



**MEMORANDUM**  
**HEALTH AND HUMAN SERVICES**  
**HUMAN SERVICES DIVISION**  
County of Placer

**TO:** Honorable Board of Supervisors **DATE:** March 8, 2022  
**FROM:** Robert Oldham, Director of Health and Human Services  
**BY:** Nancy Baggett, Staff Services Manager  
**SUBJECT:** Commendation Honoring Krista L. Shalley-Madrigal

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**ACTION REQUESTED**

Approve a Commendation honoring Krista Shalley-Madrigal, Health and Human Services Department, Program Supervisor, for outstanding service to Placer County.

**BACKGROUND**

Krista was hired over 29 years ago, and has served the Placer County community including seven years in the Food Stamps program, and nearly 23 years in Employment Services, including the Business Advantage Network program component. For the past nine years, Krista has offered leadership as a Program Supervisor overseeing program operations for both the Auburn and Tahoe Employment Services staff.

Krista is highly regarded as a knowledgeable and respected leader throughout the human services division and beyond. Over the past nine years Krista has:

- Provided oversight and leadership to staff, interns and volunteers assisting Placer County residents to gain the skills, education, training, and employment to achieve self-sufficiency
- Supervised operation of the COVID-19 Pop Up Call Center, responding to questions from the community during a Public Health Emergency, while offering calm leadership amid the crisis, demonstrating her commitment to public service
- Led her team through emergency events requiring staff response including transportation for Project Room Key
- Consistently helped families seeking better outcomes for their children, including her leadership in the Housing Support Program, Bringing Families Home and VITA programs
- Provided mentoring and support to employees and recipients of Human Services program benefits by encouraging innovation, promoting Housing First services, and empowering others to reach their goals

**FISCAL IMPACT**

This action has no fiscal impact.

**ATTACHMENTS**

Commendation

# Commendation

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**IN THE MATTER OF A COMMENDATION RECOGNIZING KRISTA L. SHALLEY-MADRIGAL FOR HER DEDICATED SERVICE AND EXEMPLARY LEADERSHIP**

**WHEREAS**, during Krista’s 29 years of service in Health and Human Services, including seven years in Food Stamps, and 23 years in Employment Services, including the Business Advantage Network program component; the last nine of these years as a Program Supervisor; and

**WHEREAS**, Krista has provided oversight and leadership to numerous staff, student interns, and volunteers assisting Placer County residents to gain the skills, education, training, and employment to achieve self-sufficiency; and

**WHEREAS**, Krista supervised operation of the COVID-19 Pop Up Call Center, responding to questions from the community during a Public Health Emergency, while offering calm leadership amid the crisis, demonstrating her commitment to public service. During her tenure in Employment Services, Krista led her team through emergency events requiring staff response including transportation for Project Room Key; and

**WHEREAS**, Krista is a highly respected supervisor among Human Services staff, supervisors, management and community partners serving families in poverty and those experiencing homelessness. Krista has consistently helped families seeking better outcomes for their children, including her leadership in the Housing Support Program, Bringing Families Home and VITA programs, and has coordinated donations for children and adults in need; and

**WHEREAS**, Krista has provided mentoring and support to employees and recipients of Human Services program benefits by encouraging innovation, promoting Housing First services, and embracing the practice of empowering others to reach their goals.

**NOW, THEREFORE, LET IT BE KNOWN**, that the above COMMENDATION was duly passed by the Board of Supervisors of the County of Placer, on behalf of its citizens at a regular meeting held on March 8, 2022. The Placer County Board of Supervisors expresses its gratitude and appreciation for the dedicated service and exemplary leadership that Krista Shalley-Madrigal brought to the Placer County Health and Human Services Department. We wish her a safe and healthy retirement.

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Cindy Gustafson, Chair  
Board of Supervisors  
District 5

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**BONNIE GORE**  
*Supervisor*  
*District 1*

**ROBERT M. WEYGANDT**  
*Supervisor*  
*District 2*

**JIM HOLMES**  
*Supervisor*  
*District 3*

**SUZANNE JONES**  
*Supervisor*  
*District 4*

**CINDY GUSTAFSON**  
*Supervisor*  
*District 5*