



## Placer County HHS County IHSS Advisory Committee Meeting

January 15, 2015  
1:30 - 3:00 pm

**Members Present:** Eldon Luce, Eula Marshall, William Reed, Ann Sharpan, Danielle Loftus, Michael Fletcher, and Tim Cooper

**Members Absent:** Richard Gold

**Placer County Staff Present:** Cheryl Trenwith, Gina Olivares, Cheryl Wiker, and Pauline Moreno

**Public Present:** Angie Anderson, provider

Eldon called the meeting to order at 1:35 P.M.

**Roll Call and Introductions:** Roll was taken and a quorum was established.

**Excused Absences: Action:** A motion was made by **Tim** and seconded by **William** to approve Richard's January absence as excused. **The motion carried.**

**Member Reports/Announcements/Questions:** None presented.

**Public Comment:** No public comment offered.

### **Approve 11-20-14 Meeting Summary:**

Last line of page one, Gina's last name: spelling corrected to Olivares.

**Action:** A motion was made by **Michael** and seconded by **William** to approve the 11-20-14 minutes as corrected. **The motion carried.**

### **Discussion of Registry and Paid Hours Reports**

- Satisfaction Survey: is it still being done? How do we report satisfaction rate without?
- Discussed the various logistics that generate the reports,
- Need to consider the staff time required to create reports,

- Need data; reports provide some,
- Need a count of all providers, not just registry,
  - Orientation: need dates, number attended, both provider and registry.

**CICA Report:** William reported on the CICA conference call from December (January call is next week):

- Main focus: overtime issue
  - Limit in hours
  - Clients on waiver program
  - Nothing decided yet
- Overtime: suspended; Circuit Court has sent to the Department of Labor, expected to be appealed; need a fair formula; will take 60 days
  - State to release letter for clarification
- Discussed: labor laws, personal rights, travel time, and make it fair
- CICA still struggling with membership
  - Only 23 counties are active members with CICA
  - IHSS-Partner agencies can become a member
  - Trying to do a training
- DCAT Day (Disabled Capital Action Day) coming in May

**Advisory Committee Recommendations to IHSS/PA Supervisors:**

- Wiker: Stated she has 2 action items – provider appeals that need to be added to the agenda.
- Eligibility Criteria: Many are in need of IHSS services; cannot afford private care.
- Discussed: Client care/lack of care; some do not receive enough care
  - How to address
  - Could mean institutionalization
  - Some consumers are difficult; act out
  - Many providers are not trained sufficiently
    - How to help providers understand/work with difficult situations
    - Can't prepare providers about situation due to client confidentiality (HIPAA)
    - Expectations not being met all the time

- Have provider shadowing for training on difficult clients
  - Cannot double bill time; one would have to okay no pay.
- There are caregiver support groups (contact PIRS)
- Clients passing while provider is there can be traumatic to the provider
- Provider-parent/spouse cannot take care of dependent child/spouse – how to make transition?
- **Appeals:**
  - **Case 1:** recommendation to remove from the registry – **Action:** A motion was made by **William** and seconded by **Tim** to remove said provider from the registry. **The motion passed.**
  - **Case 2:** recommendation to remove from the registry. After listening to the case, Cheryl T. recommended that we suspend this case until further details are available.

**PA Managers Report:** Cheryl Trenwith, Public Authority Manager

Report included with above reports made.

**Items for /Future Agenda**

- **Report:** CICA

**Action:** A motion was made by **Michael** and seconded by **Ned** to adjourn the meeting. **The motion carried.**

**The meeting was adjourned at 3:13 P.M.**

**Next Advisory Committee Meeting**  
**March 19, 2014**  
**The Domes, Conference Room A, Fulweiler**