



MEMORANDUM
HEALTH AND HUMAN SERVICES
ADULT SYSTEMS OF CARE DIVISION
County of Placer

TO: Honorable Board of Supervisors **DATE:** September 27, 2022
FROM: Robert Oldham, Director of Health and Human Services
BY: Joey Wojtowicz, Staff Services Analyst II
SUBJECT: Placer County Mental Health Services Act FY 2022-2027 Innovation Plan

ACTION REQUESTED

Adopt the FY 2022-2027 County Mental Health Services Act Five-Year Innovations Plan and Expenditure Report for the total amount of \$4,562,393.

BACKGROUND

Placer County has utilized funding from State-funded Mental Health Services Act (MHSA) since 2005 to expand intensive mental health and crisis services to people with severe mental illness and develop evidence-based prevention programs to reach those who were at risk of mental illness. This funding also supports housing projects, workforce development, and facility and technology improvements. Five percent of MHSA funding is specifically allocated towards Innovations, projects designed to develop a new strategy or new learning for our behavioral health system. The Innovation (INN) component of the MHSA Three-Year Plan can include multiple Innovation projects that are no more five years in length and must go through the Community Planning Process including a 30-day public comment period, review by Mental Health, Alcohol, and Drug Advisory Board and approval by the Board of Supervisors, prior to be submitting to the Mental Health Services Oversight and Accountability Commission for final approval and utilization of funds.

Placer County has one approved Innovation Project currently active which is the Lotus, our 24/7 Adult Crisis Respite Center within our Cirby Hills campus. The Innovation Project we are sharing with you today is Placer County's participation in a Multi-County Innovation Plan to implement a Semi-Statewide Electronic Health Record (EHR) System, led by The California Mental Health Services Authority (CalMHSA), a Joint Powers Authority comprised of Behavioral Health Directors across the state. On July 26th your Board approved an agreement with CalMHSA for the development and implementation of the Semi-Statewide EHR for Placer County, one of 20+ counties participating in this initiative. The Innovation Plan includes funding for these services plus county staff time to implement this undertaking.

As with many counties across California, Placer County is uniquely situated to participate in this Multi-County INN project. With the implementation of California Advancing and Innovating Medi-Cal (CalAIM), and federal interoperability requirements, a gap analysis determined that the Placer County Systems of Care had to either heavily invest in the current EHR and technologies

with both staff and financial resources to support these endeavors or share resources and join the semi-statewide EHR. It was determined joining the semi-statewide EHR will have larger long term macro benefits such as the collective power of activism and standardization while also providing relief in the immediate future in regard to staffing resources.

Stakeholders have prioritized this project to improve and enhance the EHR system to meet the needs of the provider and consumer community alike. With this unique multi-county collaborative, Placer County will gain an opportunity to provide continuous feedback through system end-users, providers, contractors, consumer/family member staff and recipients of care. This broad stakeholder group will serve as an essential feedback loop to program design, system design and evaluation. Placer County hopes to achieve the following learning goals in participation with this INN Project:

- Using a Human Centered Design approach, identify design elements of a new Enterprise Health Records to improve our local behavioral health workforce's job effectiveness, satisfaction, and retention
- Implement a new EHR this is more efficient to use, resulting in a reduction in time spent documenting services, thereby increasing the time spent providing direct care
- Implement a new EHR that facilitates a client-centered approach to service delivery, founded upon creating and supporting a positive therapeutic alliance between the service provider and the client.

This Innovations Plan is projected to expend \$4,562,393 of MHSA Innovation dollars over the next five years. It has received support by our MHSA stakeholder group, the Campaign for Community Wellness (CCW) and is currently undergoing a 30-day public comment period ending September 26th. A Public Hearing will be held by the Mental Health, Alcohol, and Drug Advisory Board on September 26th. Comments received will be reported during the presentation to your Board.

FISCAL IMPACT

The total costs associated with this plan are funded with the Mental Health Services Act (MHSA) State funds. This is included in the Department's FY 2022-2023 Budget, CC14001 Adult System of Care, and will also be included in future budgets. There is no additional impact to the County General Fund.

ATTACHMENTS

None

The FY 2022-2027 Five-Year Innovations Plan and Expenditure Report is on file with the Clerk of the Board for review.