

# Placer County Systems of Care Network Provider Relations Committee Meeting

Facilitator: Michelle Johnson

December 11, 2013



## MINUTES

### Announcements/Information:

- New announcements from attending Network Providers & Community Partners:
  - Deborah Miller was welcomed as a new provider for Placer County Mental Health. She practices in Auburn and Colfax and noted that she can see clients in their homes.
  - Joanne Hoefler, a longtime practitioner for Placer County primarily works in the foothill areas of Auburn, Colfax and Weimar. She serves children including developmentally disabled children as well as adult clients.
  - Bill Wright, who practices in the Rocklin area, has openings and is accepting new referrals. In particular he likes working with adolescents and teenagers.

- Sunset move update:

On November 18<sup>th</sup> several members of the Managed Care Unit moved to the new Sunset office. The move precipitated a name change for the MCU as well as a reorganization of services. The new name, "Children's Mental Health", better encompasses the services offered at both the Enterprise and new Sunset locations. Michelle Johnson relocated to the Sunset office but will continue as the Network Provider liaison. She will be screening referrals that come in to FACS as well as oversee the post discharge 5150 process. Wally Keller also made the move and together with clinician April Carew will handle 5150 evaluations. Clinician Jeffrey Steer will work between both the Enterprise and Sunset offices and continue to support psychiatric services at Chapa De and CSOC.

Many different services are offered in the new Sunset office including Children's Mental Health, CWS, Child Support, FACS, MediCal eligibility.

Lorene Noack, a CSOC supervisor, recently joined the Children's Mental Health team. Her areas of responsibility include Ongoing services, the Katie A. Program (Dependency Mental Health) and the Functional Family Therapy team. Her time will be divided between the Enterprise and Sunset offices.

Paulette Horner recently joined the Children's Mental Health team of clinicians working out of the Enterprise office. She and her fellow clinicians, Diane Kato, Kristin Kolster and Janet Muehe-Hayward will focus on ongoing case management services.

- Documentation and Billing Training:

Thanks to all Providers for completing the annual Mental Health Documentation and Billing Training!

- The 2014 Provider Audit schedule is completed and ready for rollout. The audit process is designed to support providers and help them comply with Medi-Cal standards. Providers on this year's schedule should receive the audit request letter approximately one month prior to the audit.

FYI: When the County experiences a State audit, you may as a direct service provider be asked to provide your clients charts. We ask that when you vacation you always have a plan in place for getting us your charts.

### **Discussion/Action Items:**

- Referrals Update:  
Providers should expect that the majority of Mental Health referrals will be coming from ongoing rather than CWS. Because of capacity issues, Providers should also expect more assessment referrals.
- Authorization / Billing – review / Questions:  
If you have a problem getting assessments from a caseworker please contact their supervisor so that the problem can be addressed. Lorene's numbers are 530-889-6701 or 916-784-6415 and Michelle's number is 916-784-6427.
- Soliciting articles for the upcoming Winter Provider Newsletter:  
We are soliciting articles for the winter newsletter which we hope to get out in late January or early February.
- Groups:  
All the groups that Children's Mental Health has been doing will be completed this week and will be put on hold due to the increase in referrals.

### **New Business:**

- Seeking new providers, especially Spanish speaking and for the Lincoln area:  
We are actively soliciting both Spanish speaking providers and providers to serve in the Lincoln area for our MediCal clients. There are currently no MediCal providers in Lincoln so the need is acute.
- Questions and issues from attending Network Providers & Community Partners:  
Mr. Wright requested information on the new managed care MediCal plans, Anthem Blue Cross and California Health and Wellness. To date, the County has not received any information from the new plans on their Behavioral Health provider networks.
- New programs or services:  
Lorene explained that every CWS (CPS) case opened will be screened for Katie A. by a mental health worker and a CWS worker to determine if MediCal requirements are met. A decision will be made at that point as to whether an assessment will be done. All Katie A. assessments will done by county staff and counseling services will be referred out to the Provider network.

### **Next Meeting:**

Our next meeting will be 03/12/14. All providers are welcome to attend.