



PLACER COUNTY
SHERIFF
CORONER-MARSHAL



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EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: The Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff-Coroner-Marshall
Date: June 7, 2011
Subject: Maintenance Agreement between the Placer County Sheriff Coroner-Marshall and Tiburon Incorporated

Action Requested

Approve Amendment No.3 to the agreement between the Placer County Sheriff Coroner-Marshall and Tiburon Incorporated and authorize the Purchasing Agent to execute any related documents. The maintenance period begins July 1, 2011 and ends June 30, 2012 for an annual cost of \$331,751 reflecting a net increase of \$15,796.

Background

Your Board approved the original Master Support Agreement with Tiburon Inc. dated February 16, 2006 which included a five year maintenance agreement. The first year of maintenance was included as part of the system acceptance and implementation. Tiburon continues to provide maintenance and system support to our criminal justice software systems for an annual cost. System support includes the maintenance of our Computer Aided Dispatch, Records Management System, Corrections Management System and Mobile Data System. The current amendment which will be incorporated as part of the Master Support Agreement will reflect the maintenance cost for FY 11/12. This amendment includes a 5% annual cost adjustment of \$15,796.

Fiscal Impact

Funds have been budgeted within the Sheriff's budget for FY 11/12 for this annual maintenance agreement. There is no additional impact to the General Fund.

EXHIBIT 2
To
Master Support Agreement

COVERED APPLICATIONS

This Exhibit is attached to, incorporated into and forms part of the Master Support Agreement, dated February 16, 2006 between the Client and Tiburon (herein referred to as the "Agreement"). Capitalized terms used herein shall have the definitions set forth in the Agreement, unless otherwise defined herein. In the event of conflict between the terms and conditions set forth herein and those set forth in the Agreement, the terms and conditions set forth in the Agreement shall prevail.

Tiburon will provide the Basic Support described in Section 2.1 (Basic Support) of the Agreement for the software applications identified in the table below. The annual fee for such support shall be as set forth in the table below. Such support will commence upon the expiration of any applicable Warranty Period as set forth in the table below.

CLIENT # M1242-11

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
			<u>Period</u>	<u>Start Date</u>	<u>Stop Date</u>	
CAD/Ti	24x7	CAD Database Dell PowerEdge 2650 (4TPNB21) SRF Thin Dell PowerEdge 2600 (C3BNB21) Auburn Thin Dell PowerEdge 2600 (HMKQB21) Roseville Thin Compaq server See SRF Thin	12 Mo.	7/1/11	6/30/12	\$136,713.00
CAD Mapping (Maverick)	24x7	See SRF Thin	12 Mo.	7/1/11	6/30/12	\$16,200.00
PRMS/2000 ¹	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS) & Roseville RMS: [DRP RMS] Hewlett-Packard HP9000 rp7400	12 Mo.	7/1/11	6/30/12	\$86,134.00
CMS/2000 ²	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB):	12 Mo.	7/1/11	6/30/12	\$44,404.00

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
		Hewlett-Packard HP9000 rp5470 (USR4305CXS)				
WebQuery	24x7	Dell PowerEdge 2650 (7N1NB21)	12 Mo.	7/1/11	6/30/12	\$5,348.00
Integrated Message Switch ^{*4}	24x7	See SRF Thin	12 Mo.	7/1/11	6/30/12	\$7,171.00
MDS	24x7	see CAD/Ti	12 Mo.	7/1/11	6/30/12	\$14,951.00
Common Interfaces ^{*5}	24x7	See SRF Thin	12 Mo.	7/1/11	6/30/12	\$27,821.00
GCT	24x7	see CAD/Ti	12 Mo.	7/1/11	6/30/12	\$972.00
Data Warehouse	24x7	Dell PowerEdge 2650 (98BN351)	12 Mo.	7/1/11	6/30/12	\$2,796.00
DBA Services Level 1						Included
Remove Tahoe Site #2						\$<10,759.00>
Total						\$331,751.00

- *1 This includes the nucleus and the following optional modules: Bicycle, Case Management, Crime Analysis, Crime Watch, Criminal Records, False Alarms System, Fleet Maintenance, Gang System, Inventory, Juvenile Records, Licenses and Permits, Officer Activity, Personnel, Special Intelligence, Traffic Management, UCR and Warrants.
- *2 This includes the nucleus and the following optional modules: Classifications, Commissary, Court Tracking, Incident/Disciplinary Reporting, Inmate Money Accounting, Inmate Programs, Inmate Property Management, Medical Processing, Visitor Control and Change proposal 005.
- *3 This includes change proposal 003.
- *4 This includes: RNC Interface, TCP/IP to State of CA, State/NCIC reformatter.
- *5 This includes: (1) E911 Interface – Positron, (1) Secondary E911 Interface (CML), (1) Master Time Interface (Sprectcom), (1) MDS/MDT CAD Functional Subsystem, (1) Fire Alerting Interface (Zetron 626), (20) Number of Rip and Run Fire Station Printers, (1) TDD/TYY Interface Support (Zetron 3030), (1) Video Mugshot Interface (TFP), (1) Fingerprint Interface – Identix (10-Print), (1) Aether Packet Cluster and (1) Sacramento County Interface and change proposal 016.

Authorized Sites

Location

Placer County Admin Services, IT Division
Data Center
2986 Richardson Drive
Auburn, CA 95603

Roseville PD
1051 Junction Blvd
Roseville CA 95678

Auburn
1215 Lincoln Way
Auburn, CA 95603

Equipment

CAD Database, SRF Thin, RMS (TibApp), CMS
(TibDB), WebQuery, CARS Servers

RMS DRP Servers
Roseville Thin Server

Thin Server

**AMENDMENT 3
TO THE
MASTER SUPPORT AGREEMENT**

This Amendment 3 (the "Amendment") by and between Tiburon, Inc. with a principle place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 (hereinafter "Tiburon") and Placer County (the "Client") is entered into on July 1, 2011 (the "Effective Date"). For the period from July 1, 2011 to June 30, 2012.

WHEREAS, the parties have previously entered into a Master Support Agreement (the "Agreement") dated February 16, 2006 for support and maintenance services and the first amendment effective July 2009 and the second amendment effective July 1, 2010.

WHEREAS, the parties desire to amend the services being provided under the Agreement as follows:

1) Annual Adjustments

The parties hereby agree as described in Section 4.3 on an annual cost increase of five percent (5%). Exhibit 2 to the Agreement is hereby replaced with the attached "Exhibit 2-Covered Applications", which includes the five (5%) increase and is hereby incorporated by this reference into this Agreement.

2) Other Terms and Conditions

All other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

3) Signatures

Placer County:

Tiburon, Inc.:

Name: _____

Name: _____

Title: _____

Title: _____

