



PLACER COUNTY
SHERIFF
CORONER-MARSHAL



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EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff Coroner-Marshal
Date: July 13, 2010
Subject: Maintenance Agreement between the Placer County Sheriff Coroner-Marshall and Tiburon Incorporated

Action Requested

Your Board is requested to approve the amended maintenance agreement between the Placer County Sheriff Coroner-Marshall (PCSO) and Tiburon Incorporated and to authorize the Purchasing Agent to execute any related documents. The maintenance period begins July 1, 2010 and ends June 30, 2011 with an annual cost of \$315,955; a net increase of \$5,621 from FY 09/10. This amount is included in the FY 2010/2011 budget. There is no additional impact to the general fund.

Background

The original Master Support Agreement dated February 16, 2006 and included a five year maintenance agreement. The first year of maintenance was included as part of the system acceptance and implementation. Tiburon continues to provide maintenance and system support to our criminal justice software systems; including Computer Aided Dispatch, Records Management System, Corrections Management System and Mobile Data System. The current amendment which will be incorporated as part of the Master Support Agreement will reflect the maintenance cost for FY 10/11. The amendment increases annual costs per the master agreement and includes any other changes to support. This amendment includes a 5% annual cost adjustment of \$15,868 and a \$10,247 reduction for the removal of maintenance for equipment located in Tahoe, for a net increase of \$5,621.

Fiscal Impact

Funds have been budgeted within the Sheriff's proposed budget for FY 2010/2011 for this maintenance. There is no additional impact to the General fund.

**AMENDMENT 2
TO THE
MASTER SUPPORT AGREEMENT**

This Amendment 2 (the "Amendment") by and between Tiburon, Inc. with a principle place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 (hereinafter "Tiburon") and Placer County (the "Client") is entered into on July 1, 2010 (the "Effective Date").

WHEREAS, the parties have previously entered into a Master Support Agreement (the "Agreement") dated February 16, 2006 for support and maintenance services and the first amendment effective July 2009.

WHEREAS, the parties desire to amend the services being provided under the Agreement as follows:

1) Removal of Basic Support

The parties hereby agree that Basic Support for the Tahoe Thin Server, identified on Exhibit 2 of the Agreement is hereby removed. Exhibit 2 to the Agreement is hereby replaced with the attached "Exhibit 2-Covered Applications", which is hereby incorporated by this reference into this Amendment.

2) Other Terms and Conditions

All other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

3) Signatures

Placer County:

Tiburon, Inc.:

Name: _____

Name: _____

Title: _____

Title: _____