

April 13, 2018

COUNTY OF PLACER PROVIDER RELATIONS MEETING MINUTES

Friday, April 13, 2018
8:30 AM – 10:00 AM

Marie Osborne, Assistant Director ASOC

Twylla Abrahamson, Director CSOC

Attendees:

Chris Pawlak, Marie Osborne, Mary Starr, Roman Montague, Paul Cecchettini, Jennifer Ludford, Loren Nakai, Lorene Noack, Jennifer Wellenstein, Jenelle McDowel, Linda Shahin, DeBora Miller, Pamela Camino

Announcements

1. Chris Pawlak, newly appointed Quality Assurance/ Quality Improvement Manager
2. **MH Services at the Auburn Clinic**
 - a. Mental Health Services have started in Auburn. The MH Screening clinic for Auburn is occurring on every Wednesday from 9 to 10 am. Medication support services and traditional (non FSP services) mental health services are now available in the Auburn Clinic, located at Dewitt Campus of the Government Center- 11512 B. Avenue, Auburn. We now have psychiatric services available at this location with a psychiatrist available on Wednesday and a nurse practitioner available on Thursday and Fridays.
3. **Cultural Competency Training Available – May 1st**
 - a. Reminder that a CC training is scheduled for May 1st. The training is on the LGBTQ community and will be hosted at the Adult System of Care Cirby Hills Clinic in Roseville. Please make sure you arrive early as parking will be extremely challenging. We encourage individuals to car pool if necessary.
4. **Annual MH Network provider Satisfaction Survey – Jennifer Ludford**

The results are still pending.
5. **Koinonia Home for Teens Annual “Day in the Park”** will be on Wednesday, May 9th from 11:00-3:00 pm at the Loomis Basin Regional Park. Everyone is welcome!

Discussion Items

1. **County/Provider updates**
 - a. **EQRO Review-** The Annual EQRO for Mental Health Services was conducted on January 18-19th. The review went well. This review is a federal requirement due to the 1115 waiver and looks at access and data for the MHP. We will be having EQRO reviews for the DMC-ODS system once we are one year into providing services (2019-2020). During this EQRO review we were informed that they did not accept our Clinical Performance Improvement Project on Collaborative documentation due to not having clinical indicators. We are still waiting to receive our draft report.



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- b. **SABG Review**-This review has traditionally been a three day review but this year it was a one day review and occurred on 3/26. It was clear that the reviewer had read many of the documents we submitted and only had limited questions based on the monitoring tool. Upon completion of the review, we were asked to complete the DMC section and submit. We are expecting some Corrective Action Plans based on our fiscal monitoring.
 - c. **ODS Readiness**-This review occurred on 3/27 and 3/28 and is part of the requirements for the County to complete prior to going live with the Drug Medi-Cal Organized Delivery System (DMC-ODS). Again, it was apparent that the reviewers read the documents that were submitted prior to the review. Positive Feedback was received and most of what is left to do prior to getting the DHCS approval for going live with the DMC-ODS is finalizing the documents (many of the documents were submitted in draft form) and getting contracts in place. The County is hoping to go live by September 2018.
2. **Network Provider Agreements/Contracts**- Due to the requirements of the Medicare/Medicaid Final Rules, the County is moving forward with contracting with each individual provider. Individual Network Providers will need to adhere to what is in their contracts and the Network Provider Manual.
3. **Organizational Providers Contracts**-The County is still waiting to receive the DHCS MHP contract that includes changes based on the Medicare/Medicaid Final Rules. These new requirements will be included in your contracts. If we do not received the DHCS MHP contract, we may need to go forward to obtain BOS approval on all new/renewing MHP contracts and then amend the contracts according to the final rules once the County receives the DHCS-MHP contract.
4. **Credentialing**-Marie reviewed the draft credentialing policies and documents. These documents will be posted on the website once we have finalized the policy and determined a go live date. The County will continue to credential individual network providers, while the Organizational providers will be required to complete the credentialing process for their employees but must submit to County QM for final approval.
5. **Exclusion List**-Discussed the County entering into an agreement with a company called Zebu to complete the exclusion list and monitoring of licensure. Our initial thoughts are that the Counties will assume this responsibility for all of our providers.
Note: Since this meeting, the County The Counties may or may not take this on for Organizational providers.
6. Presumptive Transfer update – no updates given
7. Network Adequacy Expectations – Placer submitted its initial submission of the Network Adequacy Certification Tool (NACT) demonstrating our MHP's ability to meet time and distance standards. Will be resubmitting on a quarterly basis and will be reaching out to providers to update their information. TBD on method to gather provider's updated information (i.e. email, self-addressed return envelope, or phone call).



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8. Provider Directory – will be updating on a monthly basis and will post on the County's website. Attendees were given an early draft of the directory for review. May update similar to how the survey was administered.

Open Discussion

1. Managed Care Updates
2. Future topic/discussions/presentations

Upcoming Provider Relations (Friday) Meetings in 2018:

- July 13, 2018
- Oct. 12, 2018
- Jan. 11, 2019

Upcoming Quarterly Provider Newsletters (end of mo.) for 2018:

Published in January, April, July and October. Case studies and article contributions welcomed! Send to jtichy@placer.ca.gov no later than the month prior to publishing month.