



PLACER COUNTY
SHERIFF
CORONER-MARSHAL



MAIN OFFICE
2929 RICHARDSON DR.
AUBURN, CA 95603
PH: (530) 889-7800 FAX: (530) 889-7899

TAHOE SUBSTATION
DRAWER 1710
TAHOE CITY, CA 96145
PH: (530) 581-6300 FAX: (530) 681-6377

EDWARD N. BONNER
SHERIFF-CORONER-MARSHAL

DEVON BELL
UNDERSHERIFF

To: The Honorable Board of Supervisors
From: Edward N. Bonner, Sheriff-Coroner-Marshall
Edward N. Bonner
Date: May 20, 2014
Subject: Maintenance Agreement between the Placer County Sheriff's Office and Tiburon Incorporated

Action Requested

Approve Amendment No. 6 to the agreement between the Placer County Sheriff's Office and Tiburon Incorporated to provide maintenance and system support to our criminal justice software systems and authorize the Purchasing Manager to execute any related documents. The maintenance period covered by this amendment begins July 1, 2014 and ends June 30, 2015 for a net budgeted county cost of \$384,043.

Background

On February 16, 2006 the Board of Supervisors approved the original Master Support Agreement with Tiburon Inc. Under this agreement, Tiburon continues to provide maintenance and system support including maintenance of our Computer Aided Dispatch, Records Management System, Corrections Management System and Mobile Data System. The current amendment, which will be incorporated as part of the Master Support Agreement, reflects the maintenance cost for FY 2014-15.

Fiscal Impact

Funds are included in the FY 2014-15 Sheriff's Office Submitted Budget. There is no additional fiscal impact to the General Fund.

RM USE ONLY
14-124

CONTRACT REVIEW

CONTACT THE DIVISION OF RISK MANAGEMENT WITH ANY QUESTIONS

Phone: (530) 886-2600 Fax: (530) 886-2609

SUBMITTED BY: JUDY LAPORTE DEPT/DIV: SHERIFF/ADMIN
PHONE: 530 889-6965 FAX: 530-886-3898
CONTACT: VIRGIE VALENZUELA EXT: 5386 DATE: 3-21-14

PLEASE ATTACH A COPY OF THE ENTIRE CONTRACT

CONTRACTOR/VENDOR NAME: TIBURON INC.

12-250
13-123

SUBJECT OF CONTRACT: 6 Amendment for annual

EXPECTED CONTRACT AMOUNT (\$) \$384,043 Annually

\$ 12,228

ADDITIONAL INFORMATION/NOTES: 1 year contract amendment.

— FOR RISK MANAGEMENT USE ONLY —

DATE RECEIVED: 3/21/14

14-124
RM REVIEW #

REVISIONS REQUIRED AND NOTED
Resubmit Revised Contract to Risk Mgmt.

APPROVED

COMMENTS: _____

DATE RETURNED: 3/25/14 REVIEWED BY: JIM KOTTY

EBIX Profile/Contract: 1 1A 2 2A 3 4 5 6

COPY

**AMENDMENT 6
TO THE
MASTER SUPPORT AGREEMENT**

This Amendment 6 (the "Amendment") by and between Tiburon, Inc. with a principle place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 (hereinafter "Tiburon") and Placer County (the "Client") is entered into on July 1, 2014 (the "Effective Date"). For the period from July 1, 2014 to June 30, 2015.

WHEREAS, the parties have previously entered into a Master Support Agreement (the "Agreement") dated February 16, 2006 for support and maintenance services and the first amendment effective July 2009, second amendment effective July 1, 2010, third amendment effective July 1, 2011 and fourth amendment effective July 1, 2012, fifth amendment effective July 1, 2013.

WHEREAS, the parties desire to amend the services being provided under the Agreement as follows:

1) Annual Adjustments

The parties hereby agree as described in Section 4.3 on an annual cost increase of five percent (5%). Exhibit 2 to the Agreement is hereby replaced with the attached "Exhibit 2-Covered Applications", which includes the five (5%) increase and is hereby incorporated by this reference into this Agreement.

2) Other Terms and Conditions

All other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

3) Signatures

Placer County:

Tiburon, Inc.:

Name: _____
Title: _____

Name: _____
Title: _____

EXHIBIT 2
To
Master Support Agreement

COVERED APPLICATIONS

This Exhibit is attached to, incorporated into and forms part of the Master Support Agreement, dated February 16, 2006 between the Client and Tiburon (herein referred to as the "Agreement"). Capitalized terms used herein shall have the definitions set forth in the Agreement, unless otherwise defined herein. In the event of conflict between the terms and conditions set forth herein and those set forth in the Agreement, the terms and conditions set forth in the Agreement shall prevail.

Tiburon will provide the Basic Support described in Section 2.1 (Basic Support) of the Agreement for the software applications identified in the table below. The annual fee for such support shall be as set forth in the table below. Such support will commence upon the expiration of any applicable Warranty Period as set forth in the table below. Additionally, Client agrees to test all Tiburon provided corrections, whether reported by Client as Technical Service Requests (TSRs) or not, and either approve the correction or report issues being experienced with the correction within twenty (20) calendar days of receipt of such corrections. Upon Client's approval or failure to communicate issues with any particular correction within the specified time frame, the TSR will be closed if a TSR was opened, or Tiburon may suspend support services if the correction was a Tiburon initiated matter.

CLIENT # M1242-14

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
			<u>Period</u>	<u>Start Date</u>	<u>Stop Date</u>	
CommandCAD	24x7	CAD Database Dell PowerEdge 2650 (4TPNB21) SRF Thin Dell PowerEdge 2600 (C3BNB21) Auburn Thin Dell PowerEdge 2600 (HNKQB21) Roseville Thin Compaq server	12 Mo.	7/1/14	6/30/15	\$158,262
CAD Mapping (Maverick)	24x7	See SRF Thin	12 Mo.	7/1/14	6/30/15	\$18,754
LawRECORDS ¹	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS) & Roseville RMS: [DRP RMS] Hewlett-Packard HP9000 rp7400	12 Mo.	7/1/14	6/30/15	\$99,711

<u>Covered Application</u>	<u>Hours (24x7 or 8x5)</u>	<u>Make, Model, Serial Number of Authorized Server</u>	<u>Maintenance Period</u>			<u>Fee</u>
JailRECORDS ^{*2}	24x7	Application Server (TibApp): Hewlett-Packard HP9000 rp7400 (USR4305CXT) Oracle Database Server (TibDB): Hewlett-Packard HP9000 rp5470 (USR4305CXS)	12 Mo.	7/1/14	6/30/15	\$51,403
WebQuery	24x7	Dell PowerEdge 2650 (7N1NB21)	12 Mo.	7/1/14	6/30/15	\$6,191
Integrated Message Switch ^{*4}	24x7	See SRF Thin	12 Mo.	7/1/14	6/30/15	\$8,302
MDS	24x7	see CommandCAD	12 Mo.	7/1/14	6/30/15	\$17,307
Common Interfaces ^{*5}	24x7	See SRF Thin	12 Mo.	7/1/14	6/30/15	\$32,206
GCT	24x7	see CommandCAD	12 Mo.	7/1/14	6/30/15	\$1,126
Data Warehouse	24x7	Dell PowerEdge 2650 (98BN351)	12 Mo.	7/1/14	6/30/15	\$3,236
DBA Services Level 1						Included
Remove Tahoe Site #2						\$<12,455>
					Total	\$384,043

*1

This includes the nucleus and the following optional modules: Bicycle, Case Management, Crime Analysis, Crime Watch, Criminal Records, False Alarms System, Fleet Maintenance, Gang System, Inventory, Juvenile Records, Licenses and Permits, Officer Activity, Personnel, Special Intelligence, Traffic Management, UCR and Warrants.

*2

This includes the nucleus and the following optional modules: Classifications, Commissary, Court Tracking, Incident/Disciplinary Reporting, Inmate Money Accounting, Inmate Programs, Inmate Property Management, Medical Processing, Visitor Control and Change proposal 005.

*3

This includes change proposal 003.

*4

This includes: RNC Interface, TCP/IP to State of CA, State/NCIC reformatter.

*5

This includes: (1) E911 Interface – Positron, (1) Secondary E911 Interface (CML), (1) Master Time Interface (Sprectrom), (1) MDS/MDT CAD Functional Subsystem, (1) Fire Alerting Interface (Zetron 626), (20) Number of Rip and Run Fire Station Printers, (1) TDD/TYY Interface Support (Zetron 3030), (1) Video Mugshot Interface (TFP), (1) Fingerprint Interface – Identix (10-Print), (1) Aether Packet Cluster and (1) Sacramento County Interface and change proposal 016.

Authorized Sites

<u>Location</u>	<u>Equipment</u>
Placer County Admin Services, IT Division Data Center 2986 Richardson Drive Auburn, CA 95603	CAD Database, SRF Thin, RMS (TibApp), CMS (TibDB), WebQuery, CARS Servers
Roseville PD 1051 Junction Blvd Roseville CA 95678	RMS DRP Servers Roseville Thin Server
Auburn 1215 Lincoln Way Auburn, CA 95603	Thin Server