



Placer County HHS County IHSS Advisory Committee Meeting

November 21, 2013
1:30 - 3:00 pm

Members Present: Eldon Luce, Eula Marshall, Carol Thompson, William Reed, Ann Sharpan, Danielle Loftus, and Michael Fletcher

Members Absent: Tim Cooper and Phylis Nelson

Placer County Staff Present: Cheryl Trenwith, Margaret Chambers, Cheryl Wiker, and Pauline Moreno

Public Present: No public in attendance.

Eldon called the meeting to order at 1:46 P.M.

Roll Call and Introductions: Roll was taken and a quorum was established.

Excused Absences:

Action: A motion was made by **Michael** and seconded by **William** to approve Phylis' and Tim's September and November absences as excused. **The motion carried.**

Member Reports/Announcements/Questions:

- William:
 - UDW/Symetra/ACA
 - Working on compliance/standards
 - Many counties do not have an ACA credible plan
 - Most of providers cannot afford ACA, even \$150 (lowest tier) is too much
 - President may extend deadline 1 year for people with non-ACA compliant insurances

- Provider Appreciation Event will take place December 10th at the Maidu Center in Roseville. Starts at 6:00PM, ends at 8:30PM.
- Eldon: Welcome to two new AC members: Danielle and Richard
 - At the OAAC meeting
 - Presentation on the ADRC model, a Federal program
 - Form collaborative between different senior/disabled service providers
 - AAA and PIRS must be core partners
 - Not a new agency, A virtual organization
 - it's a process or concept of 'no wrong door'
 - A warm handoff between agencies
 - Motivational interview to determine needs and assist client to obtain
- Cheryl T: Challenges are:
 - Getting agencies to talk to each other and give up some of their turf
 - No funding for it
 - Idea... like a potluck ... If everyone brings a little, there will be more than enough.
- Eldon: Senior/disabled services are on a downhill slope
 - Funding keeps getting cut
- Cheryl: Problems in agency
 - Some disconnect between factions
 - Need to work together; integrate outside agencies
 - Clients have different complex needs
- Eldon: Discovered – For the best of intentions, contrary to the very purpose, instead of building independence, we have only put fires out and people have become dependent
 - Need to have clients learn to problem solve
 - If agency keep solving client problems, clients come to expect help

Public Comment: No public comment offered.

Approve 9-19-13 Meeting Summary:

Action: A motion was made by **Carol** and seconded by **William** to approve the 9-19-13 minutes as presented. **The motion carried.**

CICA Report: William reported on the CICA conference call:

- CICA is struggling with finances
 - Dues dropped from \$2,000 to \$500/year
 - Not all counties can pay
- Biggest Issue: AB241 provider overtime.
- CC&I: Community Care and Initiative
 - Overtime issue; how will the Governor act on it
 - Very complicated issue; Unions involved
- Negotiation of Union contracts will move from the County to the State level
 - Many diverse needs; vary from county to county
 - Only about 15 counties have an MOU with the union
- The maintenance of effort; funding for the whole program;
 - Some of these things threaten the architecture for the IHSS program
 - State has declared it will not pay overtime
 - Will change the program

Advisory Committee Recommendations to IHSS/PA Supervisors:

- Margaret:
 - Growth in staff; two new case workers
 - Program integrity: (AKA: Anti-fraud)
 - Unannounced home visits
 - State selects/sends list of clients to visit
 - County sends staff person to visit client
 - Have a dedicated fraud investigator in Placer County
 - Placer has five identified cases
 - Check on consumer; are hours billed being serviced
- Cheryl W:
 - Six orientations this month; 83 new providers trained
 - 92 available providers now
 - Preparing for Caregiver event
 - Proclamation approved by the Board of Supervisors
 - Staff called all registry Providers; updated profiles
 - Attended job fair at Sierra College

- William: Any way to compensate provider with higher skill level? (eg: driving distance, education, etc.)
 - Tiered system; some counties have
 - Can registry be kept open for selected rural areas?
 - At the present, no demand
- Richard reported on complaints many clients have; across the board:
 - Registry Providers not returning employment calls
 - Registry Providers not showing up for work
 - Discussion ensued

PA Managers Report: Cheryl Trenwith, Public Authority Manager

Already included within the IHSS/PA Supervisors report

Items for /Future Agenda

- **Report:** CICA

The meeting was adjourned at 3:14 P.M.

Next Advisory Committee Meeting

January 16, 2014

The Domes, Conference Room A, Fulweiler