



**Placer County Systems of Care
Network & Organizational Provider Relations Meeting**

Location: CSOC, 1000 Sunset Blvd. Rocklin, CA 95765

Phone: 530 886 2894

Room: Denali Conference Room

**COUNTY OF PLACER
MH PROVIDER RELATIONS MEETING MINUTES**

Friday, January 10, 2020

Start Time: 8:35 AM/End time: 9:43 AM

Amy Ellis, Director ASOC • Twylla Abrahamson, Director CSOC • Chris Pawlak, QM Manager, SOC

Attendees:

Meeting Facilitators: Amy Ellis (PC), Chris Pawlak (PC), Twylla Abrahamson (PC)

Amy Gutierrez (OP), Anita Cooper-Marquez (NP), Annie Hoover (OP), Bill Wright (NP), Jeffrey Steer (PC), Jennifer Ludford (PC), Judi Tichy (PC), Lanette Plum (PC), Leslie Medina (PC), Paul Cecchetti (OP), Nadia Pugh (MCP), and Susan Stephens (PC)

*PC = Placer County; MCP = Managed Care Plan; NP = Network Provider; OP = Organization Provider

Announcements

1. Trainings
 - a. Jan 9th: ASAM Training. 8:30 AM – 4:00 PM. The Rocklin Event Center.
 - b. Jan 31st: Nurtured Heart. 8:30 AM – 4:00 PM. The Holiday Inn, 110 Grass Valley Highway, Auburn.
 - c. Feb. 26-27th: Advanced Motivational Interviewing. The Holiday Inn, 110 Grass Valley Highway, Auburn.
 - d. March 25-26th: Intro to Motivational Interviewing. The Holiday Inn, 110 Grass Valley Highway, Auburn.
 - e. Placer's new online training portal for staff and outside users is live: Placer Learns. We are working to set up users and groups in Placer Learns now. We are planning to use Placer Learns for several trainings for our Mental Health providers in the near future.
 - f. If you complete a Cultural Competency training, please send an email to: PlacerQM@placer.ca.gov with the following information: Your name, the name of the training and the duration (number of hours) of the training. This information is needed for the Provider Directory.
2. Alternating Meeting Venue for 2020
3. California Health & Wellness
 - a. Nadia Pugh announced she will now be the point of contact for service providers.
 - b. Nadia will send out her contact information as well as the new training catalog with free provider training offerings (MI, Cultural Competency, etc.)
 - c. X-Waiver training series – the next is scheduled for January 17th from 1 pm to 5 pm and it will be administered online.

Discussion Items

1. Please send your invoices to Placer County within 30 days of the close of each calendar month. This is important because a delay of future authorizations could occur if prior month's invoices can't be reconciled.
2. EQRO Jan. 28-29. This year there will not be any individual provider sessions. Invitations have already gone out for the MCP and Org Provider sessions.
3. Draft Information notice: Updated ICD-10 SMHS Dx
DHCS is receptive to feedback on this draft information notice. Of note: Autism was added to outpatient and Dementia was added to inpatient, but will likely be removed at the request of the MHPs. When the information notice is finalized, it may be retro-active to 10/1/2019.
4. ACES – Adverse Childhood Experiences: Developmental screenings for ACES are now required by Medi-Cal for Physical health providers.



Systems of Care, Quality Assurance, Evaluation and Outcomes

☐ 11512 B Ave, Auburn, CA 95603 ▪ 530-886-2929 ▪ Fax (530) 886-2940

☐ 11716 Enterprise Drive, Auburn, CA 95603 ▪ 530-889-6700

**Placer County Systems of Care
Network & Organizational Provider Relations Meeting**

Location: CSOC, 1000 Sunset Blvd. Rocklin, CA 95765

Phone: 530 886 2894

Room: Denali Conference Room

5. CalAIM, now called "Medi-Cal Healthier California for All": This is the state's proposal for an overhaul of Medi-Cal. The intent of this 5 year proposal/initiative is to improve outcomes and quality of life for beneficiaries. One major aspect is payment reform which could result in long-term cost savings.
 - a. The County will have the ability to set funding rates allowing for more flexibility
 - b. The more IGT available funds, also known as matching funds, you have, the more it will leverage what is coming down and the farther it goes. Placer is in a good position with IGT available funds which may open the possibility of expanding services to our Medi-Cal beneficiaries.
 - c. Co-occurring – The separation of billing between the Drug Medi-Cal-ODS system and the Mental Health system. First round in goal is to make billing easier, making more services allowable with proper documentation.
 - d. There may be changes concerning medical necessity for Foster Care youth which will make it easier to access services.
 - e. Whole Person Care Program may move from the Counties to the Managed Care Health Plans.
6. Amy recommends keeping CalAIM on the Agenda to give regular updates.
7. Provider Satisfaction Survey results were distributed to attendees and can be view on the Placer County website at <https://www.placer.ca.gov/Archive.aspx?AMID=51>
 - a. Any questions regarding the survey, please shoot your questions to PlacerQM@placer.ca.gov
 - b. Those Providers who are dissatisfied with the format or content of the quarterly Provider Meetings, please send us an [email](#) letting us know what adjustments you recommend. We want to make these meetings relevant and worth your time to attend.
8. Please note that the Attestation part (K) of the Credentialing/Recredentialing packet will be reintegrated into the packet. Reminder that each of you has completed the Credentialing/Recredentialing packet that is required by the State and is done on a 2-year interval, or whenever your license/registration is due. Danielle Gold is your point-of-contact at DGGold@placer.ca.gov.
9. FYI to our Organization Providers – DHCS has requested feedback to utilize a standard Level-of-Care tool for all MH Plans that would be used for both Children's System of Care and the Adult System of Care. This is still a couple years away.
10. Annual QI Work Plan, Effectiveness Plan and the CLC Reports are posted on our [website](#) and will be sent to our Providers. Resumes our goals that are overviewed by the State. One goal related to our individual Network Providers is meeting the benchmark for the Cultural Competency trainings.
11. Question from a Network Provider who is new to the Network: What services are available to refer County clients for follow up treatment?
 - a. Reach out to the Service Coordinator re: questions relating to additional support or treatment services available to County clients.
 - b. If you are not satisfied with the assistance from the Service Coordinator, please contact any of our Program Supervisors or our Program Managers. A list of ASOC and CSOC Program Manager Contact Info will be emailed to our Providers.
 - c. If you are not satisfied with how the Adult System of Care (ASOC) is working, please contact [Amy Ellis](#), Director of ASOC, directly.
 - d. If you are not satisfied with how the Children's System of Care (CSOC) is working, please contact [Twylla Abrahamson](#), Director of CSOC, directly.
 - e. A flow chart of the offered services available to assist County residents understand how to access their Mental Health Medi-Cal benefits will be emailed to Providers.
12. Amy Ellis proposes doing a survey to find out whether or not Providers are interested in integrating into the quarterly meetings 10-minute presentations given by various Program Supervisors or





**Placer County Systems of Care
Network & Organizational Provider Relations Meeting**

Location: CSOC, 1000 Sunset Blvd. Rocklin, CA 95765

Phone: 530 886 2894

Room: Denali Conference Room

Program Managers as to what is available through Crisis, Adult Protective Services, Child Welfare System, etc. Vote on the top topics of interest.

- a. Can include brief updates on new topics like Coordinated Entry resulting from the new housing initiatives, transportation methods.

Upcoming Provider Relations (Friday) Meetings in 2019/20:

- Jan. 10, 2020
- April 10, 2020
- July 10, 2020
- Oct. 9, 2020

Upcoming Quarterly Provider Newsletters (end of mo.) for 2020:

Published in January, April, July and October. Article contributions welcomed! Send to jtichy@placer.ca.gov no later than the month prior to publishing month.



Systems of Care, Quality Assurance, Evaluation and Outcomes

☐ 11512 B Ave, Auburn, CA 95603 ▪ 530-886-2929 ▪ Fax (530) 886-2940

☐ 11716 Enterprise Drive, Auburn, CA 95603 ▪ 530-889-6700