

**MEMORANDUM  
PLACER COUNTY HEALTH AND HUMAN SERVICES  
Adult System of Care**

**TO:** Honorable Board of Supervisors

**FROM:** Jeffrey S. Brown, M.P.H., M.S.W., Director of Health and Human Services  
Maureen F. Bauman, Director of Adult System of Care/Medical Clinics

**DATE:** June 16, 2015

**SUBJECT:** Contract with Telecare Corporation for FY 2015-16

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**ACTION REQUESTED:**

1. Approve an agreement with Telecare Corporation to operate the Placer County Psychiatric Health Facility (PHF) to provide acute psychiatric services to residents requiring psychiatric stabilization and treatment from July 1, 2015 through June 30, 2016 for a total amount not to exceed \$4,415,259 (\$1,854,409 net County cost), and authorize the Director of Health and Human Services to sign subsequent amendments not to exceed 5 percent of the contract amount, consistent with the current agreement's subject matter and scope of work.

**BACKGROUND:**

The PHF is a critical part of the continuum of mandated mental health services provided to Placer County adult residents each year. These acute care hospital services provide necessary lifesaving and stabilizing care for adults suffering from severe mental disorders, who are unable to provide for their own safety and basic needs and require 24-hour supervised care. The PHF is designed to provide necessary 24-hour psychiatric stabilization and treatment services for those persons who meet criteria under Welfare and Institutions Code 5150, which is defined as imminent danger to self or others, or gravely disabled as a result of a mental disorder. This contract provides an environment that includes County and contract staff to work together to provide these services.

Placer County has contracted with the Telecare Corporation since 2001. In the last Request for Proposals process in 2010, Telecare Corporation was awarded the PHF contract affirming that this corporation was the best qualified to provide these services for Placer County residents.

Telecare provided 5,256 days of service in FY 2013-14 with an average daily census of 14.1 clients per day. During FY 2013-14 there were 649 admissions with 94% of those admitted not requiring re-hospitalization 30 days post discharge. The average length of stay per client was 8.7 days.

Telecare continues to respond to the complex needs of a population suffering from acute and chronic mental illness. Those admitted into the PHF also frequently suffer from co-occurring substance abuse disorders, as well as homelessness, limited support systems and resources, and difficult family dynamics. Telecare works collaboratively with Placer County to ensure that these various needs are addressed during hospitalization, as well to ensure that appropriate discharge planning occurs for successful transition back into the community. Telecare and Placer County have established a joint quality assurance and review process to regularly monitor and evaluate key outcome measures, and plan to continue this process.

**FISCAL IMPACT:**

Expenditures under this contract include \$2,560,850 (58 percent) in Federal/State funds and \$1,854,409 (42 percent) in required County General Funds. Funding for this agreement is included in the Department's FY 2015-16 Proposed Budget.

This contract is on file with the Clerk of the Board for review.

