
MEMORANDUM

BRADFORD R. FENOCCHIO
PLACER COUNTY DISTRICT ATTORNEY

To: Honorable Board of Supervisors

From: Ronald Scott Owens, District Attorney *RSO*

Date: April 5, 2011

Subject: Approve Payment for Annual Maintenance on Damion Computer System

ACTION REQUESTED

Approve the annual payment to Constellation Justice Systems in the amount of \$66,643 to cover annual maintenance for the Damion case management system.

BACKGROUND

On April 26, 2005, your Board of Supervisors approved an agreement for the purchase of a District Attorney case management system (Damion) from Constellation Justice Systems, Inc. The contract contained a firm price for year two of support. The Board only authorized payment for the implementation and first year of support. Because the annual cost of support is over \$50,000, Board approval will be required each year before payment can be made for the maintenance fee.

The Damion silver support will include the following: 1-800 telephone support during normal business hours Monday through Friday 6 a.m. to 6 p.m., produce upgrades for licensed products, product documentation for licensed products, support new and improved features and functionality.

The contractor will provide technical support when loss of service occurs including:

Data corruption	Critical functionality is not available
System hangs	System crashes
Internal software errors	

FISCAL IMPACT

No additional funds are being requested. These funds were budgeted in FY 2010/2011 budget.

