



**Placer County System of Care
Network & Organizational Provider Relations Meeting**

Location: Skype Meeting
Phone: +1 (619) 483 4068
Conference ID: 834707987

**COUNTY OF PLACER
MH PROVIDER RELATIONS MEETING MINUTES
Friday, July 10, 2020
Start Time: 8:30 AM/ End Time: 9:10 AM**

Attendees

Meeting Facilitators: Julia Soto
Esther Kung, Jennifer Ludford, Leslie Medina, Lorene Noack, Shaina Covert, Susan Stephens, Amy Gutierrez, Anita Cooper-Marquez, Annie Hoover, Deborah Duell-Stephens, Emely Arienza, Jessica Miller, Paul Cecchetti, Nadia Pugh

Announcements

1. Trainings
 - a. July 14th-15th: Motivational Interviewing with Steven Malcolm Berg-Smith. 8:30 AM – 4:30 PM. Location: REMOTE
 - b. July 23rd: Indigenous Psychology sessions 8:00 AM – 12:00 PM & 1:00 PM – 5:00 PM. Location: REMOTE
 - c. September 9th: Trauma Informed Care webinar. 9:00 AM – 4:00 PM. Location: REMOTE
 - d. September 16th-17th: Motivational Interviewing with Steven Malcolm Berg-Smith. 8:30 AM – 4:30 PM. Location: REMOTE

To register go to <https://placerlearns.csod.com//>

2. Placer County is switching from Skype to Microsoft Teams for future meetings.
3. Alternate meeting venue for the Quarterly MH Provider Meetings
 - a. Oct 9th, 202 – Microsoft Team Meeting
 - b. Jan 8th, 2021 – TBD
 - c. April 9th, 2021 – TBD
4. Next Provider Newsletters: October 1st, 2020. Case studies and article contributions welcomed! Send to placerm@placer.ca.gov by September 15th, 2020.

Discussion Items

1. Reminder to send your invoices to Placer County within 30 days of the close of each calendar month (except for June billing).
2. Provider Directory: Changes are currently being made to the MH directory, with a new database housing this information. This will be sent out to INPs for review. Org providers will be provided a similar format for the substance use directory. In this format, each person is listed individually, per State's request. Please click on the website location in our quarterly newsletter to view this directory. Please send any revisions to

placeram@placer.ca.gov. Please consider that your Cultural Competencies training must be included in the directory along with your correct specialty. Please let us know if you need to be added to the newsletter/e-blast distribution list.

3. DHCS recently sent out an e-blast regarding reimbursement funding opportunities for necessary technology advancements/purchases related to COVID-19. This application is closing August 3rd.
4. DHCS also sent out an e-blast regarding PAVE & PED. On the SUD side, all providers must enroll themselves into this system to be compliant with the CARE Act. This is also rolling out on the MH side. DHCS is holding a series of webinars to explain enrollment steps – open to providers and the public.
5. COVID-19 Impacts:
 - a. Nadia Pugh (CA Health & Wellness) – updates on new technical program(s)
 - i. Babylon Telehealth app – symptom checker, live chat, virtual doctor's visits. These general medical services are offered 24/7. Behavioral health services also offered 7am-7pm. This app is targeted toward clients who may be concerned about leaving their home but still want to maintain their relationship with their existing providers
 - b. Emely Arienza (program manager for Medicaid) – updates on new technical program(s)
 - i. C19 Explorer (collaborated w/ Cloud Med-X) – public program that provides infection rates within communities & features analysis to assist in assessing readiness to reopen.
 - ii. C19 Navigator – public program that provides information about the population (e.g. clinical insights & predictions)
 - iii. Symptom tracker app that anyone can download; it conducts risk assessments & provides contact information for nearby testing sites.
 - iv. Logistic Care Transportation Services – provides transportation to testing sites, granted both the passenger & driver wear masks. Precautions are taken for both the driver & passenger's health.
 - c. Other Observations Include:
 - i. Per Anita Cooper-Marquez, clients may be concerned about utilizing Logistic Care Transportation Services because they are unaware of the steps being taken to ensure their health & safety.
 - ii. Per Anita & Deborah Duell-Stephens (clinical director at Lighthouse Counseling), clients may not be dedicating as much of their time & attention to telehealth sessions compared to in-person appointments.
 - iii. Clients may also be struggling with lack of socialization that comes with group sessions. Annie Hoover (program director at Turning Point) announced that they are currently seeking alternatives to alleviate this dissatisfaction.
 - iv. Per Jessica Miller, clients have been opting for in-office appointments since it has recently become available to them.

- v. CSOC has been going back into the field to work with families, following COVID guidelines, and they are seeing an increase in the demand for services.
 - vi. ASOC is open for full services, apart from MH screenings. ASOC continues to encourage telehealth, and in-office services are by appointment only.
6. Placer County has onboarded several new providers (both INPs & Orgs) into the network since the new fiscal year.
 - a. Uplift is taking over the Tahoe services.
 - b. Gateway is being brought on in Truckee.
 - c. Lighthouse is being brought on in South Placer.
 - d. Paul Cecchettini w/ INPs.
7. Placer County also has temporary replacements for the following positions in ASOC:
 - a. Chris Pawlak (QM manager) is no longer here. Temporarily replaced by Julia Soto (jsoto@placer.ca.gov).
 - b. Judi Tichy (Tar Processing) is no longer here. Temporarily replaced by Shaina Covert (nc_scovert@placer.ca.gov)
 - i. Quarterly Reports will be sent to placerqm@placer.ca.gov for future reference.
8. Cal-Aim Updates: Currently trying to accommodate for the budgetary restrictions with a slow roll-out (to be implemented by January 1st, 2021).

**Upcoming Provider Relations (Friday)
Meetings in 2020/2021**

- Oct 9, 2020
- Jan 8, 2021
- April 9, 2021
- July 9, 2021

**Upcoming Quarterly Provider Newsletters
(end of mo.) for 2020:**

Published in January, April, July, and October. Article contributions welcomed! Send to placerqm@placer.ca.gov no later than the month prior to publishing month.