

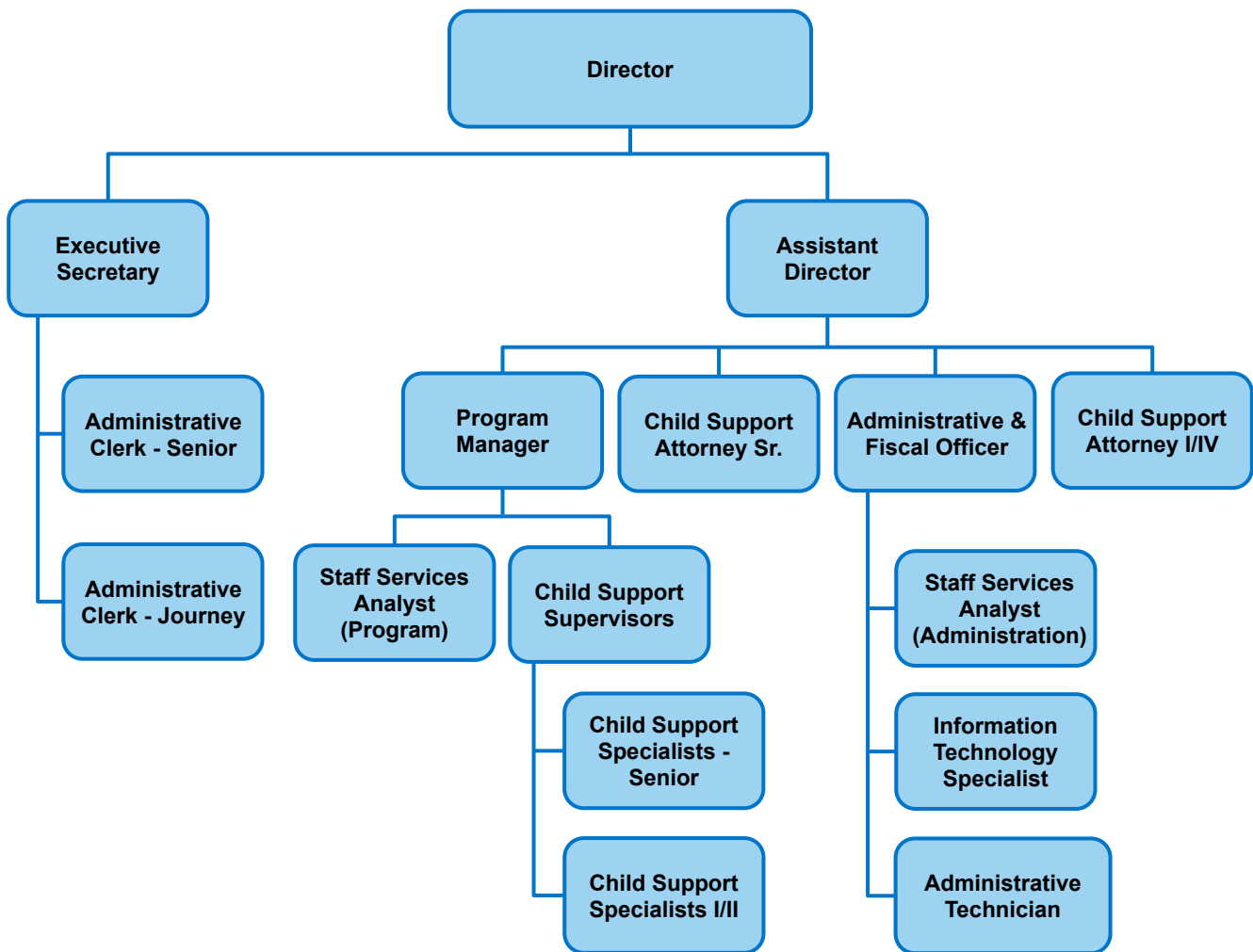
Mission Statement:

The mission of the Placer County Department of Child Support Services is to promote the well-being of children and the self-sufficiency of families by assisting both parents to meet the financial, medical, and emotional needs of their children through the delivery of quality child support services.

**Child Support Services
Cost Center Summary
Fiscal Year 2021-22**

Cost Center	FY 2019-20 Actuals	FY 2020-21 Actuals	FY 2021-22 Proposed Budget	FY 2021-22 Adopted Budget	YOY % Change
Child Support Services Fund					
Child Support Services	\$ 6,741,106	\$ 7,356,983	\$ 7,543,158	\$ 7,543,158	2.53%
Funded Positions					
Child Support Services	47	47	47	47	
Total Funded Positions	47	47	47	47	0.00%
Total Allocated Positions	65	47	47	47	0.00%

Child Support Services



Child Support Services – Cost Center 24001

Purpose:

The Department of Child Support Services is a governmental law office that is responsible for administering the Title IV-D Program of the Federal Social Security Act, in and for the County of Placer. The Department performs the following services:

- Establishes paternity.
- Locates parents.
- Requests child support orders.
- Requests medical support orders.
- Enforces child support and spousal support orders.
- Modifies child support orders.
- Operates a call center for statewide toll-free number.
- Collects child support on cases when it is past due.
- Performs outreach in the community to share information about services and opportunities.
- Resolves complaints.
- Ensures federal regulation compliance and data reliability is met.
- Provides an opportunity for those that qualify and owe past due support to pay a reduced amount.
- Efficiently uses program allocation to perform child support services.
- Ombudsperson assists customers within specific rules and structure.
- Serves alleged obligors with Summons and Complaint to establish paternity or a support order.
- Coordinates with other states and countries involved in a child support case.
- Partners with other governmental entities and private businesses such as hospitals and clinics to establish the Paternity Opportunity Program.
- Maintains a stable of certified trainers to provide uniform training to staff members, and statewide on child support program areas.
- Works with local tribal governments regarding child support issues.

Major Budget Adjustments and Initiatives:

- None.

Program Title	Program Description	Program Cost
Customer Assistance	Provide customer care in the following ways: Greet walk-in customers efficiently and answer calls through the call center to provide prompt assistance by effective case management techniques; including assisting other child support agencies outside of Placer County. To also resolve potential problems with child support cases as early as possible through confidential Ombudsperson assistance. And, investigate and report on civil rights complaints regarding the child support program.	\$ 4,752,192
Paternity Establishment	Determine fatherhood for children born out of wedlock via paternity opportunity forms, genetic testing, and court orders.	\$ 226,294
Court Orders	Establish and gain court orders for paternity, financial support, and medical support. File and serve court orders in real time using the 1058 Window Project videoconferencing while court is in session.	\$ 1,131,474
Collections	Collect and distribute support for current, and past due child support. Assist parents requesting a modification of child support orders, and those that qualify to pay a reduced amount through the Compromise of Arrears Program.	\$ 1,357,766
Partnerships and Outreach	Share information about community services and opportunities with parents, local organizations, and government entities. Assisting obligors obtain employment through partnerships with Health and Human Services, Employment Services Unit. Partner with other governmental entities and private businesses, such as hospitals and clinics, to establish paternity through the Paternity Opportunity Program.	\$ 75,432

County of Placer
Financing Sources and Uses by Budget Unit by Object
Governmental Funds
Fiscal Year 2021-22

Budget Unit: Child Support Services Fund
Function: Reporting Public Protection
Cost Center: CC24001 Child Support Services

Detail by Revenue Category and Expenditure Object	2019-20 Actuals	2020-21 Adopted Budget	2021-22 Recommended Budget	2021-22 Adopted Budget
1	2	3	4	5
Revenue				
State Aid - Other Programs	2,419,604	2,384,158	2,464,928	2,464,928
State Public Assistance Administration	279,912	297,914	297,911	297,911
Federal CS Admin	4,013,346	4,602,911	4,708,319	4,708,319
Miscellaneous	3,467	-	-	-
Investment Income	6,662	12,000	12,000	12,000
Contributions from General Fund	-	50,000	50,000	50,000
Rents and Concessions	-	10,000	10,000	10,000
Fair Market Value Adjustment	(2,302)	-	-	-
Total Revenue	\$ 6,720,688	\$ 7,356,983	\$ 7,543,158	\$ 7,543,158
Expenditures / Appropriations				
Communication Services Expense	54,999	6,000	7,000	7,000
Employee Group Insurance	577,771	630,514	689,267	689,267
Maintenance - Janitorial	68,100	-	-	-
Insurance	21,359	21,626	33,756	33,756
Transfer Out A-87 Costs	257,390	349,944	606,381	606,381
Intra Fund Services	50,353	70,000	-	-
Maintenance - Building	-	-	192,678	192,678
PC Acquisition	12,942	-	-	-
Fuels & Lubricants	4,971	7,000	4,000	4,000
Maintenance	107,616	62,000	51,000	51,000
Professional / Membership Dues	24,836	14,000	14,000	14,000
Misc Expense	925	500	500	500
Postage	30,445	44,000	43,000	43,000
Other Supplies	33,833	50,000	31,000	31,000
Printing	17,085	30,000	45,000	45,000
Professional and Special Services - Information Technology	85,949	76,452	86,000	86,000
Professional and Special Services - Legal	26,968	50,000	15,000	15,000
Professional and Special Services - Technical, Engineering and Environmental	108,749	162,272	-	-
Professional and Special Services - Health	20,161	25,000	25,000	25,000
Professional and Special Services - General	100,480	115,000	70,000	70,000
Rents and Leases - Buildings & Improvements	13,546	13,000	13,500	13,500
Rents and Leases - Equipment	13,201	10,000	10,000	10,000
401 (k) Employer Match	1,727	3,000	3,000	3,000
Other Postemployment Benefits (OPEB)	491,880	320,775	201,630	201,630
Payroll Tax	228,227	261,626	267,333	267,333
Retirement	920,769	1,134,633	1,312,615	1,312,615
Salary Savings	-	(250,467)	(254,798)	(254,798)
Employee Paid Sick Leave	38,944	-	-	-
Salaries and Wages	3,040,485	3,601,359	3,657,196	3,657,196

continued

Detail by Revenue Category and Expenditure Object	2019-20	2020-21	2021-22	2021-22
	Actuals	Adopted Budget	Recommended Budget	Adopted Budget
1	2	3	4	5
Overtime and Call Back	3,904	8,000	-	-
Cafeteria Plans (Non-PERS)	162,558	191,695	193,909	193,909
Employee Benefits Systems	58,699	57,978	57,391	57,391
Advertising	7,089	8,000	6,000	6,000
Special Department Expense	5,830	-	-	-
Small Equipment	1,663	2,600	2,600	2,600
Law Enforcement Special Expenses	41,281	142,000	53,000	53,000
Transportation and Travel	9,845	26,163	25,000	25,000
Utilities	87,106	79,019	73,100	73,100
Workers Comp Insurance	9,422	9,927	8,100	8,100
Professional and Special Services – County	-	23,367	-	-
Total Expenditures / Appropriations	\$ 6,741,106	\$ 7,356,983	\$ 7,543,158	\$ 7,543,158
Total	\$ (20,418)	\$ -	\$ -	\$ -