

How do I reach Placer County IHSS?

To apply for IHSS, please
call Placer County Adult
Intake Services at

(916) 787-8860
or **(888) 886-5401**

Or visit:

[http://www.placer.ca.gov/
departments/hhs/adult/ihss](http://www.placer.ca.gov/departments/hhs/adult/ihss)

For questions on an existing
application, please call the
IHSS/PA Call Center at

(530) 889-7115

Please remember, if you need
assistance in finding a care
provider, please call Placer
County Public Authority at

(530) 889-7115



In Home Supportive Services

Health and Human Services
Adult System of Care

11512 B Avenue
Auburn, CA 95603
530.889.7115



In-Home Supportive Services

HOME IS WHERE THE HEART IS!

Health and Human Services
Adult System of Care





What is In-Home Supportive Services?

IHSS is a Placer County program that provides services to limited income individuals who need assistance to remain safely in their own home. IHSS is an alternative to out of home care.

People who receive services through IHSS must receive a Health Certification from their Licensed Health Care Professional and must:

- be on Full Scope Medi-Cal *and*
- be 65 year old or older, blind, or disabled.
- be willing to pay their Medi-Cal share of cost, if applicable.
- be at risk of out of home placement without IHSS.

Who May Refer Potential Recipients to IHSS?

Anyone can refer a potential recipient including:

- self referral
- a family member or spouse
- a neighbor or friend
- hospital staff
- senior center staff
- physician office personnel
- home health agency staff
- community organizations

What Services Does IHSS Provide?

When an individual qualifies for IHSS, a case worker will visit the home to assess the need for services. IHSS provides domestic and personal care services to eligible IHSS recipients.



How Does IHSS Work?

The IHSS recipient is the employer of the care provider. IHSS will arrange for payment once the care provider is hired by the recipient. The recipient is in charge of supervision and signing time sheets. The recipient may receive assistance from the Public Authority Registry for care provider referrals. Friends or family are encouraged to assist in locating a care provider. A relative may be the care provider for a family member.

Certain rules and guidelines must be considered when determining eligibility if a recipient has a spouse or is a child.