

## Who makes the report?

Family member, neighbor, friend.

Anyone concerned about the health and safety of an elder or dependent adult.

Mandated Reporters including Health Practitioners, Paid or Unpaid Caregivers.

Clergy, Law Enforcement, Financial Institutions and Adult Services Staff must also submit a written report within 2 days.

**The report form can be obtained by calling: (916) 787-8860.**

## When to Report:

You hear from elder or dependent adult that they have experienced abuse.

You observe or suspect:

- physical/sexual abuse
- neglect
- financial abuse
- abduction
- abandonment
- isolation and self neglect

# To Report Elder Abuse Call

Placer County Adult Intake

24 Hours - 7 Days a week

**(916) 787-8860**

Toll Free Number

**1 (888) 886-5401**

To report abuse in  
Long-Term Care Facilities call:  
Ombudsman Services of  
Northern California  
(530) 823-8422



**Health and Human Services**  
Adult Protective Services  
101 Cirby Hills Dr. Roseville CA 95678  
(916) 787-8860  
[placer.ca.gov/aps](http://placer.ca.gov/aps)



# Adult Protective Services

To Report Abuse

Call

**(916) 787-8860**

Or

**1 (888) 886-5401**



Adult Protective Services program (APS), is part of Placer County Health and Human Services Department, Adult System of Care Division.

APS is mandated by law to investigate reports of abuse, make contact with the alleged victim, offer services and intervene when appropriate and necessary.

### **Our Mission:**

To assist elderly and dependent adults to maintain their health and safety in the community in the least restrictive environment.

### **Who Do We Serve?**

Placer County Residents who are:

- Age 65 and older (Elder)
- Dependent Adults Ages 18-64

### **Services Available**

Assess clients needs and assist with referrals to community services such as:

- Placement Assistance
- Meals on Wheels
- Transportation
- Medical Services
- Mental Health Services
- Legal Aid
- IHSS

## **Types of Abuse**

**Physical:** Physical abuse, or bodily harm, can range from bruises and scratches to death.

Adults may not be locked in rooms, tied down, overmedicated or under medicated. Only a physician can write a prescription for restraints, and all medications should be taken as prescribed by a physician.

**Isolation:** Including False imprisonment, Preventing an elder or dependent adult from receiving mail, phone calls, or having contact with family, friends or concerned persons.

**Abandonment:** Desertion by a person who has assumed responsibility for providing care for an elder or dependent adult.

**Abduction:** Forcible holds or detention (or any other means of instilling fear) of an elder or dependent adult whereby he/she is moved to another location against his/her will.

**Sexual:** Sexual abuse encompasses unwanted sexual advances; including assaultive behavior, coercion or intimidation.



**Financial:** Financial abuse is using the elder's money or assets contrary to the elder's wishes, needs, or best interests—or for the abuser's personal gain.

This could include theft or misuse of money and credit cards, or forcing an elder/dependent adult to sign documents.

**Self Neglect:** Failure of an elder or dependent adult to provide for his/her own basic needs, such as food, water, shelter, personal care, medical care, finances, and personal safety.

**Neglect:** Failure of a caregiver to provide basic needs such as food, water, personal care, shelter, medical care and prescribed medications.

