



PLACER COUNTY
SHERIFF
CORONER-MARSHAL



MAIN OFFICE
2929 RICHARDSON DR.
AUBURN, CA 95603
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TAHOE SUBSTATION
DRAWER 1710
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EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: The Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff-Coroner-Marshal
Date: April 9, 2013
Subject: Maintenance Agreement between the Placer County Sheriff Coroner-Marshal and Tiburon Incorporated

Action Requested

Approve Amendment No. 5 to the agreement between the Placer County Sheriff's Office and Tiburon Incorporated to provide maintenance and system support to our criminal justice software systems and authorize the Purchasing Manager to execute any related documents. The maintenance period covered by this amendment begins July 1, 2013 and ends June 30, 2014 for a net budgeted county cost of \$365,755.

Background

On February 16, 2006 Your Board approved the original Master Support Agreement with Tiburon Inc. which included a five-year maintenance agreement. Under this agreement, Tiburon continues to provide maintenance and system support including maintenance of our Computer Aided Dispatch, Records Management System, Corrections Management System and Mobile Data System. This support is required until we complete the implementation of our new criminal justice software (New World) which is targeted for April 2014. The current amendment, which will be incorporated as part of the Master Support Agreement, reflects the maintenance cost for FY 2013-14.

Fiscal Impact

Funds are included in the FY 2013-14 Sheriff's Office Submitted Budget. There is no additional impact to the General Fund.

**EXHIBIT 2
To
Master Support Agreement**

COVERED APPLICATIONS

This Exhibit is attached to, incorporated into and forms part of the Master Support Agreement, dated February 16, 2006 between the Client and Tiburon (herein referred to as the "Agreement"). Capitalized terms used herein shall have the definitions set forth in the Agreement, unless otherwise defined herein. In the event of conflict between the terms and conditions set forth herein and those set forth in the Agreement, the terms and conditions set forth in the Agreement shall prevail.

Tiburon will provide the Basic Support described in Section 2.1 (Basic Support) of the Agreement for the software applications identified in the table below. The annual fee for such support shall be as set forth in the table below. Such support will commence upon the expiration of any applicable Warranty Period as set forth in the table below.

CLIENT # M1242-13

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
			<u>Period</u>	<u>Start Date</u>	<u>Stop Date</u>	
CAD/Ti	24x7	CAD Database Dell PowerEdge 2650 (4TPNB21) SRF Thin Dell PowerEdge 2600 (C3BNB21) Auburn Thin Dell PowerEdge 2600 (HNKQB21) Roseville Thin Compaq server	12 Mo.	7/1/13	6/30/14	\$150,726
CAD Mapping (Maverick)	24x7	See SRF Thin	12 Mo.	7/1/13	6/30/14	\$17,861
PRMS/2000 ¹	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS) & Roseville RMS: [DRP RMS] Hewlett-Packard HP9000 rp7400	12 Mo.	7/1/13	6/30/14	\$94,963
CMS/2000 ²	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB):	12 Mo.	7/1/13	6/30/14	\$48,955

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
		Hewlett-Packard HP9000 rp5470 (USR4305CXS)				
WebQuery	24x7	Dell PowerEdge 2650 (7N1NB21)	12 Mo.	7/1/13	6/30/14	\$5,896
Integrated Message Switch ^{*4}	24x7	See SRF Thin	12 Mo.	7/1/13	6/30/14	\$7,907
MDS Common Interfaces ^{*5}	24x7	see CAD/Ti	12 Mo.	7/1/13	6/30/14	\$16,483
	24x7	See SRF Thin	12 Mo.	7/1/13	6/30/14	\$30,672
GCT Data Warehouse	24x7	see CAD/Ti	12 Mo.	7/1/13	6/30/14	\$1,072
	24x7	Dell PowerEdge 2650 (98BN351)	12 Mo.	7/1/13	6/30/14	\$3,082
DBA Services Level 1						Included
Remove Tahoe Site #2						\$<11,862>
Total						\$365,755

*1 This includes the nucleus and the following optional modules: Bicycle, Case Management, Crime Analysis, Crime Watch, Criminal Records, False Alarms System, Fleet Maintenance, Gang System, Inventory, Juvenile Records, Licenses and Permits, Officer Activity, Personnel, Special Intelligence, Traffic Management, UCR and Warrants.

*2 This includes the nucleus and the following optional modules: Classifications, Commissary, Court Tracking, Incident/Disciplinary Reporting, Inmate Money Accounting, Inmate Programs, Inmate Property Management, Medical Processing, Visitor Control and Change proposal 005.

*3 This includes change proposal 003.

*4 This includes: RNC Interface, TCP/IP to State of CA, State/NCIC reformatter.

*5 This includes: (1) E911 Interface – Positron, (1) Secondary E911 Interface (CML), (1) Master Time Interface (Sprectrcom), (1) MDS/MDT CAD Functional Subsystem, (1) Fire Alerting Interface (Zetron 626), (20) Number of Rip and Run Fire Station Printers, (1) TDD/TYY Interface Support (Zetron 3030), (1) Video Mugshot Interface (TFP), (1) Fingerprint Interface – Identix (10-Print), (1) Aether Packet Cluster and (1) Sacramento County Interface and change proposal 016.

Authorized Sites

Location

Placer County Admin Services, IT Division
Data Center
2986 Richardson Drive
Auburn, CA 95603

Roseville PD
1051 Junction Blvd
Roseville CA 95678

Auburn
1215 Lincoln Way
Auburn, CA 95603

Equipment

CAD Database, SRF Thin, RMS (TibApp), CMS
(TibDB), WebQuery, CARS Servers

RMS DRP Servers
Roseville Thin Server

Thin Server

**AMENDMENT 5
TO THE
MASTER SUPPORT AGREEMENT**

COPY

This Amendment 5 (the "Amendment") by and between Tiburon, Inc. with a principle place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 (hereinafter "Tiburon") and Placer County (the "Client") is entered into on July 1, 2013 (the "Effective Date"). For the period from July 1, 2013 to June 30, 2014.

WHEREAS, the parties have previously entered into a Master Support Agreement (the "Agreement") dated February 16, 2006 for support and maintenance services and the first amendment effective July 2009, second amendment effective July 1, 2010, third amendment effective July 1, 2011 and fourth amendment effective July 1, 2012.

WHEREAS, the parties desire to amend the services being provided under the Agreement as follows:

1) Annual Adjustments

The parties hereby agree as described in Section 4.3 on an annual cost increase of five percent (5%). Exhibit 2 to the Agreement is hereby replaced with the attached "Exhibit 2-Covered Applications", which includes the five (5%) increase and is hereby incorporated by this reference into this Agreement.

2) Other Terms and Conditions

All other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

3) Signatures

Placer County:

Tiburon, Inc.:

Name: _____

Name: _____

Title: _____

Title: _____

RM USE ONLY
13-123

CONTRACT REVIEW

CONTACT THE DIVISION OF RISK MANAGEMENT WITH ANY QUESTIONS

Phone: (530) 886-2600 Fax: (530) 886-2609

SUBMITTED BY: JUDY LAPORTE DEPT/DIV: SHERIFF
 PHONE: EXT 6965 FAX: 3833
 CONTACT: VIRGIE VALENZUELA EXT: 5386 DATE: 3-21-13

PLEASE ATTACH A COPY OF THE ENTIRE CONTRACT

CONTRACTOR/VENDOR NAME: TIBURON CONTRACT AMENDMENT

SUBJECT OF CONTRACT: annual maintenance contract

*last years amendment was modified with county insurance language

ADDITIONAL INFORMATION/NOTES: \$365,755 Annually

— FOR RISK MANAGEMENT USE ONLY —

DATE RECEIVED: 3/21/13

13-123
RM REVIEW #

REVISIONS REQUIRED AND NOTED
Resubmit Revised Contract to Risk Mgmt.

APPROVED

COMMENTS: _____

DATE RETURNED: 3/22/13 REVIEWED BY: J. Kory

EBIX Profile/Contract: 1 1A 2 2A 3 4 5