

MEMORANDUM
PLACER COUNTY HEALTH AND HUMAN SERVICES
Adult System of Care

TO: Honorable Board of Supervisors

FROM: Jeffrey S. Brown, M.P.H., M.S.W., Director of Health and Human Services
Maureen F. Bauman, Director of Adult System of Care/Medical Clinics

DATE: June 17, 2014

SUBJECT: Contract with Telecare Corporation for FY 2014-15

ACTION REQUESTED:

1. Approve an agreement with Telecare Corporation to operate the Placer County Psychiatric Health Facility (PHF) to provide acute psychiatric services to residents requiring psychiatric stabilization and treatment from July 1, 2014 through June 30, 2015 for a total amount not to exceed \$4,267,390 (\$1,792,303 net County cost), and authorize the Director of Health and Human Services to sign subsequent amendments not to exceed a cumulative total of \$49,999, consistent with the current agreement's subject matter and scope of work.

BACKGROUND:

The PHF is a component of the continuum of mandated mental health services provided to 5,000 adults each year within Placer County. These acute care hospital services provide critical lifesaving and stabilizing care for 600 adults suffering from severe mental disorders, who are unable to provide for their own safety and basic needs and require 24-hour supervised care. The PHF is designed to provide necessary 24-hour psychiatric stabilization and treatment services for those persons who meet criteria under Welfare and Institutions Code 5150, which is defined as imminent danger to self or others, or gravely disabled as a result of a mental disorder. This contract provides an environment that includes County and contract staff to work together to provide these services.

Placer County has contracted with the Telecare Corporation since 2001. In the last Request for Proposals process in 2010, Telecare Corporation was awarded the PHF contract affirming that this corporation was the best qualified to provide these services for Placer County residents.

Telecare provided 5,307 days of service in FY 2012-13, with an average daily census of 14.5 and a readmission rate (re-hospitalized within 30 days of discharge) of 2.0 per month. The average length of stay per client was 7.1 days. Data from the current year (FY 2013-14) demonstrates a trend forecasting that Telecare will provide 5,244 patient days by end of the year, and an average daily census of 14.6, with an average length of stay of 7.6 days. The average readmission rate in FY 2013-14 is 1.7.

Telecare has continued to respond to the multiple and complex needs of a population suffering from acute and chronic mental illness. Those admitted into the PHF also frequently suffer from co-occurring substance abuse disorders, as well as homelessness, limited support systems and resources, and difficult family dynamics. Telecare works collaboratively with Placer County to ensure that these various needs are addressed during hospitalization, as well to ensure that appropriate discharge planning occurs for successful transition back into the community. Telecare and Placer County have established a joint quality assurance and review process to regularly monitor and evaluate key outcome measures, and plan to continue this process.

FISCAL IMPACT:

Expenditures under this contract include \$2,475,086 (58 percent) in Federal/State funds and \$1,792,304 (42 percent) in required County General Funds. Funding for this agreement is included in the Department's FY 2014-15 Proposed Budget.

This contract is on file with the Clerk of the Board for review.

