

Child Support Services

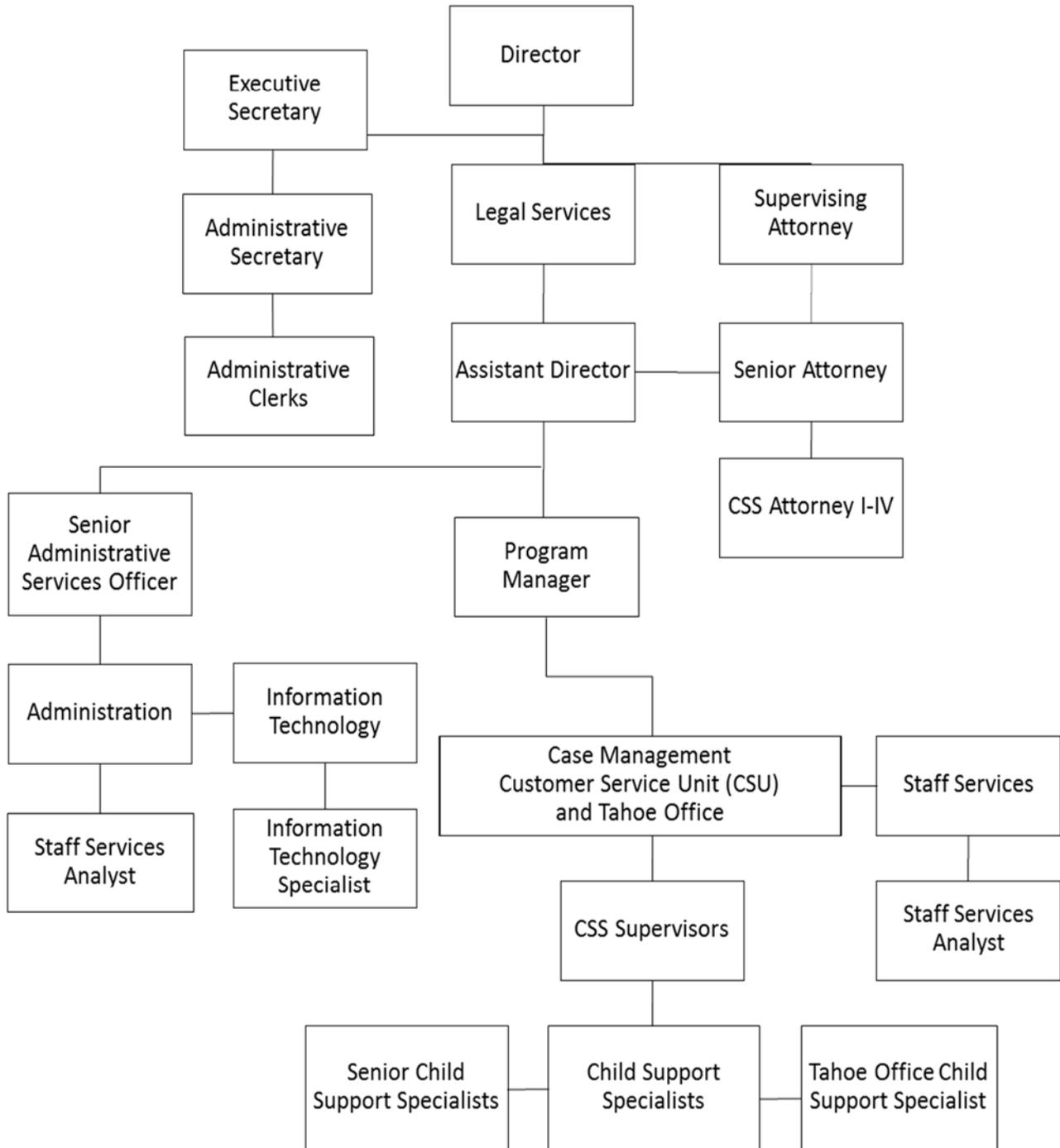
Mission Statement:

The mission of the Placer County Department of Child Support Services is to promote the well-being of children and the self-sufficiency of families by assisting both parents to meet the financial, medical, and emotional needs of their children through the delivery of quality child support services.

Child Support Services COST CENTER SUMMARY Fiscal Year 2020-21					
Cost Center	FY 2017-18 Actuals	FY 2018-19 Actuals	FY 19-20 Final Budget	FY 20-21 Final Budget	YOY % Change
Child Support Services Fund Child Support Services	\$ 6,599,169	\$ 6,609,522	\$ 7,016,923	\$ 7,356,983	4.85%

Funded Positions Child Support Services	47	47	47	47	
Total Funded Positions	47	47	47	47	0.00%
Total Allocated Positions	65	65	65	47	-27.69%

CHILD SUPPORT SERVICES



Child Support Services

Child Support Services – Cost Center 24001

Purpose:

The Department of Child Support Services is a governmental law office that is responsible for administering the Title IV-D Program of the Federal Social Security Act, in and for the County of Placer. The Department performs the following services:

- Establishes paternity.
- Locates parents.
- Requests child support orders.
- Requests medical support orders.
- Enforces child support and spousal support orders.
- Modifies child support orders.
- Operates a call center for statewide toll-free number.
- Collects child support on cases when it is past due.
- Performs outreach in the community to share information about services and opportunities.
- Resolves complaints.
- Ensures federal regulation compliance and data reliability is met.
- Provides an opportunity for those that qualify and owe past due support to pay a reduced amount.
- Efficiently uses program allocation to perform child support services.
- Ombudsperson assists customers within specific rules and structure.
- Serves alleged obligors with Summons and Complaint to establish paternity or a support order.
- Coordinates with other states and countries involved in a child support case.
- Partners with other governmental entities and private businesses such as hospitals and clinics to establish the Paternity Opportunity Program.
- Maintains a stable of certified trainers to provide uniform training to staff members, and statewide on child support program areas.
- Works with local tribal governments regarding child support issues.

Major Budget Adjustments and Initiatives:

- Increase in Law Enforcement Special Expenses of \$142,000 for contract for two DA Investigators.
- Increase in Federal CS Admin revenue of \$375,094.

Program Title	Program Description	Program Cost
Customer Assistance	Provide customer care in the following ways: Greet walk-in customers efficiently and answer calls through the call center to provide prompt assistance by effective case management techniques; including assisting other child support agencies outside of Placer County. To also resolve potential problems with child support cases as early as possible through confidential Ombudsperson assistance. And, investigate and report on civil rights complaints regarding the child support program.	\$4,634,897
Paternity Establishment	Determine fatherhood for children born out of wedlock via paternity opportunity forms, genetic testing, and court orders.	\$220,709
Court Orders	Establish and gain court orders for paternity, financial support, and medical support. File and serve court orders in real time using the 1058 Window Project videoconferencing while court is in session.	\$1,103,547
Collections	Collect and distribute support for current, and past due child support. Assist parents requesting a modification of child support orders, and those that qualify to pay a reduced amount through the Compromise of Arrears Program.	\$1,324,260

Child Support Services

Partnerships and Outreach	Share information about community services and opportunities with parents, local organizations, and government entities. Assisting obligors obtain employment through partnerships with Health and Human Services, Employment Services Unit. Partner with other governmental entities and private businesses, such as hospitals and clinics, to establish paternity through the Paternity Opportunity Program.	\$73,570
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County of Placer
Financing Sources and Uses by Budget Unit by Object
Governmental Funds
Fiscal Year 2020 - 21

Budget Unit: Child Support Services Fund / General Fund
Function: Public Protection
Cost Center: CC24001 Child Support Services

Detail by Revenue Category and Expenditure Object	2018 - 19 Actual	2019 - 20 Adopted Budget	2020 -21 Recommended	2020 -21 Adopted by Supervisors
1	2	3	4	5
Revenue				
Federal CS Admin	\$3,932,794	\$4,227,817	\$4,602,911	\$4,602,911
State Public Assistance Administration	\$279,912	\$279,911	\$297,914	\$297,914
State Aid - Other Programs	\$2,376,167	\$2,415,611	\$2,384,158	\$2,384,158
Miscellaneous	\$1,748			
Investment Income	\$15,485	\$12,000	\$12,000	\$12,000
Proceeds from Sale of Capital Assets	\$2,138			
Contributions from General Fund		\$50,297	\$50,000	\$50,000
Capital Asset Transfer In	\$9			
Fair Market Value Adjustment	\$2,302			
Rents and Concessions	\$5,550		\$10,000	\$10,000
Total Revenue	\$6,616,105	\$6,985,637	\$7,356,983	\$7,356,983
Expenditures / Appropriations				
Communication Services Expense	\$44,800	\$34,595	\$6,000	\$6,000
Employee Group Insurance	\$578,823	\$668,418	\$630,514	\$630,514
Retired Employee Group Insurance	\$361,147			
Equipment	\$9			
Maintenance - Janitorial	\$66,172	\$67,943		
Insurance	\$17,730	\$21,359	\$21,626	\$21,626
Lease Purchase Interest	\$859			
Transfer Out A-87 Costs	\$254,528	\$257,390	\$349,944	\$349,944
Intra Fund Services	\$68,483	\$110,000	\$70,000	\$70,000
Parts	\$13			
Maintenance	\$20,249	\$90,000	\$62,000	\$62,000
Fuels & Lubricants	\$5,524	\$5,000	\$7,000	\$7,000
Services		\$119,800		
Professional / Membership Dues	\$4,251	\$14,000	\$14,000	\$14,000
Misc Expense	(\$358)		\$500	\$500
Printing	\$35,589	\$30,000	\$30,000	\$30,000
Other Supplies	\$40,783	\$50,000	\$50,000	\$50,000
Postage	\$33,287	\$34,847	\$44,000	\$44,000

Procurement Card Purchase / Clearing Account	\$11			
Professional and Special Services - General	\$75,504	\$5,000	\$115,000	\$115,000
Professional and Special Services - Legal	\$17,370		\$50,000	\$50,000
Professional and Special Services - Technical, Engineering and Environmental	\$121,452	\$108,498	\$162,272	\$162,272
Professional and Special Services - County			\$23,367	\$23,367
Professional and Special Services - Information Technology	\$87,355	\$65,538	\$76,452	\$76,452
Professional and Special Services - Health	\$20,878	\$34,000	\$25,000	\$25,000
Rents and Leases - Equipment	\$8,668		\$10,000	\$10,000
Rents and Leases - Buildings & Improvements	\$12,317	\$13,000	\$13,000	\$13,000
Retirement	\$872,407	\$1,076,603	\$1,134,633	\$1,134,633
Payroll Tax	\$231,404	\$256,838	\$261,626	\$261,626
Other Postemployment Benefits (OPEB)	\$107,947	\$320,775	\$320,775	\$320,775
401 (k) Employer Match	\$2,200	\$3,000	\$3,000	\$3,000
Lease Purchase Principal	\$24,070			
Salaries and Wages	\$3,099,963	\$3,494,975	\$3,601,359	\$3,601,359
Salary Savings		(\$236,647)	(\$250,467)	(\$250,467)
Employee Paid Sick Leave	\$4,131	\$1,000		
Overtime and Call Back	\$6,266	\$8,000	\$8,000	\$8,000
Cafeteria Plans (Non-PERS)	\$161,279	\$188,694	\$191,695	\$191,695
Employee Benefits Systems	\$71,410	\$58,699	\$57,978	\$57,978
Small Equipment	\$25,681		\$2,600	\$2,600
Advertising	\$2,109		\$8,000	\$8,000
Special Department Expense	\$11,425			
Law Enforcement Special Expenses	\$14,515		\$142,000	\$142,000
Transportation and Travel	\$5,377	\$20,000	\$26,163	\$26,163
Utilities	\$84,953	\$85,371	\$79,019	\$79,019
Workers Comp Insurance	\$8,950	\$10,227	\$9,927	\$9,927

Total Expenditures / Appropriations	\$6,609,530	\$7,016,923	\$7,356,983	\$7,356,983
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Total	\$6,574	(\$31,286)		
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