Alcohol & Drug Advisory Board has reviewed and recommended the approval of this agreement at its last meeting on May 21, 2012.

FISCAL IMPACT:

Expenditures under this contract total \$936,000. Of this amount, \$468,000 is included in the Department's FY 2012-13 Proposed Budget and includes \$280,800 (60%) in Federal/State funds and \$187,200 (40%) in required County General Funds. The remainder will be included in the Department's FY2013-14 Requested Budget.

This contract is on file with the Clerk of the Board for review.

