



PLACER COUNTY
SHERIFF
CORONER-MARSHAL



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EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff Coroner-Marshal
Date: July 21, 2009
Subject: Maintenance Agreement between the Placer County Sheriff Coroner-Marshal and Tiburon Incorporated

Action Requested

Your Board is requested to approve the amended maintenance agreement between the Placer County Sheriff Coroner-Marshal (PCSO) and Tiburon Incorporated and authorize the Purchasing Agent to execute any related documents. The maintenance period begins July 1, 2009 and ends June 30, 2010 at an annual cost of \$310,334 a reduction of \$173,362 from FY 08/09 resulting in an estimated savings of \$87,300. There is no impact to the General Fund. This agreement has already been included in the proposed FY 09/10 budget.

Background

The original Master Support Agreement, dated February 16, 2006 was approved by your board on December 5, 2006 and included a five year maintenance agreement. The first year of maintenance was included in the upgrade cost. Tiburon continues to provide our criminal justice software systems; including CAD, RMS, CMS and MDS. The original agreement included one year of maintenance as part of the system acceptance and implementation. The current amendment which will be incorporated as part of the Master Support Agreement dated February 16, 2006 reflects the reduction in database maintenance charges; an additional maintenance charge for data warehouse services and an overall maintenance fee increase. Last FY the maintenance cost was \$483,696. The current amendment reflects a reduction of \$173,362 which was accomplished by contracting with ABTECH for database maintenance at a cost not to exceed \$100,000

Fiscal Impact

There is no additional impact to the General fund. Funds have been budgeted within the Sheriff's budget for FY 2009/2010 for this maintenance.

**AMENDMENT
TO THE
MASTER SUPPORT AGREEMENT**

COPY

This Amendment (the "Amendment") by and between Tiburon, Inc. with a principle place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 (hereinafter "Tiburon") and Placer County (the "Client") is entered into on July 1, 2009 (the "Effective Date").

WHEREAS, the parties have previously entered into a Master Support Agreement (the "Agreement") dated February 16, 2006 for support and maintenance services.

WHEREAS, the parties desire to amend the services being provided under the Agreement as follows:

1) Removal of Level 3 DBA Support

The parties hereby agree that DBA Services - Level 3, identified on Exhibit 2 of the Agreement is hereby removed and replaced with Tiburon's standard DBA Service - Level 1. Exhibit 2 to the Agreement, is hereby replaced with the attached "Exhibit 2 - Covered Applications", which is hereby incorporated by this reference into this Amendment.

2) Time and Material Support

The parties hereby mutually agree any database support services requested by the Client from Tiburon which are not already included with DBA Services - Level 1 support, shall be performed by Tiburon at the set time and material rate of Two Hundred Twenty-Five Dollars and Zero Cents per hour (\$225.00 per hour) (the "T and M Rate").

3) Other Terms and Conditions

All other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

4) Signatures

Placer County:

Tiburon, Inc.:

Name:

Title:

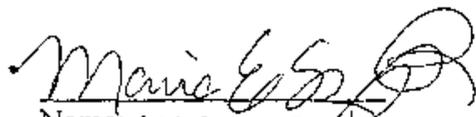

Name: MARIA SZYMANEK
Title: VP FINANCE

EXHIBIT 2
To
Master Support Agreement
COVERED APPLICATIONS

This Exhibit is attached to, incorporated into and forms part of the Master Support Agreement, dated February 16, 2006 between the Client and Tiburon (herein referred to as the "Agreement"). Capitalized terms used herein shall have the definitions set forth in the Agreement, unless otherwise defined herein. In the event of conflict between the terms and conditions set forth herein and those set forth in the Agreement, the terms and conditions set forth in the Agreement shall prevail.

Tiburon will provide the Basic Support described in Section 2.1 (Basic Support) of the Agreement for the software applications identified in the table below. The annual fee for such support shall be as set forth in the table below. Such support will commence upon the expiration of any applicable Warranty Period as set forth in the table below.

CLIENT # M1242-09

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
			<u>Period</u>	<u>Start Date</u>	<u>Stop Date</u>	
CAD/TI	24x7	CAD Database Dell PowerEdge 2650 (4TPNB21) SRF Thin Dell PowerEdge 2600 (C3BNB21) Tahoe Thin Dell PowerEdge 2600 (FQMGB21) Auburn Thin Dell PowerEdge 2600 (HNKQB21) Lincoln Thin Dell PowerEdge 2600 (1KZ4H41) Roseville Thin Compaq server	12 Mo.	7/1/09	6/30/10	\$124,003.00
CAD Mapping (Maverick)	24x7	See SRF Thin	12 Mo.	7/1/09	6/30/10	\$14,694.00
PRMS/2000 ¹	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS) & Roseville RMS: [DRP RMS] Hewlett-Packard HP9000 rp7400	12 Mo.	7/1/09	6/30/10	\$77,793.00

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>		<u>Maintenance Period</u>		<u>Fee</u>
CMS/2000 ²	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS)	12 Mo.	7/1/09	6/30/10	\$40,275.00
WebQuery	24x7	Dell PowerEdge 2650 (7N1NB21)	12 Mo.	7/1/09	6/30/10	\$4,851.00
Integrated Message Switch ⁴	24x7	See SRF Thin	12 Mo.	7/1/09	6/30/10	\$6,505.00
MDS	24x7	see CAD/Ti	12 Mo.	7/1/09	6/30/10	\$13,561.00
Common Interfaces ⁵	24x7	See SRF Thin	12 Mo.	7/1/09	6/30/10	\$25,234.00
GCT	24x7	see CAD/Ti	12 Mo.	7/1/09	6/30/10	\$882.00
Data Warehouse	24x7	Dell PowerEdge 2650 (98BN351)	12 Mo.	7/1/09	6/30/10	\$2,536.00
DBA Services Level 1						Included
Total						\$310,334.00

- *1 This includes the nucleus and the following optional modules: Bicycle, Case Management, Crime Analysis, Crime Watch, Criminal Records, False Alarms System, Fleet Maintenance, Gang System, Inventory, Juvenile Records, Licenses and Permits, Officer Activity, Personnel, Special Intelligence, Traffic Management, UCR and Warrants.
- *2 This includes the nucleus and the following optional modules: Classifications, Commissary, Court Tracking, Incident/Disciplinary Reporting, Inmate Money Accounting, Inmate Programs, Inmate Property Management, Medical Processing, Visitor Control and Change proposal 005.
- *3 This includes change proposal 003.
- *4 This includes: RNC Interface, TCP/IP to State of CA, State/NCIC reformatter.
- *5 This includes: (1) E911 Interface - Positron, (1) Secondary E911 Interface (CML), (1) Master Time Interface (Sprectcom), (1) MDS/MDT CAD Functional Subsystem, (1) Fire Alerting Interface (Zetron 626), (20) Number of Rip and Run Fire Station Printers, (1) TDD/TTY Interface Support (Zetron 3030), (1) Video Mugshot Interface (TFP), (1) Fingerprint Interface - Identix (10-Print), (1) Aether Packet Cluster and (1) Sacramento County Interface and change proposal 016.

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Authorized Sites

Location

Placer County Admin Services, IT Division
Data Center
2986 Richardson Drive
Auburn, CA 95603

Tahoe
2501 North Lake Blvd
Tahoe City, CA 96145

Roseville PD
1051 Junction Blvd
Roseville CA 95678

Auburn
1215 Lincoln Way
Auburn, CA 95603

Equipment

CAD Database, SRF Thin, RMS (TibApp), CMS
(TibDB), WebQuery, CARS Servers

Thin Server

RMS DRP Servers
Roseville Thin Server

Thin Server

TIBURON MAINTENANCE COSTS ONLY

<u>Before DBA Support Changes:</u>		<u>Actual</u>		
	<u>Orig. Planned</u>	<u>Showing Cost Savings with</u>	<u>New DBA Support Vendor</u>	
	<u>FY 09-10</u>		<u>FY 09-10</u>	<u>Savings</u>
Tiburon Maintenance	\$489,234	w/o Tib DBA/OS	\$310,334	
		AbTech-DBA/OS	\$91,600	
Total	\$489,234		\$401,934	\$87,300

Cost Sharing: ***Tiburon Maint Only - no Hardware spread here*

Placer Sheriff	53.8%	\$263,178	52.96%	\$212,870	\$50,308
Placer DA	7.0%	\$34,398	5.31%	\$21,327	\$13,071
Placer HHS	1.6%	\$7,772	1.20%	\$4,813	\$2,959
Placer Probation	0.4%	\$2,008	0.50%	\$2,008	\$0
Roseville PD	34.7%	\$169,602	37.10%	\$149,133	\$20,469
Auburn PD	2.5%	\$12,276	2.93%	\$11,783	\$493
Total	100%	\$489,234	100%	\$401,934	\$87,300

Notes

Placer Sheriff savings from Tiburon maintenance in FY 09-10 = \$50,308

\$50,308 savings is applied to:

\$20,000 - to budget savings

\$30,308 - to High-speed data annual airtime charges for Patrol