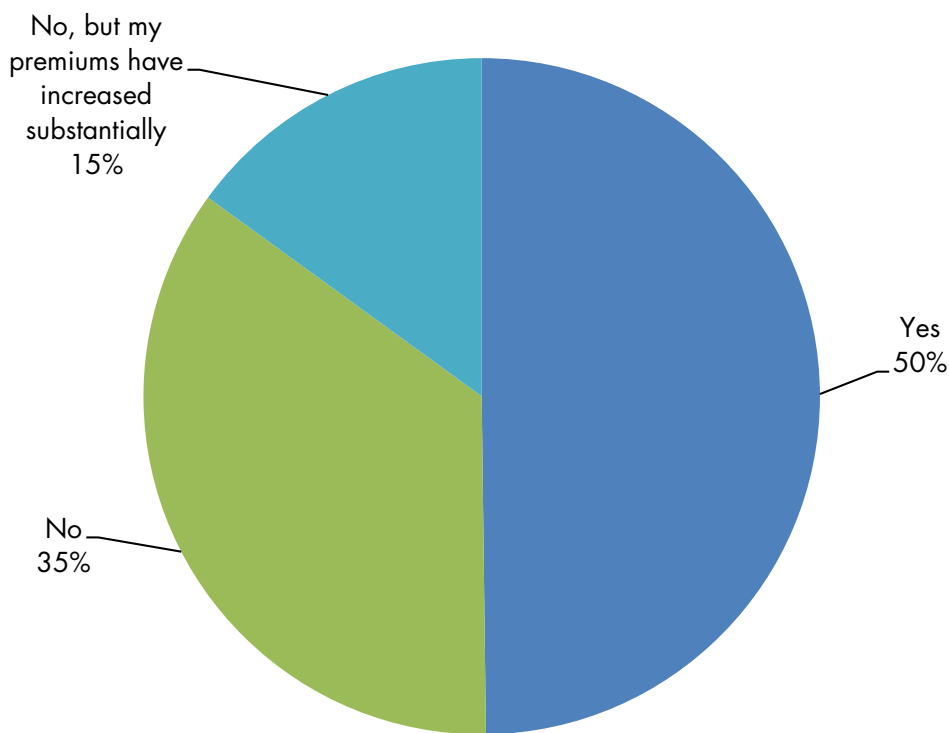




# Homeowners Insurance Challenges in Placer County Survey - 2019

Placer County opened a countywide online survey on fire insurance challenges related to wildfire risk from July 18 – Aug. 18, 2019. The following results include 2,156 responses from Placer County residents. For more information, please contact the Placer County Communications and Public Affairs Office at 530-886-4646.

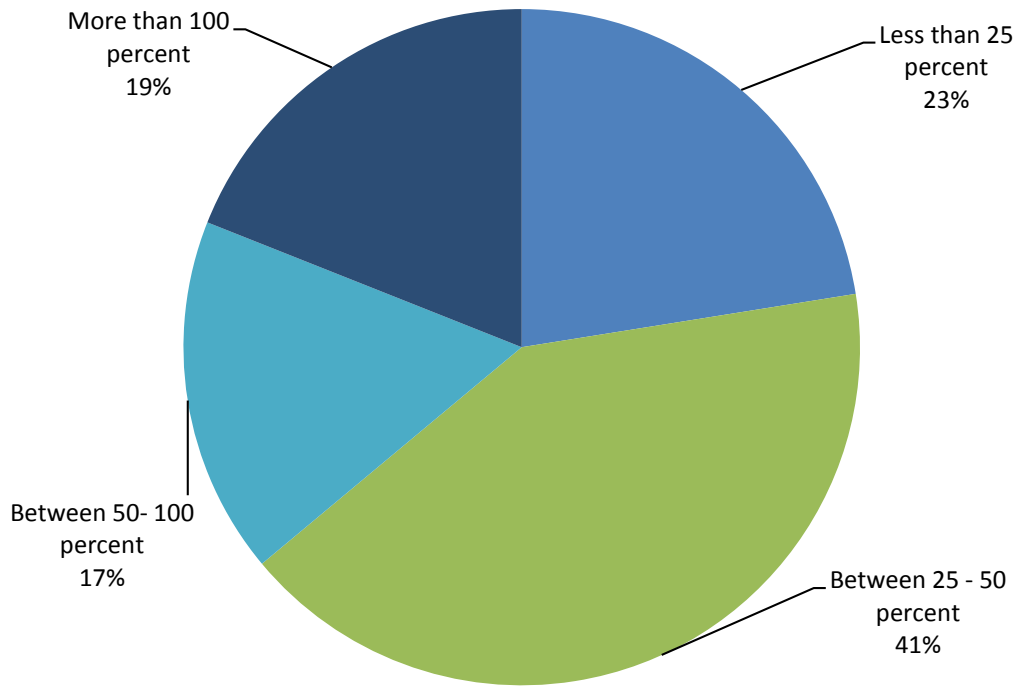
## 1. Has your homeowners insurance been canceled or have you received a notice of non-renewal?



Value	Percent	Count
Yes	49.8%	1,074
No	35.2%	759
No, but my premiums have increased substantially	15.0%	323
	Totals	2,156

2. For those who answered: "No, but my premiums have increased substantially"

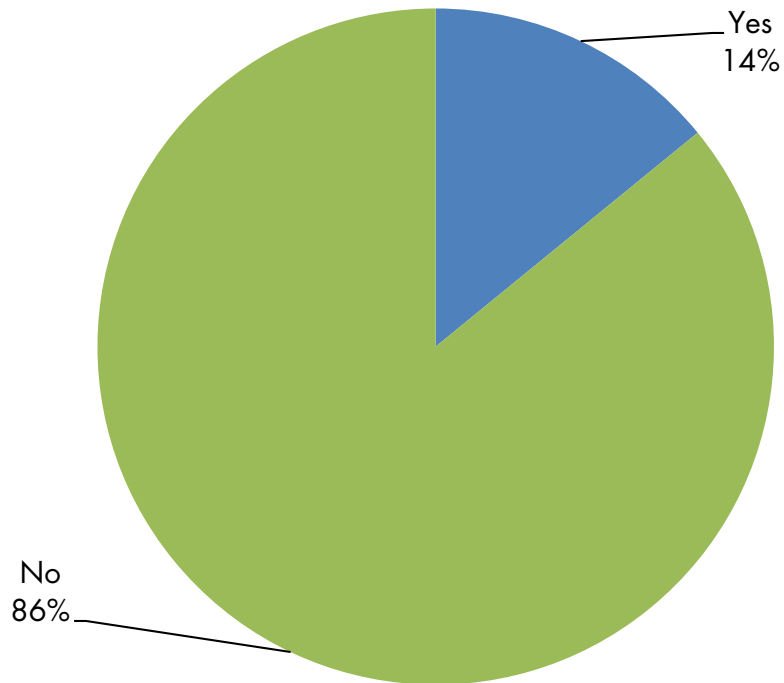
**By how much?**



Value	Percent	Count
Less than 25 percent	22.5%	71
Between 25 - 50 percent	41.5%	131
Between 50- 100 percent	17.1%	54
More than 100 percent	19.0%	60
Totals		316

3. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed

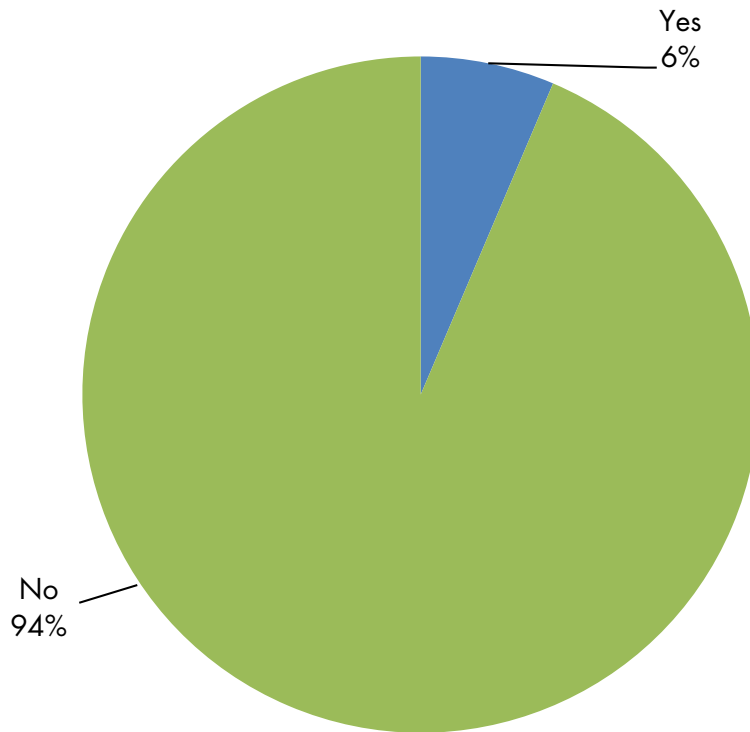
**Did they do a site visit to your home before the cancellation?**



Value	Percent	Count	
Yes	14.1%	150	
No	85.9%	915	
	Totals	1,065	

4. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed

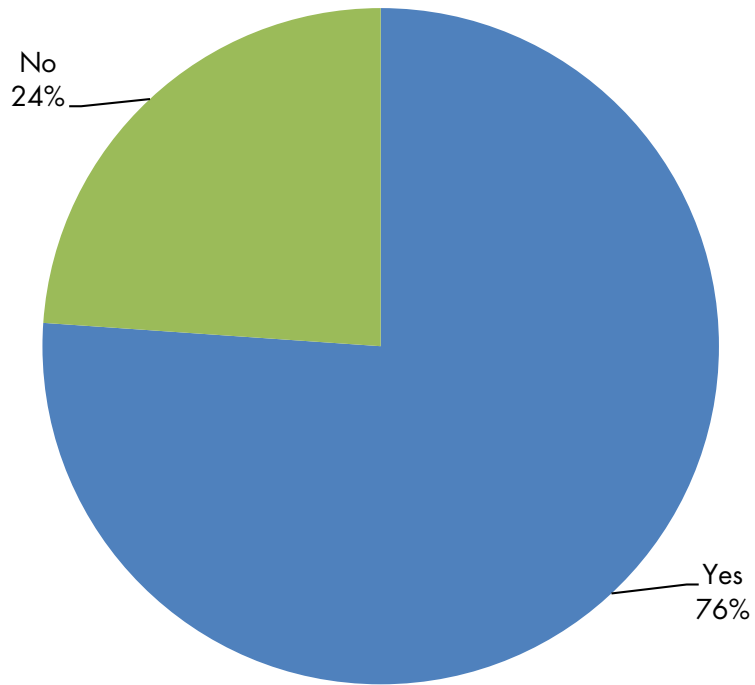
**Have you filed a claim with the California Department of Insurance?**



Value	Percent	Count
Yes	6.4%	68
No	93.6%	991
	Totals	1,059

5. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed

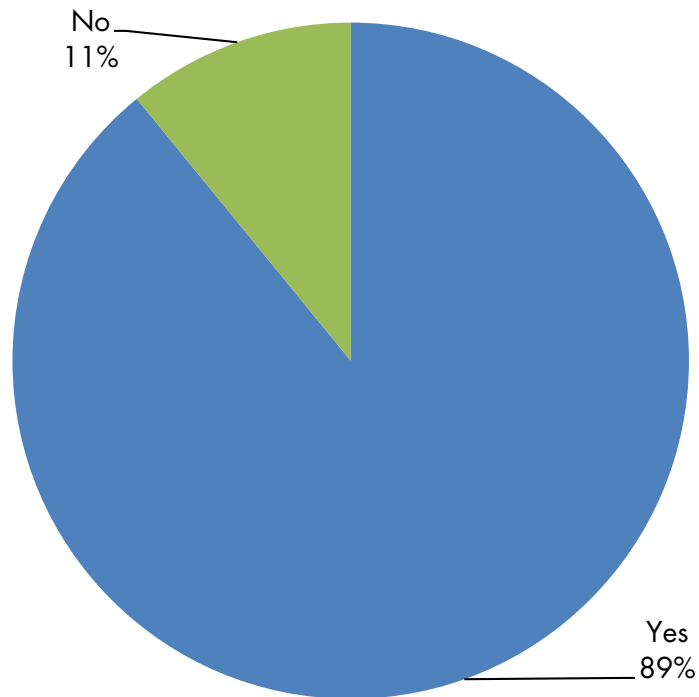
**Were you able to secure a new policy?**



Value	Percent	Count
Yes	76.1%	798
No	23.9%	250
	Totals	1,048

6. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed "Yes" they were able to secure a new policy

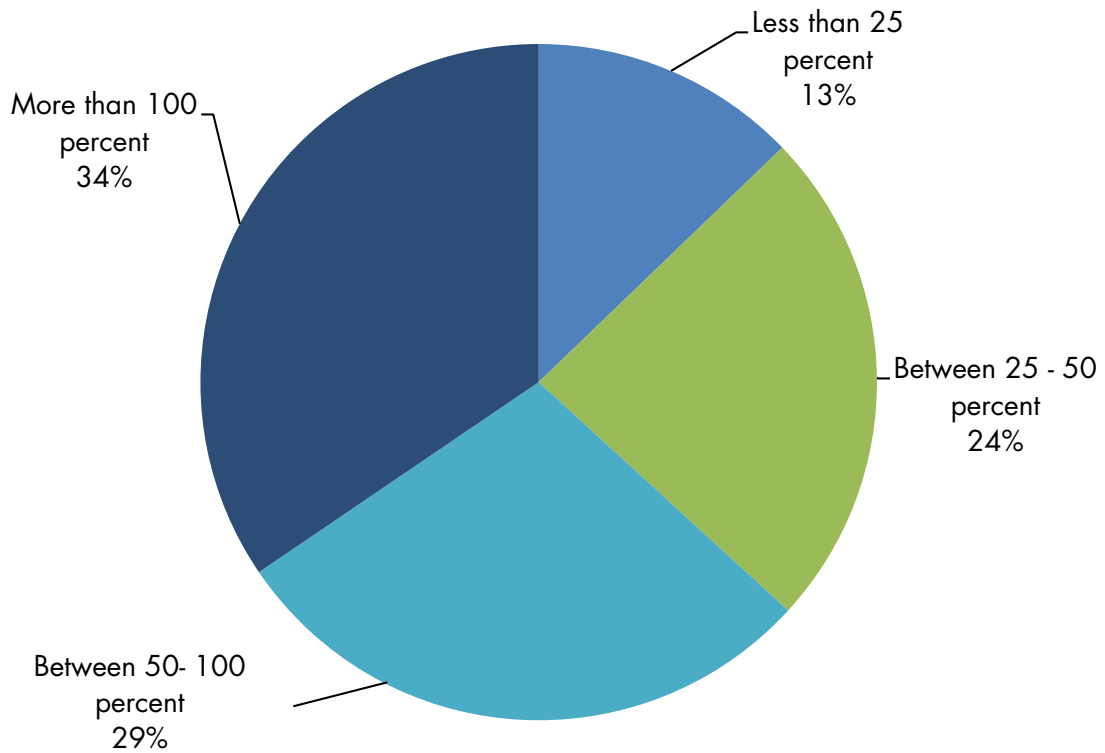
**Did your premium increase?**



Value	Percent	Count
Yes	89.1%	705
No	10.9%	86
	Totals	791

7. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed, "Yes" they were able to secure a new policy, and "Yes" their premium did increase

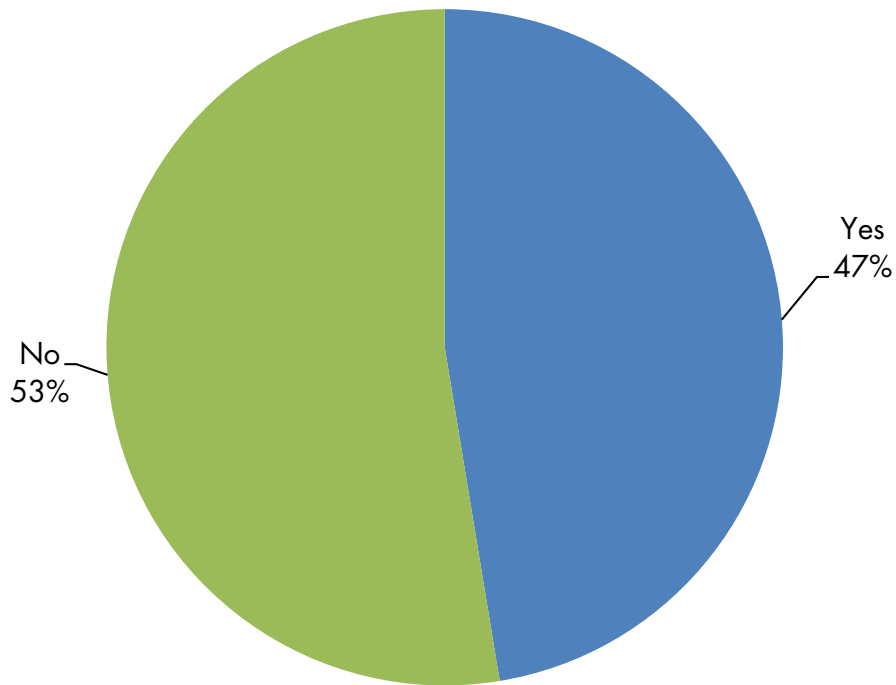
**By how much?**



Value	Percent	Count
Less than 25 percent	12.8%	90
Between 25 - 50 percent	24.0%	168
Between 50- 100 percent	28.7%	201
More than 100 percent	34.5%	242
	Totals	701

8. For those who answered: "Yes" their homeowners insurance had been canceled or non-renewed and "Yes" they were able to secure a new policy

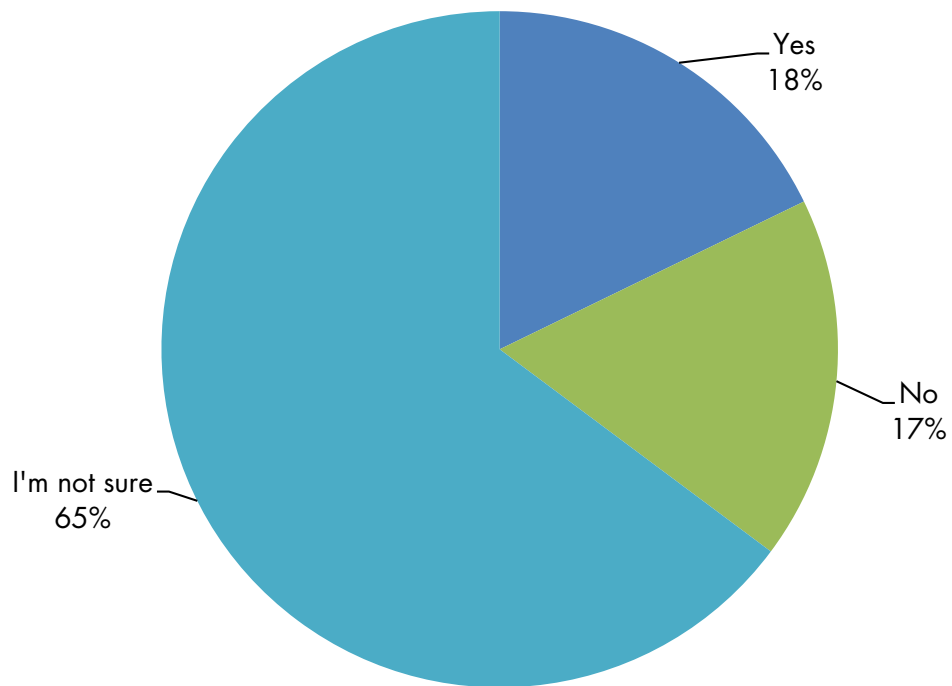
**Is the California FAIR Plan part of your new policy?**



Value	Percent	Count
Yes	47.4%	364
No	52.6%	404
	Totals	768

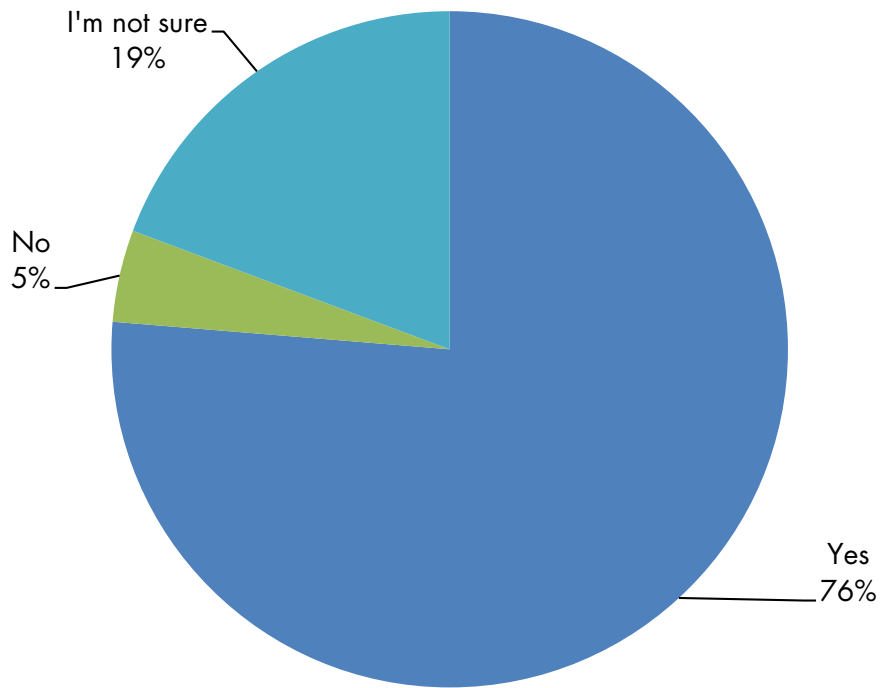


**15. Is your neighborhood part of an established Firewise Community?**



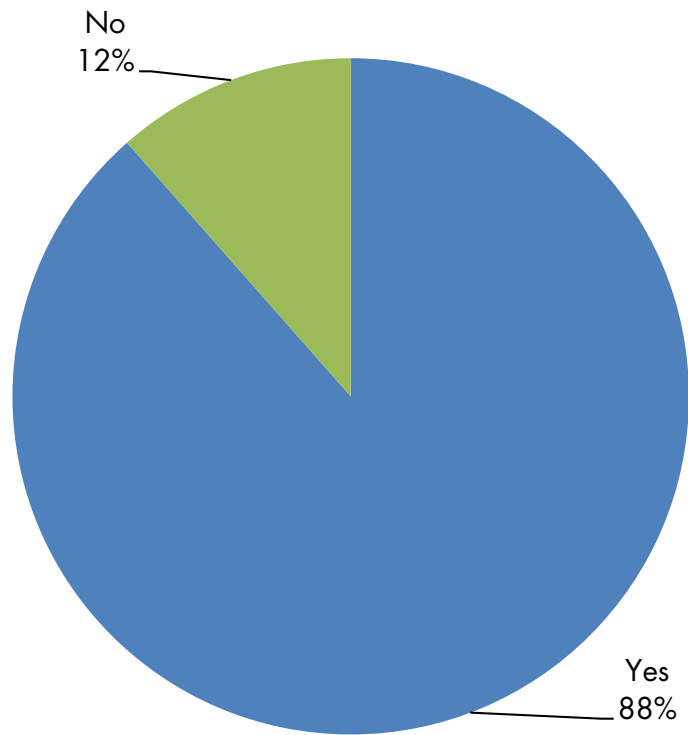
Value	Percent	Count
Yes	17.8%	381
No	17.4%	373
I'm not sure	64.8%	1,386
	Totals	2,140

### 16. Does your property meet defensible space requirements?



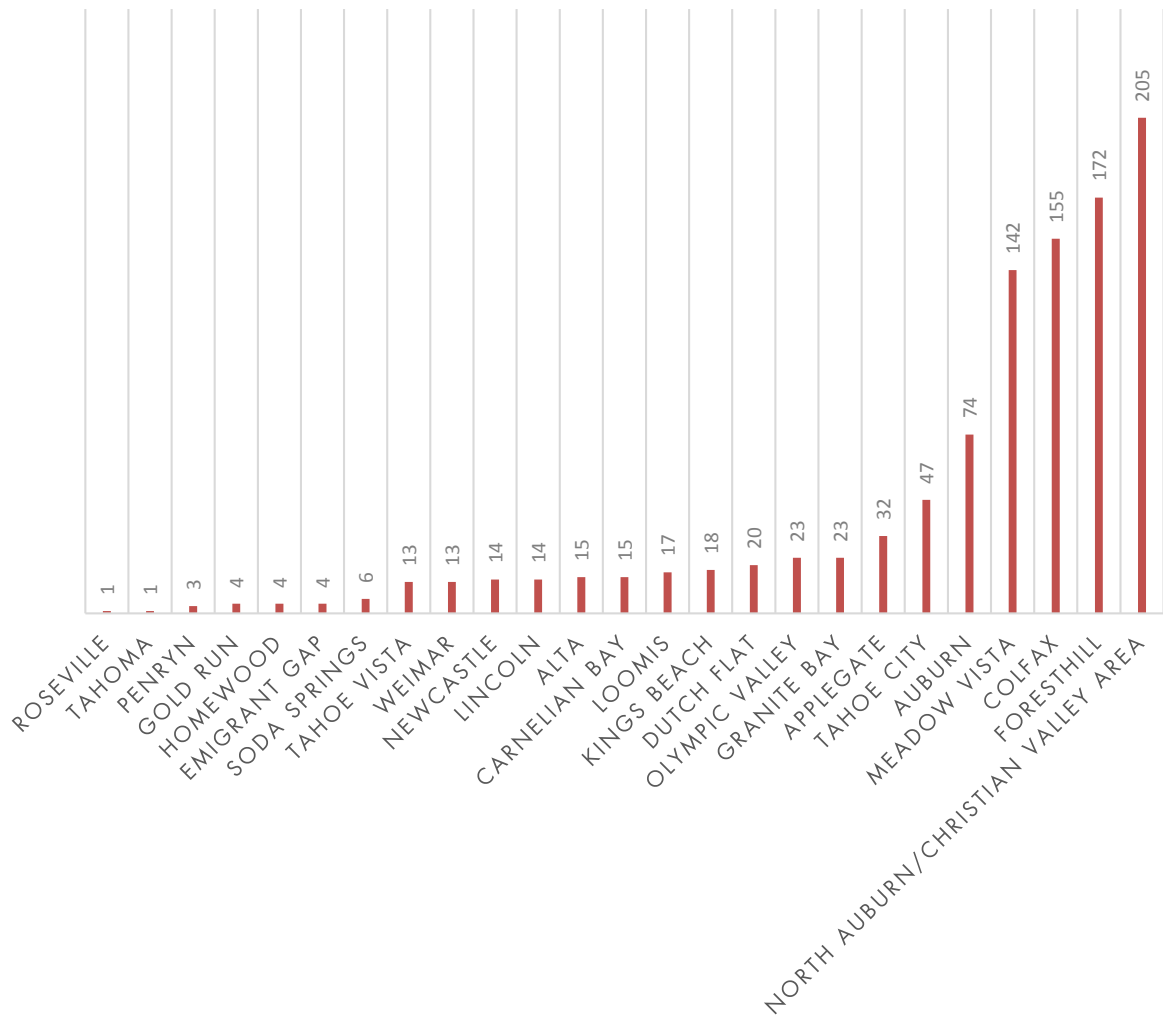
Value	Percent	Count
Yes	76.3%	1,635
No	4.4%	94
I'm not sure	19.3%	414
	Totals	2,143

**17. Have you taken any measures to protect your home against wildfire?**



Value	Percent	Count
Yes	88.5%	1,897
No	11.5%	246
	Totals	2,143

**Property Location for "Yes"  
Responses to:  
Has your homeowners insurance  
been canceled or have you received  
a notice of non-renewal?**



## Property Location for "No, But My Premiums Have Increased Substantially" Responses

