



Placer County Systems of Care
 Provider Relations Meeting
 Facilitator: Marie Osborne and Twylla Abrahamson
 Location: 11716 Enterprise Dr. Auburn, CA 95603
 January 13, 2017

MINUTES

1 ATTENDANCE

Name	Title	Organization
Andy Reynolds	Admin Technician	Placer County ASOC QA
Annie Hoover	Assistant Program Director	Turning Point
Bill Wright	LMFT	
Catherine Lazar	LMFT	
DeBora Miller	LMFT	Auburn Child & Family Counseling
Diane Murden	LMFT	
Erica Chun	Administrative Assistant	Charis Youth
Jeffrey Steer	MFT CSP II	Placer County CSOC
Jennifer Ludford	Staff Services Analyst	Placer County ASOC QA
Judi Tichy	Sr. Admin Clerk	Placer County ASOC QA
Keith McCourtney	MFT	
Lauren Cook		Turning Point
Lorene Noack	Program Supervisor	Placer County CSOC
Marie Osborne	Assistant Director HHS ASOC	Placer County ASOC QA
Mary Starr	MFT	M&F Therapy & Counseling, Auburn
Twylla Abrahamson	Acting Director HHS CSOC	Placer County CSOC

2 MEETING LOCATION

Building: [Placer County CSOC, 11716 Enterprise Dr., Auburn, CA 95603](#)
 Conference Room: [Large Conference Room](#)

3 MEETING START

Meeting Schedule Start: <8:30 AM>
 Meeting Actual Start: < 8:38 AM>
 Meeting Scribe: <Judi Tichy, Sr. Admin Clerk>

4 KEY DISCUSSION ITEMS:

- I. Introduction
 1. Provider request for follow-up from Sept. meeting if Placer County will be able to get representatives from the health care plans to come to the next quarterly provider meeting. Some providers would like the health care reps to advise how to get on the panel. Placer County to reach out again to the health care reps.
- II. Announcements
 1. Pete Knutty has retired from Placer County! Please send all provider questions, notifications and documents to Judi Tichy: jtichy@placer.ca.gov or call her at: 530 886 2929.
 2. Dianne Murden, Catherine Lazar and Keith McCourtney will be moving offices on February 1st to the State Theater building on the upstairs level. New address: 985 Lincoln Way, #207 Auburn.
 3. Need more Placer County client referrals? Contact Lorene Noack at LNoack@placer.ca.gov
 4. Request for agenda suggestions (next quarterly meeting April 14) and call for written contributions to the Placer County Provider Newsletter. Email Judi Tichy your success story or article of interest today for consideration in the April Quarterly Placer County Provider Newsletter!

III. ONLINE PROVIDER DOCUMENTATION TRAINING

1. Some providers have commented on the poor timing of the annual 2016 online training that came out in December right before the holidays. Placer County MH apologizes for getting it out so late. The annual 2017 training will be coming out this fall.
2. CEUs will be emailed to you once all providers take the test. ETA: Week 5.

IV. REVIEW OF THE PLAN OF CORRECTIONS

1. In Nov. 2015, Placer County had their State Triennial Review. This is where the State reviews and audits Placer County's specialty mental health services to ensure we are meeting contractual obligations. Two components of this review include:
 - i. The System Review: looks at our processes in terms of access to services, timeliness, network adequacy, how services are authorized, etc.
 - ii. The Chart Review: audits County-run and Group Home, Organizational Provider and individual Network Provider files. Twenty charts (10 adults/10 children) were pulled of which all but one note was from a provider. We incurred 37% disallowances which can result in the same percentage financial recoupment by the State from Placer County funds. These funds will then be recouped from the provider.
 - iii. Placer County's responsibility is to defend the charts if possible and to educate providers of new regulations and elements to meet chart compliance.
 - iv. To improve the quality of chart review documentation moving forward, please use Attestation as the guide. Here attached and also located on the Placer County website at <http://www.placer.ca.gov/departments/hhs/managed-care/managedcareforms>
 - v. Pages 1-4 of the Attestation clearly list the documentation compliance areas that the State uses in its audits. These pages should be constantly used as a reference guide to completing internal reviews of the documentation within your charts to ensure documentation is in compliance with State and Federal regulations.
 - vi. Placer County MH developed a MH Attestation for Providers to assist in their QA reviews in identifying all areas of compliances.
 - a. Implications for Organizational Providers:
 - o This Attestation will assist with the County's oversight of Organizational Providers. Due to the increasing scrutiny by the State and Feds Organizational Provider charts tend to be the clinical records reviewed as they tend to be the providers of the most intensive services, thus the largest recipient of public funds. New requirements:
 - Submission of Annual QI Plans and expectation of updates/status of QI workplans to be submitted to MHP on a quarterly basis. Conduct and submit quarterly internal chart audits with POC. For this first quarter, the number of charts is to be decided by the Organizational Provider with consideration of its percentage of clients. Level of compliance should be included in the QI quarterly updates.
 - See Enclosure 2 of Attestation re: UR and compliance areas
 - The newly modified Placer County Consent for Medication form includes all compliance areas. Please ensure all compliance areas are incorporated into your organization's forms if you do not opt to use the Placer County Meds Consent form!
 - Please review and implement Enclosure 4 of the Attestation re: the 15 CLAS Standards (Culturally and Linguistically Appropriate Services). Placer County will be asking you to defend how you are implementing and monitoring each standard. CLAS Standard will be in your annual QI Plan.
 - b. Implications for individual Network Providers:
 - o See Enclosure 1 re: Medical Necessity. You will be held accountable to strictly adhere to these areas of compliance in your assessments, client plans and progress notes.
 - o Review of said compliance items in the Attestation can facilitate site certification should you move offices.

V. ETA for the moves from ICD-9 to ICD-10 and DSM-4 to DSM-5?

1. ICD 10 went into effect in October 2015.
2. The State will be asking us to implement DSM-5 in April 2017. Until Providers receive notice from Placer County MH, please continue to use the crosswalk combining ICD-10 and DSM-4. Placer County is waiting to receive notice from the State.
3. In DSM-5 the GAF (Global Assessment Functioning) has been eliminated and replaced by the WHODAS 2.0 (World Health Organization Disability Assessment) but most providers are not using this at this time.

VI. CONTINUUM OF CARE REFORM UPDATE

1. Background re: Continuum of Care Reform came into effect through passage of Assembly Bill 403 and builds upon years of policy changes to improve outcomes for youth in foster care. This effort known as the Continuum of Care Reform draws together a series of existing and new reforms to our child welfare services program with the ultimate goal of maintaining a stable permanent family placement.
2. Reminder: All Group Homes that will be transitioning to an STRTP (Short-Term Residential Therapeutic Program) and who are contracted with Placer County, please send your newly revised Program Statements to Twylla Abrahamson at TAbraham@placer.ca.gov
3. As per the State, the counties will review the program statements to determine if the STRTPs are eligible to serve as an STRTP according to the Licensing Standards set forth by the State, but the State will make the final decisions.
4. Group Homes that have decided NOT to transition into an STRTP have requested extensions from the State. The Placer County Children's Shelter closed on January 1, 2017. Placer County has contracted with Koinonia to provide emergency community based sheltering for children. They have created a number of shelter beds and housing.
5. As of January 1, 2017, any new foster family, now referred to as "Resource Family" must get a Resource Family Approval (RFA) to become a foster family. The training includes an extensive home study. Placer County is working with Organizational Providers to assist in the RFA trainings.
6. Resource Families need to complete the training in a timely manner to avoid delay of payment!
7. For formerly approved foster families, they get grandfathered-in over an extension of 2 years. This means they have two years to go through the new RFA training.

5 MEETING END

Meeting Schedule End: <10:00 AM>

Meeting Actual End: <09:45 AM>

6 NEXT STEPS

POST MEETING ACTION ITEMS

Action	Assigned to
Communicate CA H&W contact info to the Providers.	Marie Osborne
Communicate Attestation to Providers	Marie Osborne and Twylla Abrahamson
Communicate internal audit tool to Providers	Marie Osborne

7 NEXT MEETING Next Meeting: Friday, April 14, 2017 / 8:30 AM – 10:00 AM / Placer County CSOC, 11716 Enterprise Drive, Auburn, CA in the Large Conference Room