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Great News for IHSS Providers!

Effective September 1, 2020 – IHSS Provider pay rate is \$13.40 per hour.

Hiring Registry Providers

If you are someone who enjoys caring for others, consider becoming a provider for Placer County's In-Home Support Services Registry. Applications are now being accepted. Check out the following video to see if this occupation is a good fit for you. Please call us for more information at 530-889-7115 and press 7, then press 2 Or apply here: www.placer.ca.gov/pa-apply

Backup Providers are needed to provide services for IHSS recipients whose provider cannot work due to COVID-19 impacts. Backup Providers are expected to perform **all** IHSS assigned tasks that the recipient needs. They will receive an **additional wage rate of \$2 per hour**. For more information on becoming a Backup Provider please call 530-889-7115 and press 7, then press 2.

[Watch video](#)

PPE Available

There is a limited supply of Personal Protective Equipment – PPE (masks/gloves) for IHSS Providers & Recipients.

Request by email **or** phone:

- **Email** IHSS@placer.ca.gov to submit your request. Include:
 - Name
 - Mailing address
 - Mask size and glove size
 - IHSS case number or provider number
- **Providers:** Call **530-889-7115** and press **7**, then press **2**.
- **Recipients:** Call **530-889-7115** and press **8**, then press **2**.

Include all the above information in your voicemail.

Click the link below to see a demonstration on how to properly use the PPE:

<https://www.cdc.gov/hai/pdfs/ppe/ppe-sequence.pdf>

For more information, CareAcademy has released a FREE COVID-19 Certification Class.

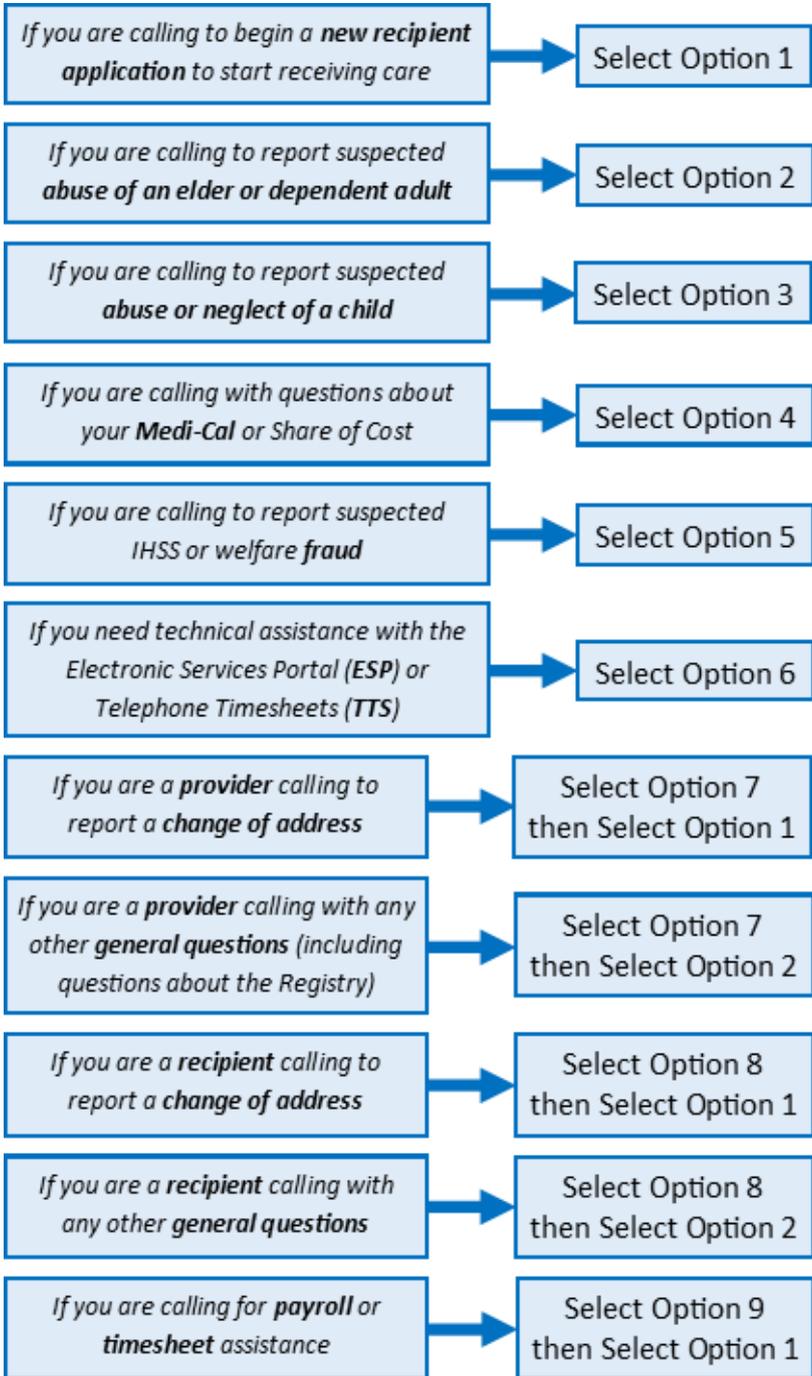
[COVID-19: A Guide for Direct Care Workers](#)

For the latest Placer County COVID Info, go to:

<https://www.placer.ca.gov/coronavirus>

New Call Center Phone Tree

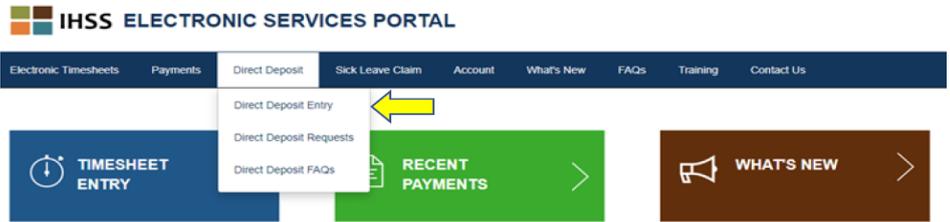
To provide faster assistance, Placer County IHSS & Public Authority has implemented a new phone tree for our Call Center and Payroll phone lines! Call **530-889-7115** or **530-889-7135** to hear new options. An outline of the current phone tree is below, but please keep in mind that the options are subject to change over time, so it is in your best interest to listen to the message before making your selection.



Public Authority & IHSS Newsletter –Fall 2020

Payroll Corner

SIGN-UP FOR DIRECT DEPOSIT - [Direct Deposit](#) instructions on ESP



PROVIDERS CAN CLAIM COVID SICK LEAVE – If you find yourself losing hours at work due to COVID please email to IHSSpayroll@placer.ca.gov or mail in this form [TEMP 3021](#) to:

MAIL TO:
PLACER COUNTY
IHSS PAYROLL-COVID SICK LEAVE
11512 B. AVENUE
AUBURN, CA 95603

VIOLATIONS: *Friendly reminder, violations are being upheld. Pay close attention to your weekly maximum, as well as the case weekly/monthly maximums.*

REASONS TO CALL ESP/TTS Help Desk 866-376-7066:

- Direct Deposit questions
- Missing checks or payments (over 10 days)
- Reset password, passcodes, or emails on ESP or TTS account
- Assistance on creating ESP and TTS accounts

UPCOMING HOLIDAYS THAT MAY EFFECT PAYROLL:

- September 7th Labor Day
- October 12th Columbus Day
- November 26th Thanksgiving Day
- December 25th Christmas Day

Need a Verification of Employment? Refinancing your home? Reach us by fax: (530) 886-3690

Caring for Someone Sick at Home

If you are caring for someone with COVID-19 at home or in a non-healthcare setting, follow this advice to protect yourself and others. Learn what to do when someone has [symptoms](#) of COVID-19. or when someone has been diagnosed with the virus. This information also should be followed when caring for people who have tested positive but are not showing symptoms.

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/care-for-someone.html>

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/isolation.html>

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/disinfecting-your-home.html>

Wildfire Safety during COVID -19

Top Tips:

1. Listen to local area radio, NOAA radio or TV stations for the latest wildfire information.
2. Be prepared to evacuate at a moment's notice – use the map below to track current fires and find open shelters.
3. Check your emergency kit and replenish any items missing or in short supply, especially medications or medical supplies.



Review guidance by Red Cross:

https://www.redcross.org/content/dam/redcross/get-help/pdfs/wildfire_preparedness/Be_Prepared_for_Wildfires_during_COVID-19_07062020.pdf

Sign up for PlacerAlert: <https://member.everbridge.net/453003085611271/login>



Placer 211

211 Placer launched July 1, 2020 to provide information and referrals across Placer County. 211 Placer provides a 24/7, free one-stop shop for referrals to community and health services including food, transportation, senior care, employment services, housing assistance, mental health supports and much more.

Access 211 in multiple ways:

- PHONE: Dial 2-1-1 (or 1-833-DIAL211; for TTY: 1-844-521-6697 ) to speak with a call specialist. Language interpretation is available.
- TEXT: Text zip code to 898211. Your text plan's rates will apply.
- ONLINE: Visit 211Placer.org to access an online searchable database or to chat/email specialists.

Watch here: <https://vimeo.com/432648121>

Adult Protective Services

Mandated Reporters - A new confidential internet reporting tool is available to submit non-emergency reports:



APS Internet Report - Mandated Reporters Only

If you are reporting a situation that involves imminent danger or serious bodily injury, such as physical or sexual abuse, you must call Placer County's 24 hour confidential hotline at **(916) 787-8860** or **(888) 886-5401**.

Free online mandated reporting training:

https://cdss.ca.gov/MandatedReporting/story_html5.html

Provider Training Available

Provider Training Available September 9th, 2020 9am-4pm (Remote Access):

Trauma Informed Care: This trauma informed training addresses the widespread impact of trauma and understands potential paths for health and recovery. It promotes recognition of trauma signs and symptoms in clients and families, and it aims to inform on how to respond and integrate knowledge about trauma into practice. This training workshop intentionally, purposefully, and actively resists retraumatizing clients and strives to help participants feel better about themselves and the services they are called to provide.

This training is free and open to the public and requires a 2-step registration process.

Step 1: Use the link below to register for the Trauma Informed Care training with the Alvarado Group:
<https://us02web.zoom.us/meeting/register/tZcldeCpqjMsH9FO3N4YMUTaIvjmPImyvF4z>

Step 2: Register for the training through your Placer Learns account (see information provided below).

Email PlacerLearns-SOCadmin@placer.ca.gov to request a Placer Learns External User Account and an account will be created for you. Please include the following information with your request: First name, last name, email address.

Let Your Voice Be Heard

IHSS Recipients - you have a voice in Placer County's IHSS Program!

Consider joining the Placer County IHSS Advisory Committee and sharing your recipient experience, insight and ideas with the IHSS team.

IHSS recipients come from all walks of life and provide a unique perspective on what's important to them. The quality of our program benefits from your direct feedback as an independent employer.

The IHSS Advisory Committee meets every other month for an hour and a half at the Placer County Public Authority facility in Auburn.

We currently have **5** Service Recipient openings available. For more information on how to join the IHSS Advisory Committee, please call (530) 886-3683.

"It is not how much you do, but how much love you put in the doing."

~ Mother Teresa, missionary