



MEMORANDUM
HEALTH AND HUMAN SERVICES
ADULT SYSTEMS OF CARE DIVISION
County of Placer

TO: Honorable Board of Supervisors **DATE:** August 23, 2022
FROM: Robert Oldham, Director of Health and Human Services
BY: Nancy Baggett, Staff Services Manager
SUBJECT: Contract with North Valley Behavioral Health for Lotus Behavioral Health Urgent Care Services

ACTION REQUESTED

Approve an agreement with North Valley Behavioral Health (NVBH) for behavioral health urgent care center services, in an amount not to exceed \$1,285,560 from September 1, 2022, through August 31, 2023, and authorize the Director of Health and Human Services to execute the agreement with Risk Management and County Counsel concurrence and to sign subsequent amendments up to \$100,000 consistent with the subject matter and scope of work with Risk Management and County Counsel concurrence.

BACKGROUND

Health and Human Services Adult System of Care Division (ASOC) is launching Lotus, a new behavioral health urgent care center to provide a critical respite service that is welcoming and less costly than other alternatives. Lotus will be housed and delivered at the Cirby Hills Behavioral Health Campus and serve people experiencing a behavioral health crisis. In the past these individuals have received services in a hospital emergency department when an alternative option would be more therapeutic and appropriate for their non-medical crisis event. The approach at Lotus will emphasize respite care, peer support, recovery services, and connection to a broader service system. The initial one-year pilot phase, beginning September 1, 2022, will help inform the value of this service in our community.

With this agreement, ASOC will partner with North Valley Behavioral Health (NVBH) to provide services at Lotus during the pilot phase. ASOC staff and NVBH will staff the facility twenty-four hours per day, 365 days per year. During weekday business hours, staff from both ASOC and NVBH will provide services. NVBH will provide the staffing and operation of Lotus during non-business hours.

NVBH currently operates the Psychiatric Health Facility (PHF) at Cirby Hills, as well as two other PHF's and additional residential programs. This partnership with NVBH has served the community well in treating those experiencing a behavioral health crisis. The organization is experienced serving the acute and chronically mentally ill population in crisis, with attention on recovery principles and improving the quality of life for clients it serves. Since NVBH already operates the PHF on the Cirby Hills campus, this agreement will help provide continuity of care

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for individuals who may require PHF level of care from Lotus or who discharge from the PHF to the Lotus center.

FISCAL IMPACT

The total cost of this contract is \$1,285,560. Funding for this agreement includes 100% Federal/State/Local funding with no additional impacts to the County General Fund. This agreement is included in the Department's FY 2022-23 Budget and will be included in the FY 2023-24 Budget for CC14001-Adult System of Care.

ATTACHMENTS

None

The agreement is on file with the Clerk of the Board for review.