



PLACER COUNTY TRANSIT
"We're going your way!"



Placer County Americans with Disabilities Act Reasonable Modification Policy

Policy

Placer County is committed to providing equal opportunity to qualified individual with disabilities in all designated public transportation which includes fixed route, demand response, and complementary paratransit. In compliance with the Americans with Disabilities Act, Placer County allows requests for reasonable modifications so that qualified individuals have equal access to programs, services, and activities.

Placer County Transit will make reasonable modifications to policies, practices and procedures when necessary and ensure equal access to transit services for qualified individuals with disabilities, unless:

- Making the accommodation would fundamentally alter the nature of the public transportation service.
- Making the accommodation would create a direct threat to the health or safety of others including passengers.
- Making the accommodation would create a financial or administrative burden for Placer County Transit.

When determining whether to grant a request modification, Placer County Transit will be guided by the provisions of the United States Department of Transportation at 49 CFR Appendix E Part 37.169.

Eligibility Criteria

An individual is eligible to receive a reasonable modification if that individual has a physical or mental impairment. Individuals requesting modifications shall describe in as much detail as possible what they need in order to use the service. When possible requests for modification of service is encouraged to be made in advance. When a request for modification cannot be made in advance operating personnel may consult with Placer County management or supervisor before making a determination to grant or deny the request.

Requests for Reasonable Modifications

Placer County Transit will process the requests for reasonable modification and provide this accommodation in a timely manner. An advance request can be made at:

Placer County Transit
11460 F Ave
Auburn, CA 95603
Email: pct@placer.ca.gov
530-885-2827

Tahoe Truckee Area Regional Transit
P.O. Box 1909
Tahoe City, CA 96145
Email: tart@placer.ca.gov
530-550-1212