

**Placer County Systems of Care
Network & Organizational Provider Relations Meeting**

Location: Children's System of Care (CSOC), 11716 Enterprise Dr., Auburn, CA 95603

Phone: 530 886 2894

Room: Large Back Conference Room

**COUNTY OF PLACER
MH PROVIDER RELATIONS MEETING MINUTES**

Friday, July 12, 2019

Start Time: 8:35 AM/End time: 9:43 AM

Marie Osborne, Assistant Director ASOC • Twylla Abrahamson, Director CSOC • Chris Pawlak, QM Manager, SOC

Attendees:

Twylla Abrahamson – Meeting Facilitator (PC), Chris Pawlak – Meeting Facilitator (PC), Dianne Murden (NP), Jennifer Ludford (PC), Jennifer Wellenstein (Turning Point), Leslie Medina (PC), Paul Cecchettini (Uplift), Roman Montague (NP), Susan Stephens (PC)

*PC = Placer County; NP = Network Provider; PP = Private Provider

Announcements

1. Placer County MH received its Triennial Review Findings Report from the State.
 - a. The 20 clinical charts (10 adult / 10 children) from Providers that the State selected for audit received a 92.5% compliance rate.
 - b. The State found 30 of the 407 lines of progress notes that they are requesting be disallowed.
 - c. We will be contesting 18 or 19 of those 30 lines.
2. Cultural Competency Trainings
 - a. Placer County MH is working on offering cultural competency trainings online allowing Providers to get their CEUs without attending in-person trainings.
 - b. Your annual Cultural Competency trainings are posted on the [Provider Directory](#) on the Placer County website. This info is recorded to meet the State's Network Adequacy standards.

Discussion Items

1. New CPT Coding was sent out last week and article in Summer Provider Newsletter.
 - a. New Assessment code will impact our individual Network Providers
 - b. The other coding (medication and specifiers) will impact more of the Organization Providers
 - c. Placer County MH plans to shut off the old codes in the system by the end of August
2. Medi-Cal changes from the DHCS [IN 19-026](#) will affect our Providers re: how outpatient services will be authorized.
 - a. Placer County MH QM is working on draft policies and procedures to submit to DHCS by August 1st.
 - b. Example: TBS services and In-home BH services are services that require pre-authorization.
 - c. Other MH services, such as individual MH therapy or rehab, do not require pre-authorization.
3. Providers are invited to send in any questions, cultural competency trainings, changes to your contact information to the PlacerQM@placer.ca.gov.
4. Payment Questions from Individual Network Providers
 - a. Providers who receive a referral without a Treatment Plan can code their first initial sessions against the Plan Development billing code before engaging in therapy services.



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- b. Providers who are asked by a Placer County social worker to attend a hearing are requested to clarify with the Placer County social worker payment for your time and services in such a case.
- c. Whoever issues a subpoena should be the payor of your services when attending hearings.
5. Provider Directory and Network Adequacy / NACT
 - a. Network Adequacy Definition: A State Managed Care requirement reported to the Federal Government that requires counties to demonstrate that their Mental Health Plans have the appropriate number of Network Providers for the number of county clients, per age, per specific cultural groups and per other modalities, such as geographic location, travel time and distance.
 - b. Some of our MH Providers may have received calls from Lorene Noack's team as Placer County MH updates the Provider Directory which is posted on our [County website](#).
 - c. Any updates to your contact information, please shoot us an email to PlacerQM@placer.ca.gov so that we can update the online Provider Directory.
 - d. Effective end of this year or early 2020, the State is changing how Network Adequacy data will be captured.
6. Contracts and Amendments
 - a. Contracts with a start date of July 1, 2019 and ending June 30, 2022 started going out in June via email from the Placer County Contracts Unit.
 - b. Thank you for signing these contracts and sending them back to us.
 - c. If you wish to terminate your agreement with Placer County, thank you for responding as such to the email with the attached contract, or email Adrienne Taylor.
7. CANS Submissions
 - a. Organization Providers who are putting CANS submissions directly into Avatar, please remember to do so.
 - b. Those who are sending the CANS submissions via email, please use the correct format and encrypt your email to PlacerQM@placer.ca.gov.
 - c. Any questions, contact Jennifer Ludford / 530.889.7296
8. Organization Provider Updates
 - a. Turning Point
 - i. Jennifer Wellenstein was promoted in May to Regional Director for Placer and Nevada Counties.
 - ii. She will be based out of the Roseville Office.
 - iii. Vacancies
 1. Clinical Director
 2. Team Lead
9. Open Discussion
 - a. Placer County MH met with Anthem Blue Cross this week to organize a future joint training with Anthem and California Health & Wellness to cover each plan's benefits, such as free transportation services for Medi-Cal beneficiaries.
 - b. Date to be communicated at a later date.
 - c. Anthem and CA H&W use a third party provider called Logisticare.



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**Upcoming Provider Relations (Friday) Meetings in
2019/20:**

- Oct. 11, 2019
- Jan. 10, 2020
- April 10, 2020
- July 10, 2020

Upcoming Quarterly Provider Newsletters (end of mo.) for 2019:

Published in January, April, July and October. Article contributions welcomed! Send to jjfichy@placer.ca.gov no later than the month prior to publishing month.

