

Placer County Systems of Care Network Provider Relations Committee Meeting

Facilitator: Michelle Johnson

September 11, 2013



MINUTES

Announcements/Information:

- New announcements from attending Network Providers & Community Partners:
- Documentation, Billing and Compliance Annual training: Online training open to providers September 23 – October 20. This mandatory training offers 4 free CEU's.

Discussion/Action Items:

- Using the Placer County Website and How it Can Help You:
The Managed Care website is a resource designed to give easy access for Providers to important information such as forms, staff contact information, newsletters, training materials and updates. We hope you find the website informative and user friendly. Please send your comments and suggestions to our Provider Liaison Michelle Johnson at MMJohnso@placer.ca.gov.
- Provider Feedback on Monthly Openings Request:
In an effort to give our clinicians the most current information on Provider availability the Provider Liaison is sending a monthly email request to Providers asking about their availability to accept new clients. This process is intended to help direct referrals to Providers with openings. County clinicians indicated that having this information at their fingertips increases their efficiency and is very much appreciated. We hope Providers find this to be a useful tool in building and maintaining their practice.
- Authorizations and Service Start Date:
If you anticipate a new client referral make sure you do not start services prior to the authorization start date. If the client assessment was completed by County Staff and they did not include a copy with the service authorization please contact them and request a copy for your records.
- Assessment, Treatment Plan and Progress Note Template reminders and requirements:
We created templates of the forms we ask you to use to help you comply with MediCal standards. We are audited by MediCal for the services billed and those audits are based on specific elements/criteria. Those elements are included in the Assessment, Progress Note, and Treatment Plan templates. The State can and will recoup funds if the documentation for billed services does not contain all of these required elements; in turn the County could recoup those funds from Providers.
- New Provider applications under review:
The County is continuing to review new Provider applications for priority needs, specifically for bi-lingual Spanish and/or Russian speaking Providers. With the rollover of Healthy Families into MediCal we anticipate an increased need for Spanish speakers. We are also looking to fill geographical

gaps based on CPS needs and specialties not currently available in our Provider Network. As a reminder, due to MediCal regulations, we are not accepting interns into the network.

- **DSM V reminder:**

This is a complicated issue but in essence the State is requiring Counties to continue to use the current system (DSM IV cross walked to ICD-9) for all MediCal billing until the new system goes into effect in 2014 (DSM V cross walked to ICD-10). We recommend that Providers continue to use DSM IV until the changeover in 2014.

- **Affordable Care Act, Dependency Mental Health and Healthy Families impact creating a need for more Providers to do assessments, group and individual therapy.**

Currently, Placer County has approximately 35,000 MediCal beneficiaries. The Children System of Care estimates an increase of about 400 new beneficiaries with the implementation of the ACA and the transition of Healthy Families into MediCal. There are six community based organizations identified to help with the transition/enrollment into MediCal. It is anticipated that this increase will create more service needs to be delivered by our Network Providers.

- **Ms. Douden remarked that, at times, when she refers clients to Adult Intake to get authorization for her to provide treatment there seems to be a lag between the times the client requests service and the creation of the authorization. Michelle Johnson, Provider Liaison responded; One of the factors that may be contributing to this delay is a new policy around “in house” assessments. Assessments completed “in house” by County staff must have the client signature on the treatment plan prior to an authorization being issued for service with a Network Provider.**

New Business:

- **Open to questions and issues from attending Network Providers & Community Partners:**

- **New programs or services now available from Network Providers & Community Partners:**

- **CoRR:**

- Teen’s group: a 12 week adolescent ILP program.

- **New Morning:**

- Contracted with Placer County First 5 to offer groups for Peri-Natal mood and anxiety disorder.

- Starting in December or January they will be offering a new Dad’s group for new fathers.

- Teen Girls Group starting in October in Roseville for girls 15yrs to 18 yrs.

- Grief/ Loss and Transitions Group

- Mommy and Me Group

- **Placer County:**

- Dina Dinosaur: Eighteen week social skills group for children aged 4 to 8.

- Grief and Loss Group: For boys and girls aged 9 to 12.

- Teen Girls Group: A mood disorder group for girls aged 12 to 17.

Next Meeting:

Our next meeting will be 12/11/13, most likely in our new Rocklin location – 1000 Sunset Blvd.