

## Child Support Services

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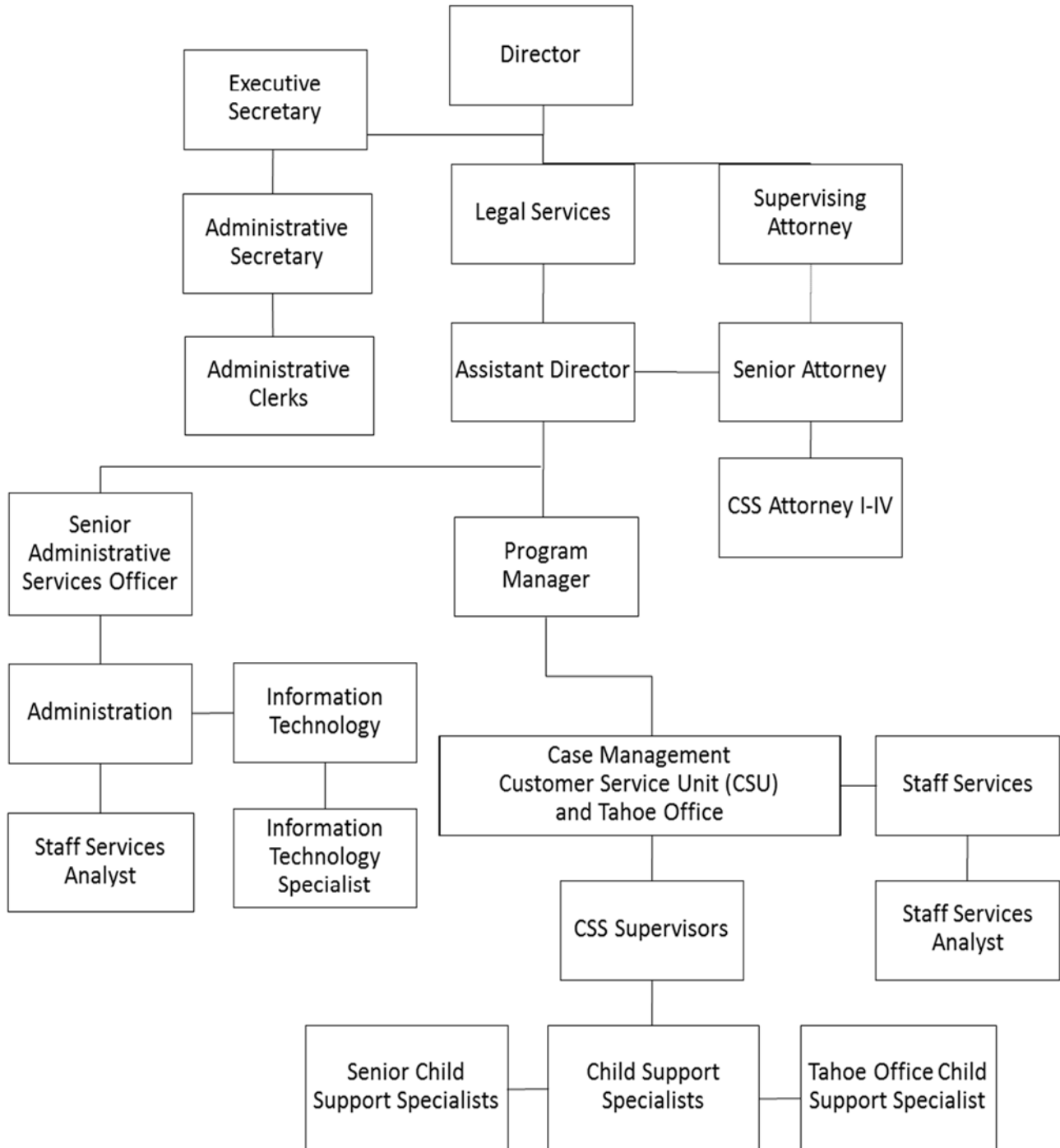
### Mission Statement:

The mission of the Placer County Department of Child Support Services is to promote the well-being of children and the self-sufficiency of families by assisting both parents to meet the financial, medical, and emotional needs of their children through the delivery of quality child support services.

<b>Child Support Services                      COST CENTER SUMMARY                      Fiscal Year 2019-20</b>					
<b>Cost Center</b>	<b>FY 2017-18 Actuals</b>	<b>FY 2018-19 Actuals</b>	<b>FY 19-20 Proposed Budget</b>	<b>FY 19-20 Final Budget</b>	<b>YOY % Change</b>
<b>Child Support Services Fund</b>					
Child Support Services	\$ 6,599,169	\$ 6,609,522	\$ 6,985,637	\$ 7,016,923	6.16%

<b>Funded Positions</b>					
Child Support Services	47	47	47	47	
<b>Total Funded Positions</b>	<b>47</b>	<b>47</b>	<b>47</b>	<b>47</b>	<b>0.00%</b>
<b>Total Allocated Positions</b>	<b>65</b>	<b>65</b>	<b>65</b>	<b>65</b>	<b>0.00%</b>

# CHILD SUPPORT SERVICES



## Child Support Services

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### Child Support Services – Cost Center 24001

#### Purpose:

The Department of Child Support Services is a governmental law office that is responsible for administering the Title IV-D Program of the Federal Social Security Act, in and for the County of Placer. The Department performs the following services:

- Establishes paternity.
- Locates parents.
- Requests child support orders.
- Requests medical support orders.
- Enforces child support and spousal support orders.
- Modifies child support orders.
- Operates a call center for statewide toll-free number.
- Collects child support on cases when it is past due.
- Performs outreach in the community to share information about services and opportunities.
- Resolves complaints.
- Ensures federal regulation compliance and data reliability is met.
- Provides an opportunity for those that qualify and owe past due support to pay a reduced amount.
- Efficiently uses program allocation to perform child support services.
- Ombudsperson assists customers within specific rules and structure.
- Serves alleged obligors with Summons and Complaint to establish paternity or a support order.
- Coordinates with other states and countries involved in a child support case.
- Partners with other governmental entities and private businesses such as hospitals and clinics to establish the Paternity Opportunity Program.
- Maintains a stable of certified trainers to provide uniform training to staff members, and statewide on child support program areas.
- Works with local tribal governments regarding child support issues.

#### Major Budget Adjustments and Initiatives:

- None.

Program Title	Program Description	Program Cost
Customer Assistance	Provide customer care in the following ways: Greet walk-in customers efficiently and answer calls through the call center to provide prompt assistance by effective case management techniques; including assisting other child support agencies outside of Placer County. To also resolve potential problems with child support cases as early as possible through confidential Ombudsperson assistance. And, investigate and report on civil rights complaints regarding the child support program.	\$4,420,662
Paternity Establishment	Determine fatherhood for children born out of wedlock via paternity opportunity forms, genetic testing, and court orders.	\$210,508
Court Orders	Establish and gain court orders for paternity, financial support, and medical support. File and serve court orders in real time using the 1058 Window Project videoconferencing while court is in session.	\$1,052,539

## Child Support Services

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Collections	Collect and distribute support for current, and past due child support. Assist parents requesting a modification of child support orders, and those that qualify to pay a reduced amount through the Compromise of Arrears Program.	\$1,263,046
Partnerships and Outreach	Share information about community services and opportunities with parents, local organizations, and government entities. Assisting obligors obtain employment through partnerships with Health and Human Services, Employment Services Unit. Partner with other governmental entities and private businesses, such as hospitals and clinics, to establish paternity through the Paternity Opportunity Program.	\$70,169

**County of Placer**  
**Financing Sources and Uses by Budget Unit by Object**  
**Governmental Funds**  
**Fiscal Year 2019 - 20**

**Budget Unit:** Child Support Services Fund  
**Function:** Reporting Public Protection  
**Cost Center:** CC24001 Child Support Services

Detail by Revenue Category and Expenditure Object	2017 - 18 Actual	2018 - 19 Actual	2019 -20 Recommended	2019 -20 Adopted by Supervisors
1	2	3	4	5
<b>Revenue</b>				
State Aid - Other Programs		\$2,482,716	\$2,415,611	\$2,415,611
State Public Assistance Administration		\$279,912	\$279,911	\$279,911
Federal CS Admin		\$4,132,644	\$4,227,817	\$4,227,817
Miscellaneous		\$1,748		
Investment Income		\$15,485	\$12,000	\$12,000
Operating Transfers In		\$445,773		
Proceeds from Sale of Capital Assets		\$2,138		
Contributions from General Fund			\$50,297	\$50,297
Rents and Concessions		\$5,550		
<b>Total Revenue</b>		<b>\$7,365,966</b>	<b>\$6,985,637</b>	<b>\$6,985,637</b>
<b>Expenditures / Appropriations</b>				
Communication Services Expense		\$44,800	\$34,205	\$34,595
Employee Group Insurance		\$578,823	\$640,122	\$668,418
Retired Employee Group Insurance		\$361,147		
Maintenance - Janitorial		\$66,172	\$66,692	\$67,943
Insurance		\$17,730	\$21,359	\$21,359
Lease Purchase Interest		\$859		
Transfer Out A-87 Costs		\$254,528	\$257,390	\$257,390
Intra Fund Services		\$68,483	\$110,000	\$110,000
Parts		\$13		
Fuels & Lubricants		\$5,524	\$5,000	\$5,000
Services			\$119,800	\$119,800
Maintenance		\$20,249	\$90,000	\$90,000
Professional / Membership Dues		\$4,251	\$14,000	\$14,000
Misc Expense		(\$358)		
Postage		\$33,287	\$34,847	\$34,847
Other Supplies		\$40,783	\$50,000	\$50,000
Printing		\$35,589	\$30,000	\$30,000

**County of Placer**  
**Financing Sources and Uses by Budget Unit by Object**  
**Governmental Funds**  
**Fiscal Year 2019 - 20**

**Budget Unit:** Child Support Services Fund  
**Function:** Reporting Public Protection  
**Cost Center:** CC24001 Child Support Services

Detail by Revenue Category and Expenditure Object	2017 - 18 Actual	2018 - 19 Actual	2019 -20 Recommended	2019 -20 Adopted by Supervisors
1	2	3	4	5
Procurement Card Purchase / Clearing Account		\$11		
Professional and Special Services - Information Technology		\$87,355	\$64,881	\$65,538
Professional and Special Services - Legal		\$17,370		
Professional and Special Services - Technical, Engineering and Environmental		\$121,452	\$106,455	\$108,498
Professional and Special Services - Health		\$20,878	\$34,000	\$34,000
Professional and Special Services - General		\$75,504	\$5,000	\$5,000
Rents and Leases - Buildings & Improvements		\$12,317	\$13,000	\$13,000
Rents and Leases - Equipment		\$8,668		
401 (k) Employer Match		\$2,200	\$3,000	\$3,000
Other Postemployment Benefits (OPEB)		\$107,947	\$320,775	\$320,775
Payroll Tax		\$231,404	\$256,838	\$256,838
Retirement		\$872,407	\$1,076,603	\$1,076,603
Lease Purchase Principal		\$24,070		
Salary Savings			(\$236,647)	(\$236,647)
Employee Paid Sick Leave		\$4,131	\$1,000	\$1,000
Salaries and Wages		\$3,099,963	\$3,494,975	\$3,494,975
Overtime and Call Back		\$6,266	\$8,000	\$8,000
Cafeteria Plans (Non-PERS)		\$161,279	\$188,694	\$188,694
Employee Benefits Systems		\$71,410	\$58,699	\$58,699
Advertising		\$2,109		
Special Department Expense		\$11,425		
Small Equipment		\$25,681		
Law Enforcement Special Expenses		\$14,515		
Transportation and Travel		\$5,377	\$20,000	\$20,000
Utilities		\$84,953	\$86,722	\$85,371
Workers Comp Insurance		\$8,950	\$10,227	\$10,227
<b>Total Expenditures / Appropriations</b>		<b>\$6,609,522</b>	<b>\$6,985,637</b>	<b>\$7,016,923</b>
<b>Total</b>		<b>\$756,445</b>		<b>(\$31,286)</b>

**County of Placer**  
 Financing Sources and Uses by Budget Unit by Object  
 Governmental Funds  
 Fiscal Year 2019 - 20

**Budget Unit:** General Fund  
**Function:** Reporting Public Protection  
**Cost Center:** CC24001 Child Support Services

Detail by Revenue Category and Expenditure Object	2017 - 18 Actual	2018 - 19 Actual	2019 -20 Recommended	2019 -20 Adopted by Supervisors
1	2	3	4	5
<b>Expenditures / Appropriations</b>				
Operating Transfer Out		\$445,773		
<b>Total Expenditures / Appropriations</b>		<b>\$445,773</b>		
<b>Total</b>		<b>(\$445,773)</b>		