



**MEMORANDUM
HEALTH AND HUMAN SERVICES
ADULT SYSTEM OF CARE
County of Placer**

TO: Board of Supervisors

DATE: January 25, 2022

FROM: Robert L. Oldham, MD, MSHA, Director of Health and Human Services

SUBJECT: California Advancing and Innovating Medi-Cal Managed Care Program Agreements

ACTION REQUESTED

1. Approve a revenue agreement with Anthem Blue Cross to provide Enhanced Care Management and Community Supports services to populations of focus for reimbursement to Placer County Health and Human Services from January 1, 2022, through December 31, 2022, and authorize the Director of Health and Human Services to sign the agreement with Risk Management and County Counsel concurrence, and approve automatic renewal for consecutive one (1) year periods unless otherwise terminated.
2. Approve an agreement with Health Net of California to provide Enhanced Care Management services to populations of focus for reimbursement to Placer County Health and Human Services in accordance with established rates from January 1, 2022, through December 31, 2022, and authorize the Director of Health and Human Services to sign the agreement with Risk Management and County Counsel concurrence and approve automatic renewal for consecutive one (1) year periods unless otherwise terminated.
3. Approve an agreement with Health Net of California to provide covered Community Supports to populations of focus for reimbursement to Placer County Health and Human Services from January 1, 2022, through December 31, 2022, and authorize the Director of Health and Human Services to sign the agreement with Risk Management and County Counsel concurrence and approve automatic renewal for consecutive one (1) year periods unless otherwise terminated.

BACKGROUND

The California Department of Health Care Services (DHCS) has developed a new framework for a broader delivery system, program, and payment reform across the Medi-Cal program called California Advancing and Innovating Medi-Cal (CalAIM)). CalAIM leverages Medicaid as a tool to help address many of the complex challenges facing the most vulnerable members of society, such as homelessness, insufficient behavioral health care access, those with complex medical conditions, and the growing aging population. It is well documented the highest utilizers (top 5%) represent most of the costs in Medi-Cal.

CalAIM is implementing Enhanced Care Management (ECM) and Community Supports (CS) programs to expand services to vulnerable populations. These services address clinical and non-clinical needs of high-cost and high need beneficiaries through a collaborative and interdisciplinary whole person care approach to providing intensive care and comprehensive care services to improve health and improve social determinants of health. The services that will be provided through CalAIM are similar to what has been offered through the Placer County Whole Person Care program since 2017. On December 31, 2021, the Whole Person Care Pilot Program ended and those services will now be provided through CalAIM.

The State of California is contracting with Managed Care Plans to establish the ECM and CS provider network for Medi-Cal enrollees. In Placer County two managed care plans, Health Net

of California and Anthem Blue Cross (Anthem) will administer ECM and CS systems. These programs will have a focus on coordinated care and an emphasis on prevention and wellness. Placer County Health and Human Services Adult System of Care is well equipped to provide beneficiaries ECM and CS benefits that coordinate health, behavioral health, and social services to our most vulnerable homeless residents, those at risk of experiencing homelessness, as well as those with severe mental illness, and/or substance use disorders as we have provided similar services through the Whole Person Care Medi-Cal waiver program.

Enhanced Care Management is a whole-person, interdisciplinary approach to care that addresses the clinical and non-clinical needs of high-need and/or high-cost members through systematic coordination of services and comprehensive care management that is community based, high touch, and person-centered. Community Supports encapsulates several different programs and the CS services that ASOC will be providing are 1) Housing Transition Navigation Service, 2) Housing Deposits, 3) Housing Tenancy and Sustaining Service, and 4) Recuperative Care/Medical Respite (Medical Respite services will continue to be provided by The Gathering Inn through a subcontract with Placer County).

Continuing to provide these services through the broader reformed DHCS program will have significant impact on Placer County individuals' health and quality of life. Through the CalAIM transformation, providing ECM and CS to this particularly vulnerable population will ultimately reduce the per-capita cost of providing these individuals healthcare over time.

FISCAL IMPACT

These are revenue contracts so there are no net County costs associated with these agreements.

A copy of the contracts are on file with the Clerk of the Board for review.