



Placer County Systems of Care
 Provider Relations Meeting
 Facilitators: Marie Osborne and Twylla Abrahamson
 Location: 11716 Enterprise Dr. Auburn, CA 95603
 Oct. 13, 2017

MINUTES

ATTENDANCE

Name	Title	Organization
Andy Reynolds	Administrative Technician	Placer County
Annie Hoover	Assistant Program Director	Turning Point
Catherine Lazar	LMFT	Network Provider
Chris Pawlak	Interim QM Manager	Placer County
Dianne Murden	MFT	Network Provider
Jennifer Ludford	Staff Services Analyst	Placer County
Jennifer Wellenstein	Program Director	Turning Point Coloma
Lorene Noack	Program Supervisor	Placer County CSOC
Marie Osborne	Assistant Director HHS ASOC	Placer County ASOC QA
Mary Starr	MFT	Network Provider
Paul Cecchetti	Clinical Director (Placer and Solano)	Uplift
Roman Montague	LMFT	Affordable Counseling
Susan Yett	Admin Technician	Placer County ASOC QA
Suzanne Skrabo	Permanency Clinical Manager	Sierra Forever Families
Twylla Abrahamson	Director HHS CSOC	Placer County CSOC

MEETING LOCATION

Building: Placer County CSOC, 11716 Enterprise Dr., Auburn, CA 95603
 Conference Room: Large Conference Room

MEETING START

Meeting Schedule Start: <8:30 AM>
 Meeting Actual Start: < unconfirmed AM>

MEETING END

Meeting End Time: <10:00> AM
 Meeting Actual End: <unconfirmed> AM

MEETING SCRIBE: <Judi Tichy, Sr. Admin Clerk>

1 INTRODUCTIONS

- I. Chris Pawlak new Interim Quality Manager for the Adult System of Care (ASOC)
- II. Sherry of NAMI (Guest presenter)

2 KEY DISCUSSION ITEMS

- I. Presentation by NAMI. Discussion of NAMI: grass root organization sharing information about mental illness to reduce the stigma in society. Request providers to become a member and become involved. Pass out NAMI brochures to families who might benefit from free services.
 - a. Family Support Meetings
 - i. Held the 3rd Thursday of the month to support, educate and advocate for mental health and reform
 - ii. A staff from Placer County ASOC is usually present at each meeting to give contact information for services and assistance
 - b. Family-to-Family Education Classes
 - i. A free, 12-week class offered twice a year
 - ii. Target Audience: family members who have a loved one suffering from mental illness

- iii. Class objective: educate family members on mental illness, esp. bipolar and schizophrenia and available services
- c. NAMI Peer-to-Peer
 - i. A free, 10-session educational program that meets on Tuesdays
 - ii. Target Audience: people suffering from mental illness
 - iii. Class objective: to educate people about mental illness and their condition to assist in recovery
- d. Ending the Silence
 - i. Presentation given to high schools how to recognize signs of a possible suicide attempt and how to assist those who are talking about suicide
 - ii. Teaches to recognize signs of mental illness and offers advice how to assist

3 CONTINUUM OF CARE REFORM UPDATES

- I. Short-term Therapeutic Residential Program (STRTP) conversion from Group Homes is still underway. The State has approved nine as of today, most of which are located in the Bay Area.
- II. Placer County is recruiting more Resource Families (formerly "Foster Family"). Inquiries can be placed via a telephone app
- III. Presumptive Transfer AB 1299 started July 1, 2017. This impacts counties differentially depending on whether they place more children/youth in out of county placements vs. in county placements. The law changed so that the county of residence is automatically responsible for the provision of, and payment for, mental health services. Many concerns with both aspects of the automatic transfer.
- IV. Commercial Sexual Exploitation of Children (CSEC) Update:
 - a. Providers who suspect possible sexual exploitation of a child are requested to contact Stand Up Placer at (530) 885-0443.
 - b. Placer County is piloting a new screening tool (CSE-IT/West Coast Screening Tool) to identify possible sexual exploitation risk.
 - c. Placer County, in conjunction with CSOC, PCOE, and Stand Up Placer, is finishing up a 3-training series aimed at different target audiences. This training series will be offered again.
 - i. First training was aimed at adults of families to educate them on ways to identify if their child may be a target of sexual exploitation.
 - ii. Second training was given to parents with their middle school children offering education on such subjects as "tricky people."
 - iii. Third training was targeted at adolescents without their parents with the objective of opening up a conversation with them on this subject.

4 EQRO

- I. EQRO is Placer County MH's annual review by an external audit team. Org providers are invited to attend on January 31st and February 1st.

5 TRAININGS

- I. Providers are invited to sign up for the two-day Personality Disorder Training (13 credits) on January 16-17, 2018 from 8:30 AM – 4:30 PM to be held at the Rocklin Event Center, 2650 Sunset Blvd. For more info see <https://placersoc.networkofcare4elearning.org/CourseDetail.aspx?pld=123294&OrgId=269>

6 MEDICARE/MEDICAID FINAL RULES AND THE IMPACT TO THE MHP

- I. Some of the first of these federal regulatory changes were implemented in July 2016. The 19.15 B Waiver has a large impact on Placer County MH processes in addition to Placer County's becoming a Managed Care Plan through its opting-in to the Drug Medi-Cal organized delivery system.
 - a. Providers are informed that new upcoming time and distance standards, re: access to services will affect the number of clients Placer County is authorized to send to certain providers. Example: Geographic access to services standards will set a determined maximum number of miles or time limit from the client's residence to the service provider depending on county's size. For Placer County, the distance/time limit will be 30 miles/60 minutes. This will determine the listing of available service providers where Placer County are authorized to refer clients.
 - b. The Geographic access to services standards will affect service providers who will be required to map out where their beneficiaries live.
 - c. Network Adequacy regulations will come into effect in 2018.
 - d. July 1, 2017 the changes to Grievances came into effect.

- e. Providers are asked to please verify their contact info in the Provider Satisfaction Survey being emailed to all providers. This contact information will become part of the Provider Directory. Providers with websites must include their website URL. Network Providers who are delivering their services through the aegis of an organization must include the name of the organization. Please indicate the date of your last cultural competency training which is now State mandated and will be published on the Placer County website.
- f. Placer County checks every month for any Network Provider that may be on an exclusion list (Medi-Cal exclusion list or other, usually for committing fraud or other felonies). New: Counties required to check if Network Providers are on the Social Security death match exclusion list.
- g. Client record retention time has increased to ten years.

7 NEXT STEPS

POST MEETING ACTION ITEMS

Action	Assigned to
Providers kindly requested to fill out the Provider Satisfaction survey via email to update their contact info and profile information	Placer County MH Providers

8 NEXT MEETING

- I. Next Meeting: Friday, January 12, 2017 / 8:30 AM – 10:00 AM / Placer County CSOC, 11716 Enterprise Drive, Auburn, CA in the Large Conference Room