



**MEMORANDUM**  
**HEALTH AND HUMAN SERVICES**  
**ADULT SYSTEMS OF CARE DIVISION**  
County of Placer

**TO:** Honorable Board of Supervisors **DATE:** July 12, 2022  
**FROM:** Robert Oldham, Director of Health and Human Services  
**BY:** Nancy Baggett, Staff Services Manager  
**SUBJECT:** Nevada Sierra Connecting Point Public Authority Agreement for Coordinated Entry

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**ACTION REQUESTED**

Approve an agreement with Nevada Sierra Connecting Point Public Authority (Connecting Point) for coordinated entry services from July 1, 2022 through June 30, 2023 in an amount not to exceed \$157,041 and authorize the Director of Health and Human Services to execute the agreement with Risk Management and County Counsel concurrence, and to sign subsequent amendments not to exceed \$15,704 consistent with the subject matter and scope of work with Risk Management and County Counsel concurrence.

**BACKGROUND**

The United States Department of Housing and Urban Development (HUD) requires that Continuums of Care (CoC), such as Homeless Resource Council of the Sierras (HRCS) in Placer County, utilize a Coordinated Entry System (CES) to prioritize assistance based on vulnerability and severity of service needs. CES promotes key values, including but not limited to a person-centered approach, fair and equal access, standardized assessment and referral, and service gap improvement.

Connecting Point has provided Coordinated Entry System (CES) services to Placer County residents since 2018. Since that time, the number of Placer County CES calls received has steadily increased: 1515 in FY 18-19, 2093 in FY 19-20, 2275 in FY 20-21, and 3301 (projected) in FY 21-22. CES services in Placer County are not only required, but also needed.

The first step in the Coordinated Entry System process is to call 2-1-1. Afterwards, professional agents work closely with the callers experiencing homelessness by leading them through a screening, which ranks them based on vulnerability and severity of service need. This process occurs during an extended supportive call that usually not only ends with a Vulnerability Index score, but also referrals to other community resources that would help callers achieve housing stability.

Connecting Point plans to tailor its Coordinated Entry System service to the needs of the Placer community. Connecting Point will operate Coordinated Entry System Monday through Friday, from the hours of 8:00am to 4:00pm, and plans to minimize wait times so that the caller

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experience remains functional. Connecting Point will provide regular reporting to evaluate ongoing service delivery and need, and improve processes.

**FISCAL IMPACT**

The expenditures of \$157,041 for the period of July 1, 2022 to June 30, 2023 are with funded with County General Fund and are included within the Department's FY 2022-23 Budget.

**ATTACHMENTS**

None

This agreement is on file with the Clerk of the Board for review.